

Shawna Senko

From: Kelly, Tamela D <Tamela.Kelly@centurylink.com>
Sent: Thursday, April 24, 2014 4:58 PM
To: Filings@psc.state.fl.us
Cc: Masterton, Susan S
Subject: 000121B-TP, CenturyLink's Notice regarding RCA Rpt - April, 2014
Attachments: 000121B-TP, CenturyLink's Notice regarding RCA Rpt - Apr. 2014, 4-24-14.pdf

Filed on Behalf of:
Susan S. Masterton
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Embarq Florida, Inc. d/b/a CenturyLink
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Docket No. 000121B-TP

Title of filing: CenturyLink's Notice regarding RCA Report – April, 2014

Filed on behalf of: Embarq Florida, Inc. d/b/a CenturyLink

Number Pages: 2 pages

Description: CenturyLink's Notice regarding the Root Cause Analysis Report for April, 2014

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April 24, 2014

**Ms. Carlotta Stauffer
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850**

RE: Docket No. 000121B-TP

Dear Ms. Stauffer:

This notification is on behalf of Embarq Florida, Inc. d/b/a CenturyLink. Order Number PSC-03-0176-CO-TP in Docket 000121B-TP, requires that any failure in three consecutive months to meet any performance for a given level of disaggregation shall require a Root Cause Analysis (RCA) Report. CenturyLink did not have any chronic aggregate sub measures to report for the April 2014 RCA report.

Notice has been served to the parties shown on the attached Certificate of Service.

Sincerely,

**/s/ Susan S. Masterton
Susan S. Masterton**

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by electronic mail to all known parties of record this 24th day of April, 2014.

Adam Teitzman
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/s/ Susan S. Masterton
Susan S. Masterton
Senior Corporate Counsel

** Requested RCA report to not be sent via email.
ATT will access from FPSC website if needed.