

## Crystal Card

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**From:** Kelly, Tamela D <Tamela.Kelly@centurylink.com>  
**Sent:** Thursday, March 20, 2014 11:26 AM  
**To:** Filings@psc.state.fl.us  
**Cc:** Masterton, Susan S  
**Subject:** 000121B-TP, CenturyLink's Notice regarding RCA Rpt - March, 2014  
**Attachments:** 000121B-TP, CenturyLink's Notice regarding RCA Rpt - Mar. 2014.pdf

Filed on Behalf of:

Susan S. Masterton  
Senior Corporate Counsel  
Embarq Florida, Inc. d/b/a CenturyLink  
315 S. Calhoun Street, Suite 500  
Tallahassee, FL 32301  
Telephone: 850/599-1560  
Fax: 850/224-0794  
Email: [susan.masterton@centurylink.com](mailto:susan.masterton@centurylink.com)

Docket No. 000121B-TP

Title of filing: CenturyLink's Notice regarding RCA Report – March, 2014

Filed on behalf of: Embarq Florida, Inc. d/b/a CenturyLink

Number Pages: 2 pages

Description: CenturyLink's Notice regarding the Root Cause Analysis Report for March, 2014

**Tamela Kelly**

Regulatory/Government Affairs

CenturyLink

Voice: 850.599.1029 | Fax: 850.224.0794 | Email: [tamela.kelly@centurylink.com](mailto:tamela.kelly@centurylink.com)



March 20, 2014

Ms. Carlotta Stauffer  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Docket No. 000121B-TP

Dear Ms. Stauffer:

This notification is on behalf of Embarq Florida, Inc. d/b/a CenturyLink. Order Number PSC-03-0176-CO-TP in Docket 000121B-TP, requires that any failure in three consecutive months to meet any performance for a given level of disaggregation shall require a Root Cause Analysis (RCA) Report. CenturyLink did not have any chronic aggregate sub measures to report for the March 2014 RCA report.

Notice has been served to the parties shown on the attached Certificate of Service.

Sincerely,

/s/ Susan S. Masterton  
Susan S. Masterton

SUSAN S. MASTERTON  
Senior Corporate Counsel  
315 S. Calhoun St., Suite 500  
Tallahassee, FL 32031  
Tel: (850) 599-1560  
Fax: (850) 224-0794  
susan.masterton@centurylink.com

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by electronic mail to all known parties of record this 20th day of March, 2014.

Adam Teitzman  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850  
[ateitzman@psc.state.fl.us](mailto:ateitzman@psc.state.fl.us)

Gunster Law Firm  
Kellie Scott  
215 South Monroe Street, Ste 601  
Tallahassee, Florida  
32301-1804  
[kscott@gunster.com](mailto:kscott@gunster.com)

Florida Cable Telecommunications  
Assoc., Inc.  
David A. Konuch  
246 E. 6<sup>th</sup> Avenue, Suite 100  
Tallahassee, FL 32303  
[dkonuch@fcta.com](mailto:dkonuch@fcta.com)

AT&T Florida/TCG South Florida,  
Inc.  
E. Edenfield/T. Hatch  
c/o Mr. Gregory Follensbee \*\*  
150 South Monroe Street, Suite 400  
Tallahassee, FL 32301-1561  
[greg.follensbee@att.com](mailto:greg.follensbee@att.com)

Time Warner Telecom of Florida, L.P.  
Ms. Carolyn Ridley  
Time Warner Telecom  
233 Bramerton Court  
Franklin, TN 37069-4002  
[carolyn.ridley@twtelecom.com](mailto:carolyn.ridley@twtelecom.com)

**/s/ Susan S. Masterton**  
Susan S. Masterton  
Senior Corporate Counsel

\*\* Requested RCA report to not be sent via email.  
ATT will access from FPSC website if needed.