

March 13, 2014

## **VIA E-FILING**

Ms. Carlotta S. Stauffer, Commission Clerk Office of Commission Clerk Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No. 130211-WS – Application for staff-assisted rate case in Polk County by S.V. Utilities, Ltd.: Our File No. 42038.02

Dear Ms. Stauffer:

The Staff has asked whether S.V. UTILITIES, LTD. ("Utility") can provide the past twelve months of consumption amounts to customers so that they may estimate their bills based upon the new monthly billing structure and rates. The Utility's current billing system makes it difficult to provide the last twelve month's data on a mass basis in a timely manner. However, the Utility would propose to provide the past twelve month's customer billing history upon written request of a customer to the Utility at P.O. Box 5252, Lakeland, FL 33807-5252, attn.: MHP Water Billing. I trust this proposal is satisfactory. The new billing system which the Utility proposes in connection with going to monthly billing should resolve this limitation in the future.

Should you have any questions, please do not hesitate to contact me.

Very truly yours,

MARTIN S. FRIEDMAN

For the Firm

MSF/der

cc: Brian Altman (via email)