

**Shawna Senko**

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**From:** Kelly, Tamela D <Tamela.Kelly@centurylink.com>  
**Sent:** Tuesday, January 28, 2014 4:21 PM  
**To:** Filings@psc.state.fl.us  
**Cc:** Khazraee, Sandy A; Masterton, Susan S  
**Subject:** CenturyLink's Lifeline Recertification Filing  
**Attachments:** CenturyLink's Lifeline Recertification Filing, 1-28-14.pdf

**Filed on Behalf of:**

**Sandra A. Khazraee**  
**Director – State Regulatory Affairs**  
**Embarq Florida, Inc . d/b/a CenturyLink**  
**315 S. Calhoun Street, Suite 500**  
**Tallahassee, FL 32301**  
**Telephone: 850/847-0173**  
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**Docket No.                    Undocketed Matter**

**Title of Filing:                CenturyLink's Lifeline Recertification Filing Pursuant to 47 C.F.R. 54.416(b)**

**Filed on behalf of:        Embarq Florida, Inc. d/b/a CenturyLink**

**Number Pages:            9 pages**

**Description:                CenturyLink's 2013 Lifeline re-certification results**

**Tamela Kelly**  
**Regulatory/Government Affairs**  
**CenturyLink**  
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January 28, 2014

**VIA ELECTRONIC FILING**

Ms. Carlotta Stauffer  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

**RE: CenturyLink's Lifeline Recertification Filing Pursuant to 47 C.F.R. 54.416(b)  
Undocketed Matter**

Dear Ms. Stauffer:

Pursuant to the Federal Communications Commission's *Report and Order*<sup>1</sup> requiring eligible telecommunications carriers to re-certify the eligibility of their Lifeline subscribers and to report the results to the Federal Communications Commission, Universal Service Administrative Company and to state commission and Tribal governments, CenturyLink hereby submits its 2013 Lifeline re-certification results for the state of Florida.

If you have any questions regarding this filing, please contact Sandy Khazraee, (850) 847-0173.

Sincerely,

/s/ Sandra A. Khazraee

Sandra A. Khazraee

Enclosures

SANDRA A. KHAZRAEE  
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<sup>1</sup> *In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through Digital Literacy Training, Report and Order and Further Notice of Proposed Rulemaking*, 27 FCC Rcd 6656, 6715-16 ¶ 132 (2012); 47 C.F.R. § 54.416. *Also see* Public Notice, 28 FCC Rcd 12947 (2013).

**Annual Lifeline Eligible Telecommunications Carrier Certification Form**

All carriers must complete all or portions of all sections  
Form must be submitted to USAC and filed with the Federal Communications Commission

**IMPORTANT: PLEASE READ INSTRUCTIONS FIRST**

*Deadline: January 31<sup>st</sup> (Annually)*

FL

State

*(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each state in which it provides Lifeline service).*

210341

CenturyLink-Embarq Florida Inc. (FKA Embarq)

Study Area Code(s) (SAC)

ETC Name(s)

CenturyLink, Inc.

CenturyLink

Holding Company Name(s)

DBA, Marketing or Other Branding Name(s)

Affiliated ETCs *(include names and SACs, attach additional sheets if necessary)*

-See Attached Sheet-

*Provide a list of all ETCs that are affiliated with the reporting ETC. Affiliation shall be determined in accordance with section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.*

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification

**Section 1: All ETCs MUST COMPLETE SECTION 1- Initial Certification**

I certify that the company listed above has certification procedures in place either to:

A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline or

B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. **Initial** JMA

**Section 2: All ETCs MUST COMPLETE SECTION 2- Annual Recertification**  
Do not leave empty columns. If an ETC has nothing to report in a column, enter a zero.

| A   | B  | C  |
|---|--|--|
| Number of Subscribers Claimed on February FCC Form(s) 497 of current Form 555 calendar year | Number of Lines Claimed on February FCC Form(s) 497 of current Form 555 calendar year provided to Wireline Resellers | Number of Subscribers claimed on the February FCC Form(s) 497 that were initially enrolled in current Form 555 calendar year |
| 17314   | 249  | 3849   |

Initial the certifications below that apply to your ETC and complete the tables corresponding to the certification below. Depending on the state, BOTH CERTIFICATION A AND B MAY APPLY.

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial JMA

| D   | E   | F=D-E                                | G   | H = (F+G)   | I  |
|---|---|--------------------------------------|---|---|--|
| Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation | Number of Subscribers Responding to ETC Contact | Number of Non-Responding Subscribers | Number of Subscribers Responding That They Are No Longer Eligible | Number of Subscribers De-enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility | Number of Subscribers Who De-Enrolled Prior to Recertification Attempt |
| 14271   | 7882  | 6389                                 | 0   | 6389  | 3  |

**AND/OR**

In the space below, please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator or the Universal Service Administrative Company (USAC) and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify subscriber eligibility. If any of subscribers are subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in columns D through I as appropriate and not in columns J through L.

B) I certify that the company listed above has procedures in place to re-certify consumer eligibility by relying on \_\_\_\_\_ . Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial \_\_\_\_\_

| J   | K   | L  |
|---|---|--|
| Number of Subscribers Whose Eligibility was Reviewed By State Administrator ETC Access to Eligibility Data or by USAC | Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Finding of Ineligibility by State Administrator, ETC Access to Eligibility Data or USAC | Number of Subscribers Who De-Enrolled Prior to Recertification Attempt |
| 0   | 0   | 0  |

**OR**

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial \_\_\_\_\_

**Section 3: ALL ETCS MUST COMPLETE SECTION 3 –De-enroll percentage**  
**What is the percentage of subscribers de-enrolled for this ETC?**

| <b>M</b>  | <b>N</b>  | <b>O</b>   | <b>P = N + O</b>   | <b>Q = ((P ÷ M) * 100)</b>   |
|---|---|--|--|--|
| Number of Subscribers Claimed on February FCC Form(s) 497<br><i>(From Column A)</i> | Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Non-Response or Ineligibility<br><i>(From Column H)</i> | Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of a Finding of Ineligibility<br><i>(From Column K)</i> | Total Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled | Percentage of Subscribers De-Enrolled or Scheduled to be De-Enrolled that were Claimed on the February FCC Form(s) 497 |
| 17314   | 6389  | 0  | 6389   | 37%  |

**Section 4: ALL ETCS MUST COMPLETE APPROPRIATE CHECK BOX; PRE-PAID ETCS MUST COMPLETE ALL OF SECTION 4**

**Is the ETC Pre-Paid?**

Yes  No  *(A Pre-Paid ETC does not assess or collect a monthly fee from its Lifeline subscribers)*

*If yes, record the number of subscribers de-enrolled for non-usage by month in column S below.*

**Non-Usage Results Applicable to Pre-Paid ETCs:**

| <b>R</b>     | <b>S</b>                                     |
|--------------|--|
| <b>Month</b> | <b>Subscribers De-Enrolled for Non-Usage</b> |
| January      |  |
| February     |  |
| March        |  |
| April        |  |
| May          |  |
| June         |  |
| July         |  |
| August       |  |
| September    |  |
| October      |  |
| November     |  |
| December     |  |

**Signature Block: ALL ETCS MUST COMPLETE SIGNATURE FIELDS**

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

Signed,

Jerry M. Allen  
\_\_\_\_\_  
Signature of Officer  
Vice President of Revenues  
\_\_\_\_\_  
Title of Officer  
Tom Nehls  
\_\_\_\_\_  
Person Completing this Certification Form

Jerry M. Allen  
\_\_\_\_\_  
Printed Name of Officer  
Jan-24-14  
\_\_\_\_\_  
Date  
720-578-5324  
\_\_\_\_\_  
Contact Phone Number



**Affiliated ETCs**

| SAC    | Name   |
|--------|--|
| 330884 | CenturyLink CenturyTel of Forestville LLC                    |
| 331159 | CenturyLink CenturyTel of Central Wisconsin LLC              |
| 351274 | CenturyLink CenturyTel of Postville Inc.                     |
| 535163 | CenturyLink Qwest Corporation                                |
| 331155 | CenturyLink Telephone USA of Wisconsin LLC                   |
| 465102 | CenturyLink Qwest Corporation                                |
| 401727 | CenturyLink CenturyTel of South Arkansas Inc.                |
| 442101 | Century Link CenturyTel of Lake Dallas Inc.                  |
| 330895 | CenturyLink CenturyTel of Wisconsin LLC                      |
| 365142 | CenturyLink Qwest Corporation                                |
| 401720 | CenturyLink CenturyTel of Redfield Inc.                      |
| 552348 | CenturyLink Central Telephone Co. of Nevada (FKA)            |
| 330898 | CenturyLink CenturyTel of Laresen-Readfield LLC              |
| 442084 | CenturyLink United Telephone Co of Texas Inc. FKA Embarq     |
| 401711 | CenturyTel of Mountain Home Inc.                             |
| 190567 | CenturyLink United Telephone-Southeast Inc. (FKA Embarq)     |
| 401705 | CenturyLink CenturyTel of Arkansas Inc.                      |
| 230485 | CenturyLink MebTel Inc.                                      |
| 485104 | CenturyLink Qwest Corporation                                |
| 515108 | CenturyLink Qwest Corporation                                |
| 320747 | CenturyTel of Central Indiana Inc.                           |
| 330913 | CenturyLink CenturyTel of Monroe County LLC                  |
| 475103 | CenturyLink Qwest Corporation                                |
| 330924 | CenturyLink CenturyTel of the Midwest-Kendall LLC            |
| 330922 | CenturyLink CenturyTel of the Midwest-Wisconsin (Northwest)  |
| 455101 | CenturyLink Qwest Corporation                                |
| 230471 | CenturyLink Central Telephone Co.-North Carolina(FKA Embarq) |
| 330934 | CenturyLink CenturyTel of the Midwest-Wisconsin (Northwest)  |
| 230470 | CenturyLink Carolina Telephone and Telegraph Co FKA Embarq   |
| 411317 | CenturyLink United Telephone Co-Eastern Kansas (FKA Embarq)  |
| 330931 | CenturyLink CenturyTel of Southern Wisconsin LLC             |
| 462208 | CenturyLink CenturyTel of Colorado Inc.                      |
| 341057 | CenturyLink Gallatin River Communications LLC                |
| 371595 | CenturyLink United Telephone Co. of the West (FKA Embarq)    |
| 250298 | CenturyLink Gulf Telephone Company                           |
| 280458 | CenturyLink CenturyTel of North Mississippi Inc.             |
| 310702 | CenturyLink CenturyTel of Michigan Inc.                      |
| 401143 | CenturyLink CenturyTel of Russellville                       |
| 401142 | CenturyLink CenturyTel of Russellville                       |
| 429786 | CenturyLink CenturyTel of Missouri LLC                       |
| 429787 | CenturyLink CenturyTel of Missouri LLC                       |
| 330950 | CenturyLink CenturyTel of Northwest Wisconsin LLC            |
| 429784 | CenturyLink CenturyTel of Missouri LLC                       |
| 429785 | CenturyLink CenturyTel of Missouri LLC                       |

**Affiliated ETCs**

| SAC    | Name  |
|--------|---|
| 330956 | CenturyLink CenturyTel of Northern Wisconsin LLC              |
| 401144 | CenturyTel of Mammoth Spring Jacksonville                     |
| 310689 | CenturyLink CenturyTel of Upper Michigan Inc.                 |
| 330959 | CenturyLink CenturyTel of the Midwest-Wisconsin (Northwest)   |
| 300630 | CenturyLink CenturyTel of Ohio Inc.                           |
| 505107 | CenturyLink Qwest Corporation                                 |
| 160138 | CenturyLink United Telephone Co. of New Jersey (FKA Embarq)   |
| 270423 | CenturyLink CenturyTel of Central Louisiana LLC               |
| 411957 | CenturyLink-Embarq Missouri Inc (FKA Embarq)                  |
| 270427 | CenturyLink CenturyTel of Chatham LLC                         |
| 270424 | CenturyLink CenturyTel of Southeast Louisiana LLC             |
| 330970 | CenturyLink CenturyTel of the Midwest-Wisconsin (Northwest)   |
| 270431 | CenturyLink CenturyTel of Northwest Louisiana Inc.            |
| 310705 | CenturyLink CenturyTel of Northern Michigan Inc.              |
| 290574 | CenturyLink CenturyTel of Ooltewah-Collegdale Inc.            |
| 270434 | CenturyLink CenturyTel of Evangeline LLC                      |
| 310671 | CenturyLink CenturyTel of Midwest-Michigan Inc.               |
| 270436 | CenturyLink CenturyTel of North Louisiana LLC                 |
| 270439 | CenturyLink CenturyTel of Ringgold LLC                        |
| 270440 | CenturyLink CenturyTel of East Louisiana LLC                  |
| 511595 | CenturyLink United Telephone Co. of the West (FKA Embarq)     |
| 270442 | CenturyLink CenturyTel of Southwest Louisiana LLC             |
| 290567 | CenturyLink United Telephone-Southeast Inc. (FKA Embarq)      |
| 259789 | CenturyLink CenturyTel of Alabama (Northern and Southern)     |
| 259788 | CenturyLink CenturyTel of Alabama (Northern and Southern)     |
| 300661 | CenturyLink United Telephone Co. of Ohio FKA Embarq           |
| 355141 | CenturyLink Qwest Corporation                                 |
| 421151 | CenturyLink Spectra Communications Group LLC                  |
| 170209 | CenturyLink United Telephone Co. of Pennsylvania FKA Embarq   |
| 361445 | CenturyLink CenturyTel of Minnesota Inc.                      |
| 495105 | CenturyLink Qwest Corporation                                 |
| 220356 | CenturyLink Coastal Utilities Inc.                            |
| 290552 | CenturyLink CenturyTel of Adamsville Inc.                     |
| 290557 | CenturyLink CenturyTel of Claiborne Inc.                      |
| 320832 | CenturyLink United Telephone Co. of Indiana (FKA Embarq)      |
| 361456 | CenturyLink - Embarq Minnesota Inc (FKA Embarq)               |
| 395145 | CenturyLink Qwest Corporation                                 |
| 552223 | CenturyLink CenturyTel of the Gem State (Nevada)              |
| 240506 | CenturyLink United Telephone of the Carolinas-SC (FKA Embarq) |
| 522400 | CenturyLink United Telephone Co of the Northwest(FKA Embarq)  |
| 210341 | CenturyLink-Embarq Florida Inc. (FKA Embarq)                  |
| 492274 | CenturyLink CenturyTel of the Southwest (New Mexico)          |
| 522410 | CenturyLink CenturyTel of Cowiche Inc.                        |
| 522408 | CenturyLink CenturyTel of Washington Inc.                     |

