

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: March 11, 2014
TO: Carlotta Stauffer, Commission Clerk - PSC, Office of Commission Clerk
FROM: Lydia Roberts, Division of Economics (pr) (LH)
RE: Docket No. 130243-WS - Application for staff-assisted rate case increase in Highlands County by Lake Placid Utilities, Inc.

Please incorporate the attached documents into the docket file.

COMMISSION
CLERK

14 MAR 11 PM 3:13

RECEIVED-FPSC

Lydia Roberts

From: Martin S. Friedman <mfriedman@ffllegal.com>
Sent: Monday, March 10, 2014 9:34 PM
To: Lydia Roberts
Cc: Regence Norwoods
Subject: Lake Placid Late Payment Charge
Attachments: Late Payment Fee Schedule (3-10-14).pdf

Lydia,

Please see if this is the "one". Please do not hesitate to give me a call if you have any questions.

Regards, Marty

MARTIN S. FRIEDMAN
Attorney

NOTE: My firm name and e-mail have changed effective February 1, 2014. Please update your records.



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Utility Name FLORIDA COMPANY AVERAGE
Docket No. _____

LATE PAYMENT CHARGE CALCULATION

1. Average Number of delinquent accounts per month.	<u>192.46</u>
2. Average Number of customer accounts per month.	<u>5,201</u>
Percent of delinquent accounts per month	3.70%
3. Number of minutes per month spent processing late payment notices.	<u>360.00</u>
Convert hours to minutes Hours	<input style="border: 1px solid black; width: 40px; text-align: center;" type="text" value="6"/>
4. Number of minutes per notice.	<u>1.87</u>
5. Labor cost per notice.	<u>\$4.54</u>
Hourly salary of the employee processing late payment notices.	<input style="border: 1px solid black; width: 60px; text-align: center;" type="text" value="\$39.00"/>
6. Printing cost per notice (paper and ink).	<u>0.2</u>
7. Postage cost per notice.	<u>0.49</u>
Total Late Payment Charge	<u>\$5.23</u>

Late Charge Fee Analysis

<u>Cost per Notice</u>	<u>Item</u>
\$	0.0142 Outgoing Envelope
\$	0.0121 Return Envelope
\$	0.1220 Paper Stock
\$	0.0465 Vendor Processing Fee
\$	0.4900 Postage
\$	4.54 Labor
\$	5.22 Total Cost per Notice (w/o Labor)

	<u>Labor Analysis</u>	<u>TOTAL ERC (Dec 2013)</u>	<u>%</u>	<u>Labor allocation</u>
	241 Tierra Verde Utilities Inc	2,094.20	0.78%	1.83
	242 Lake Placid	263.60	0.10%	0.23
	246 Utilities Inc of Longwood	1,738.00	0.65%	1.52
	248 Cypress Lakes	2,430.20	0.91%	2.12
	249 Utilities Inc Eagle Ridge	2,515.60	0.94%	2.19
	250 Mid-County Services Inc	3,355.00	1.25%	2.93
	251 Lake Utility Services Inc	13,919.70	5.19%	12.14
	252 Utilities Inc of Florida	9,522.40	3.55%	8.31
	255 Sanlando Utilities Corp	21,159.50	7.89%	18.46
	256 Utilities Inc Sandalhaven	1,199.60	0.45%	1.05
	259 Labrador Utilities Inc	1,515.20	0.56%	1.32
	260 Utilities Inc Pennbrooke	2,704.00	1.01%	2.36
	<u>TOTAL UI ERC</u>	<u>268,217.69</u>		
<u>Average</u>		<u>5,201.42</u>	<u>1.94%</u>	<u>4.54</u>
Average Daily Hour Labor and Benefits Rate	39.00			
Average Daily Hours	2			
	78.00			
Average Billing Days per Month	3			
	234.00			

Count of Disconnect Letters per Month

Count of ACCT_ID Column Labels

Row Labels	1	2	3	4	5	6	7	8	9	10	11	12	Grand Total
242	3	5	4		6	10	1	7	7		4		47
246	38	89	90	20	100	103	11	115	117	14	136	87	920
248	6	52	12	23	17	61	60	54	64	6	48	2	405
249	67	29	37	45	81	15	56	6	43	32	45	63	519
251	1060	553	622	895	567	1100	705	582	865	469	1152	1033	9603
252	518	363	366	629	559	283	685	365	370	618	294	639	5689
254	1	6	6	4	7	6		11	2	8	2	6	59
255	804	238	754	673	163	458	803	38	842	389	356	825	6343
256	31	6	47	39	27	16	33	13	45	40	17	41	355
259	43	11	27	9	8	8	22	1	21	20	2	33	205
260	4	8	17	26	2	36	40		25	1	29	38	226
(blank)													
Grand Total	2575	1360	1982	2363	1537	2096	2416	1192	2401	1597	2085	2767	24371

234.09	123.64	180.18	236.30	139.73	190.55	241.60	119.20	218.27	159.70	189.55	276.70	2,215.55	Annual Average FLORIDA
234.0909091	123.636	180.182	236.3	139.727	190.545	241.6	119.2	218.273	159.7	189.545	276.7	192.46	Monthly Average