

Shawna Senko

From: Brian J. Ricca <brianricca@yahoo.com>
Sent: Thursday, December 05, 2013 11:31 AM
To: Filings@psc.state.fl.us
Cc: Neal Forsman
Subject: request
Attachments: Florida Statute 366.03 request for hearing.pdf; Florida Statute 366.03 request for hearing.docx

I have attached my request for a hearing as a pdf and as a .doc file.

Brian J. Ricca

I would like to hereby make the request for a formal hearing with the Florida Public Service Commission regarding the below Florida law and original complaint which appears to be in direct violation of Florida Statute 366.03. The original complaint was listed as Complaint 1115382E - Ricca. I will be seeking compensation such that the utility company's requested CIAC charges be waived. Any fast track options available would be greatly appreciated considering the delay which has already occurred.

Florida law 366.03 General duties of public utility.—Each public utility shall furnish to each person applying therefor reasonably sufficient, adequate, and efficient service upon terms as required by the commission.

The action that constitutes the violation is insufficient and inefficient service due to internal errors within the original quote for CIAC charges.

**The name and address of the person against whom the complaint is lodged is:
Florida Power and Light: Toledo Blade SC
2245 Murphy Ct
North Port, FL 34289
Phone: 941-423-4849
Toll Free: 800-375-8805**

/S/ Brian Joseph Ricca