

## Crystal Card

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**From:** Dorothy Menasco  
**Sent:** Wednesday, May 28, 2014 4:28 PM  
**To:** Charlene Hinson  
**Cc:** Hong Wang; Sakina Deas; Crystal Card  
**Subject:** FW: Notification of Unacceptable Filing - (Email ID = 1707)

Hey Charlene,

We just saw your message to the Records Clerk. I believe you may have sent this before you called me. However, in an abundance of caution, I'm responding to your request. This is the one where you filed 3 copies of the same thing. You e-mailed me to apologize for sending multiples and I responded by advising that it was okay, and that the duplicate(s) would be rejected. The one that was accepted was DN 02560-14. The memos being rejected had nothing to do with who signed the e-mail, but rather your advising that you had accidentally filed multiples. My response was included in the rejection e-mail (see info in bold red below standard rejection language) and then I included your e-mail as a reference for same (see below my bold red response). Hope that helps.

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**From:** Charlene Hinson  
**Sent:** Wednesday, May 28, 2014 2:10 PM  
**To:** Records Clerk  
**Cc:** Charlene Hinson; Sakina Deas  
**Subject:** RE: Notification of Unacceptable Filing - (Email ID = 1707)

**What does Sakina need to do. I ask her if it needed to have Beth and or Bob to sign. Tell me what needs to be done and I will follow through. Thanks**

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**From:** Dorothy Menasco  
**Sent:** Wednesday, May 28, 2014 2:01 PM  
**To:** Charlene Hinson  
**Subject:** Notification of Unacceptable Filing - (Email ID = 1707)

The document presented has been reviewed by the Office of Commission Clerk and found to be ineligible for E-filing for one or more of the following reasons:

1. The document is unsigned. Documents may be signed by typing "s/", "/s" or "/s/" followed by the signatory, i.e., /s/ First M. Last.
2. The document is not in compliance with the Florida Administrative Code (F.A.C.) filing rules listed on the FPSC's Web Based Electronic Filing Requirements.
3. The document is ineligible for E-filing.
  - a) Identified as ineligible in the docket's Order Establishing Procedure.
  - b) Must be accompanied by a fee or payment.
  - c) Contains proprietary confidential business information.

If you have any questions, please contact the Office of Commission Clerk at [clerk@psc.state.fl.us](mailto:clerk@psc.state.fl.us).

**Per your e-mail below, the document is a duplicate filing.**

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**From:** Charlene Hinson  
**Sent:** Wednesday, May 28, 2014 1:38 PM  
**To:** Marguerite McLean; Dorothy Menasco  
**Cc:** Charlene Hinson  
**Subject:** Docket No. 140042 TX

*Sorry for multiply entrees. For some reason the tracking number wasn't coming up so I thought it hadn't gone through. Just another day in my world. :)*

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