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February 28, 2014

**HAND DELIVERY**

Carlotta Stauffer, Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**REDACTED**

RECEIVED-FPSC  
14 FEB 28 PM 3:32  
COMMISSION  
CLERK

**Re: Docket NO. 140000-OT - Undocketed Filings for 2014**

Dear Ms. Stauffer:

Enclosed for filing, please find the response of tw telecom of florida, l.p. ("TWTC") to the Commission's 2014 Competitive Local Exchange Carrier Questionnaire.

TWTC claims that identified sections of the response contain proprietary, confidential business information as defined in Section 364.183, F.S., and thus, in accordance with Rule 25-22.006(5), Florida Administrative Code, TWTC asserts this "claim" of confidentiality and asks that the information be protected from public disclosure as provided under the Rule and Section 364.183.

Included with this filing, please find: (1) one confidential version of the response forms with the confidential information highlighted; (2) one copy of the highlighted forms on a CD, marked "confidential," and (3) two redacted copies of the response forms.

As always, if you have any questions whatsoever, please do not hesitate to contact me.

Sincerely,

  
Beth Keating  
Gunster, Yoakley & Stewart, P.A.  
215 South Monroe St., Suite 601  
Tallahassee, FL 32301  
(850) 521-1706

- COM \_\_\_\_\_
- AFD \_\_\_\_\_
- APA \_\_\_\_\_
- ECO \_\_\_\_\_
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MEK

*Redacted copy*

**REDACTED**

**2014 Competitive Local Exchange Carrier (CLEC) Questionnaire**

*(Due by April 15, 2014)<sup>1</sup>*

Legal Company Name: **tw telecom of florida l.p.**

D/B/A:

FPSC Company Code (e.g., TX000): TA 013

Contact name & title: Carolyn Ridley; Vice President of Regulatory Affairs – Southeast Region

Telephone number: 615-584-7372

E-mail address: Carolyn.Ridley@twtelecom.com

Stock Symbol (if company is publicly traded): TWTC

1. Please provide a copy of the Form 477 you filed with the FCC with data as of December 31, 2013. **Answer: Please find attached TWTC's Form 477.**

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

Yes  
 No

3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

<input checked="" type="checkbox"/> Private line/special access	<input checked="" type="checkbox"/> Wholesale loops
<input checked="" type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input checked="" type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input checked="" type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input checked="" type="checkbox"/> Broadband Internet access

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<sup>1</sup> The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

	Residential
	Business
	Not applicable

Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

**tw telecom still believes that the FPSC needs to be prepared to arbitrate IP-IP Interconnection matters in the very near future pursuant to the authority in state law as well as Section 251/252 of the federal law. Likewise, as the market continues its transition to IP, the FPSC will likely be called upon to exercise its intercarrier dispute resolution authority more frequently. In this context, tw telecom strongly believes that the competitive market will be best protected if the FPSC's ability to resolve disputes on a truly expedited basis is explicitly defined in FPSC rules. Thus, tw telecom urges the FPSC to adopt appropriate revisions to Rule 25-22.0356, F.A.C., to definitively provide for a more expedited process than is currently set forth in the Rule.**



Form 477 Submission for FRN: 14942668, Company: tw telecom holdings inc., State: FL, Operations: Non-ILEC, Data as of Dec 31, 2013

Status: On Feb 27, 2014, the status for this Form 477 submission was changed to Revised - In Progress.

All filers must complete Items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2013
1. FRN	14942668
2. Company	tw telecom holdings inc.
3. Type of Operations	ILEC <input type="radio"/> Non-ILEC <input checked="" type="radio"/>
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	tw telecom inc.
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	Trish Kirby
7. Contact person telephone number and email address	Phone. 407-740-8575 Email. tkirby@tminc.com Confirm Email. tkirby@tminc.com
8. Status of submission	Revised - In Progress
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	No <input checked="" type="radio"/> Yes <input type="radio"/>
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	Rochelle Jones
11. Certifying official telephone number and email address	Phone. 212-364-7319 Email. rochelle.jones@twtelecom.com

Part I.A: Broadband - Other Wireline

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and send information to the Internet at information transfer rates exceeding 200 kbps in both directions. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

Notes specific to Other Wireline: This category includes all copper wire-based technologies other than DSL. Ethernet over copper and T-1 are examples.

(1)	(2)	(3)	(4)	(5)
<b>Total connections</b> to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	<b>Percentage of (1)</b> that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the true value is 0 percent.)	<b>Percentage of (1)</b> that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true value is 0 percent.)	<b>Percentage of (1)</b> that connect to residential end users. (Enter 0 if the true value is 0 percent.)	<b>Percentage of (1)</b> that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions. (Enter 0 if the true value is 0 percent.)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in **EACH** data cell below must equal the sum of Other Wireline connections reported in Part VI by Census Tract, for that information transfer rate category, and the sum of **ALL** data cells below must equal the total connections reported in (1).

**Information transfer rate to and from the end user (8 categories):**

(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps

**Part I.A: Broadband - Optical Carrier (fiber to the end user)**

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and/or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

(1)	(2)	(3)	(4)	(5)
<b>Total connections</b> to end users that you (including affiliates) equipped as broadband over your own local loop facilities or the equivalent, or over UNE loops or other facilities you obtained from an unaffiliated entity. Do not convert lines into a voice-grade-equivalent measure.	<b>Percentage of (1)</b> that you (including affiliates) equipped over your own local loop facilities or the equivalent. (Enter 0 if the true value is 0 percent.)	<b>Percentage of (1)</b> that are billed (or incorporated in a service billed) to end users by you, or your affiliates or agents. (Enter 0 if the true value is 0 percent.)	<b>Percentage of (1)</b> that connect to residential end users. (Enter 0 if the true value is 0 percent.)	<b>Percentage of (1)</b> that connect to residential end users and have information transfer rates exceeding 200 kbps in both directions. (Enter 0 if the true value is 0 percent.)

Break down the total connections reported in (1) to show the non-zero number in each of the following speed tiers. If the number of connections in a particular speed tier is zero, leave that data cell blank.

Connections reported in **EACH** data cell below must equal the sum of Optical Carrier (fiber to the end user) connections reported in Part VI by Census Tract, for that download/upload combination, and the sum of **ALL** data cells below must equal the total connections reported in (1).

**Download information transfer rate to the end user (8 categories):**

	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
<b>Upload information transfer rate from the end user (9 categories):</b>	Greater than 200 kbps and less than 768 kbps	Greater than or equal to 768 kbps and less than 1.5 mbps	Greater than or equal to 1.5 mbps and less than 3 mbps	Greater than or equal to 3 mbps and less than 6 mbps	Greater than or equal to 6 mbps and less than 10 mbps	Greater than or equal to 10 mbps and less than 25 mbps	Greater than or equal to 25 mbps and less than 100 mbps	Greater than or equal to 100 mbps
Less than or equal to 200 kbps								
Greater than 200 kbps and less than 768 kbps								
Greater than or equal to 768 kbps and less than 1.5 mbps								
Greater than or equal to 1.5 mbps and less than 3 mbps								
Greater than or equal to 3 mbps and less than 6 mbps								
Greater than or equal to 6 mbps and less than 10 mbps								





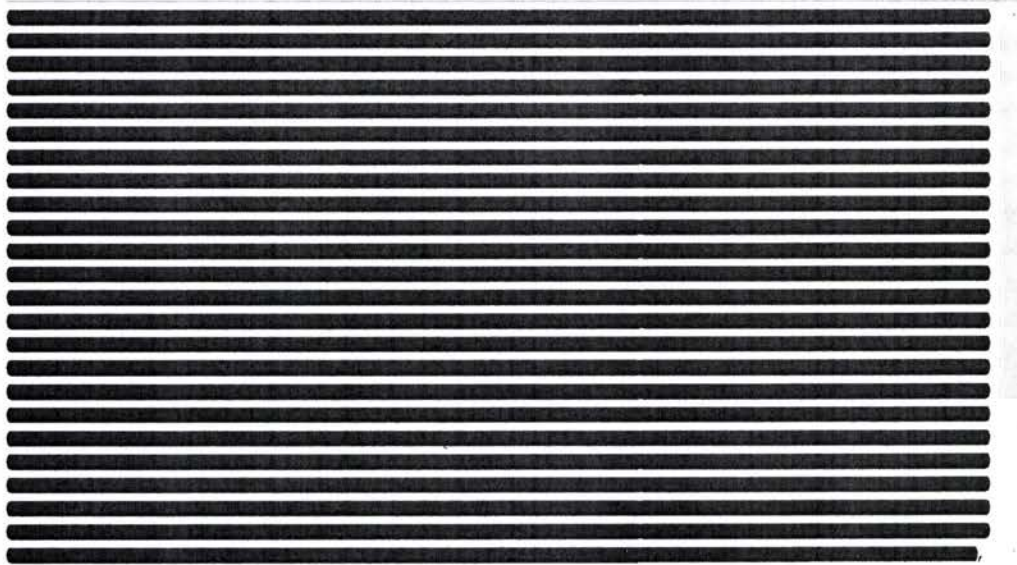
Part II.A: Local Exchange Telephone Service

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNEs to voice-grade equivalents.)	Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNEs to voice-grade equivalents.)
(a) <b>Total number.</b> See instructions on what to include.	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(b) <b>Percentage</b> of (a) that are residential lines	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(c) <b>Percentage</b> of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(d) <b>Percentage</b> of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(e) <b>Percentage</b> of (a) provided over your own (including affiliates) local loop facilities or the equivalent	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(f) <b>Percentage</b> of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(g) <b>Percentage</b> of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below)	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(h) <b>Percentage</b> of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(i) <b>Percentage</b> of (a) provided over optical fiber at the end user premises	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(j) <b>Percentage</b> of (a) provided over coaxial cable at the end user premises	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
(k) <b>Percentage</b> of (a) provided over fixed wireless at the end user premises	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:



Errors / Warnings

or Warnings found.