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February 7, 2014

Ms. Ann Cole Director, Division of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevad Tallahassee, FL 32399-0850

Re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange Telecommunication Companies (**BellSouth Track** Docket 000121a)

Dear Ms. Cole:

On January 31, 2014, I informed you that pursuant to Section 4.5.2 of AT&T Florida's Self Effectuating Enforcement Mechanisms Administration Plan ("SEEM Plan"), AT&T Florida declared a force majeure event effective January 28, 2014 due to the late January 2014 ice storm.

I am pleased to inform you that as of January 31, 2014 AT&T Florida has lifted its force majeure declaration associated with Provisioning, Maintenance and Repair, and Trunk Group Performance in the designated wire centers.

Also, I can confirm that as of February 5, 2014, AT&T Florida has lifted its force majeure declaration associated with two Ordering measures¹ for all areas of Florida.

If you have any questions or wish to discuss, please do not hesitate to call me.

Sincerely,

MaryRose Sirianni