

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
)
Section 63.71 Application of)
AT&T Corp.) File No.
)
)
For Authority Pursuant to Section 214 of)
The Communications Act of 1934, As Amended,)
To Discontinue the Provision of Service)

SECTION 63.71 APPLICATION OF AT&T CORP.

AT&T Services, Inc., on behalf of its affiliate AT&T Corp. ("AT&T"), applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue its business directory assistance service.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T is providing the following information:

Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

AT&T Corp.
225 W. Randolph Street
Z1-Office 12C
Chicago, IL 60606

Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

AT&T will no longer offer this service on or after July 1, 2014 subject to Commission authorization of the discontinuance pursuant to 47 C.F.R. § 63.71(c).

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Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T will discontinue this service throughout the United States, including the District of Columbia and Puerto Rico.

Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T Business Directory Assistance is a directory service that allows callers to obtain telephone numbers for locations in the Mainland, Hawaii, Alaska and Puerto Rico, as well as Canada. This service was offered to businesses that had PBX telephone systems as a means to provide telephone listings through the businesses' telephone systems.

The public convenience and necessity will not be impaired by this service discontinuance because there are alternative services available. AT&T customers that once subscribed to this service can reprogram their PBX and will continue to have access to directory assistance services by dialing 411 or (NPA) 555-1212.

Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

AT&T notified its customers by letter sent via U.S. Mail on April 10, 2014.

Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T Corp. is a non-dominant carrier.

Questions about this application may be addressed to Dave Talbott, AT&T Services, Inc.,
Director – Federal Regulatory, 1120 20th Street, NW, Suite 1000, Washington, DC 20036, (202)
457-3039.

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of AT&T's business directory assistance service because there are alternative services available. AT&T customers that once subscribed to this service can reprogram their PBX and will continue to have access to directory assistance services by dialing 411 or (NPA) 555-1212. Accordingly, AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue this service.

Respectfully submitted,

By: /s/ Terri L. Hoskins

Terri L. Hoskins
Gary L. Phillips
Lori Fink

AT&T Services, Inc.
1120 20th Street, N.W.
Washington, D.C. 20036

(202) 457-3047 – Tel. No.
(202) 457-3073 – Fax. No.

Its Attorneys

June 2, 2014

Attachment A



April 10, 2014



**Important Notice Regarding the Discontinuance of AT&T Business
Directory Assistance Services throughout the Continental United States,
Alaska, Hawaii and Puerto Rico
Effective July 1, 2014**

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your AT&T Business Directory Assistance Services which requires your coordination and action in the near future.

Effective July 1st, AT&T Corp. will be discontinuing AT&T Business Directory Assistance Services. This service allows callers to obtain telephone numbers for locations in the Continental United States, Alaska, Hawaii, Puerto Rico and Canada. AT&T Business Directory Assistance Services is available in either a Basic or Enhanced Directory Assistance option. The Basic option provides callers with Local, National and Reverse Directory Assistance, as well as Business Category Search and Directory Assistance Call Completion. The Enhanced option provides all of the features under the Basic option, as well as features such as stock quotes, weather, and movie listings.

While AT&T Business Directory Assistance Services will no longer be available, AT&T will still offer Directory Assistance via 411 or NPA+555+1212. With Directory Assistance, you will still be able to obtain Local, National, and Reverse Directory Assistance, as well as Business Category Search and Directory Assistance Call Completion.

While our records indicate you have not recently used AT&T Business Directory Assistance Services, you have previously used this service. To do so, you had to program your PBX to send all Directory Assistance requests to the designated AT&T Directory Assistance platform. **To help ensure you are able to reach AT&T Directory Assistance via 411 or NPA+555+1212, you will need to reprogram your PBX to no longer send your Directory Assistance calls to the designated AT&T Directory Assistance platform.**

If you have any questions about this letter, please feel free to contact Patti Migliori, Senior Product Marketing Manager, at 610.687.7164 or via email at pm3893@att.com.

(Continued)

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Craig Eisner
Director – Product Marketing Management, AT&T Services, Inc.
225 W. Randolph Street - Z1 – Office 12C
Chicago, IL 60606-1838

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, **Lacretia Hill**, certify that I have, on June 2, 2014, served a copy of the foregoing Section 63.71 Application of AT&T Corp. by U.S. Mail postage prepaid to the addresses on the attached sheets:

/s/Lacretia Hill
Lacretia Hill

**Alabama Public Service Commission
100 N. Union Street
Suite 850
Montgomery, AL 36130**

**Office of the Governor
State Capitol
600 Dexter Avenue
Montgomery, AL 36130**

**Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996**

**Office of the Governor
1700 West Washington
Phoenix, Arizona 85007**

**Arkansas Public Service Commission
P.O Box 400
Little Rock, AR 72203-0400**

**Office of the Governor
Governor's Office
State Capitol Rm. 250
Little Rock, AR 72201**

**Office of the Governor
Governor's Office
State Capitol Building
Sacramento, California 958 14**

**Michael R. Peevey
President, California Public Utilities
Commission
Headquarters Office
505 Van Ness Avenue
San Francisco, CA 94 102-3298**

**Colorado Public Utilities Commission
1560 Broadway
Suite 250
Denver, CO 80202**

**Office of the Governor
136 State Capitol
Denver, CO 80203-1792**

**Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, Connecticut 06 106**

**Public Utilities Regulatory Authority
Department of Energy and Environmental
Protection
Ten Franklin Square
New Britain, CT 06051**

**Delaware Public Service Commission
861 Silver Lake Boulevard
Cannon Building, Suite 1000
Dover, DE 19904**

**Office of the Governor
Tatnall Building
William Penn Street, 2nd Floor
Dover, DE 19901**

**District of Columbia
Public Service Commission
1333 H Street, NW
Suite 200, West Tower;
Washington, DC 20005**

**Mayor Vincent Gray
Office of the Mayor
John A. Wilson Building
1350 Pennsylvania Avenue, NW
Washington, DC 20004**

**Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850**

**Office of the Governor
The Capitol
Tallahassee, FL 32399-0001**

**Office of the Governor
Georgia State Capitol
Atlanta, GA 30334**

**Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334**

**Idaho Public Utilities Commission
472 W. Washington Street
Boise, ID 83720-0074**

**Office of the Governor
P.O. Box 83720
Boise, Idaho 83720**

**Office of the Governor
207 State House
Springfield, Illinois 62706**

**Illinois Commerce Commission
527 East Capitol Ave
Springfield, IL 62701**

**Office of the Governor
Statehouse
Indianapolis, Indiana 46204**

**Indiana Utility Regulatory Commission
PNC Center
101 West Washington Street
Suite 1500 East
Indianapolis, IN 46204**

**Office of the Governor & Lt. Governor
State Capitol
1007 East Grand Ave.
Des Moines, IA 50319**

**Iowa Utilities Board
1375 E. Court Ave
Room 69
Des Moines, IA 50319**

**Office of the Governor
Capitol, 300 SW 10th Ave., Ste. 241s
Topeka, Kansas 666 12- 1590**

**Kansas Corporation Commission
Commissioners, Utilities Division, Motor
Carriers, Pipeline Safety and Energy
1500 SW Arrowhead Road
Topeka, KS 66604-4027**

**Office of the Governor
700 Capital Avenue
Suite 100
Frankfort, KY 40601**

**Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601**

**Louisiana Public Service Commission
Galvez Building, 12th Floor
602 North Fifth Street
P.O. Box 91154
Baton Rouge, LA 70821**

**Office of the Governor
P.O. Box 94004
Baton Rouge, LA 70804-9004**

**Office of the Governor
Room 280
Boston, MA 02133**

**Office of Consumer Affairs and Business
Regulation
10 Park Plaza, Suite 5170
Boston, MA 02116**

**Office of the Governor
State House, 100 State Circle
Annapolis, MD 21401**

**Maryland Public Service Commission
William D. Schaefer Tower
6 St. Paul Street, 16th Fl
Baltimore, MD 21202**

**Office of the Governor
1 State House Station
Augusta, ME 04333-0001**

**Maine Public Utilities Commission
State House Station 18
Augusta, ME 04333**

**Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909**

**Office of the Governor
P.O. Box 30013
Lansing, Michigan 48909**

**Minnesota Public Utilities Commission
121 7th Place East
Suite 350
Saint Paul, MN 55101**

**Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King Jr. Blvd.
Saint Paul, MN 55155**

**Office of the Governor
P.O. Box 139
Jackson, MS 39205**

**Mississippi Public Utilities Commission
Woolfolk Building
501 North West Street
Jackson, MS 39201**

**Missouri Public Service Commission
Public Information Office
Governor Office Building
200 Madison Street
PO Box 360
Jefferson City, MO 65102-0360**

**Office of the Governor
Room 216, State Capitol Building
Jefferson City, Missouri 65 101**

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**Public Service Commission
1701 Prospect Avenue
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Helena, MT 59620**

Nebraska Public Service Commission
1200 N Street, Suite 300
Lincoln, NE 68508

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101 N. Carson Street
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Public Utilities Commission of Nevada
1150 E. William Street
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New Hampshire Public Utilities
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21 South Fruit Street, Suite 10
Concord, NH 03301-2429

Office of the Governor
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25 Capitol Street
Concord, NH 03301

Governor Chris Christie
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001
Trenton, NJ 08625

New Jersey Board of Public Utilities
44 S. Clinton Avenue
Trenton, NJ 08625

New Mexico Public Regulation Commission
1120 Pasco De Peralta
P.O. Box 1269
Santa Fe, NM 87501

Office of the Governor
490 Old Santa Fe Trail
Room 400
Santa Fe, NM 87501

**Office of the Governor
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Albany, NY 12224**

**New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350**

**North Carolina Utilities Commission
430 North Salisbury Street
Dobbs Building
Raleigh, NC 27603-5918**

**Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301**

**North Dakota Public Service Commission
600 E. Boulevard, Dept. 408
Bismarck, ND 58505**

**Office of the Governor
Dept. 101
600 E. Boulevard Ave.
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**Office of the Governor
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77 South High Street
Columbus, Ohio 43215-6108**

**Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215**

**Oklahoma Corporation Commission
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Oklahoma City, OK 73152-2000**

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Salem, Oregon 97301-4047**

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550 Capitol St NE #215
PO Box 2148
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Harrisburg, Pennsylvania 17120**

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State House, Room 115
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**Public Service Commission of South
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101 Executive Center Dr., Suite 100
Columbia, SC 29210**

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1205 Pendleton Street
Columbia, SC 29201**

**Public Utilities Commission
Capitol Building, 1st floor
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Pierre, SD 57501-5070**

**Office of the Governor
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**Vermont Public Service Board
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**Virginia State Corporation Commission
Tyler Building,
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Richmond, Virginia 23219**

**Office of the Governor
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Richmond, Virginia 23219**

**Office of the Governor
PO Box 40002
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**Washington Utilities and Transportation
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**West Virginia Public Service Commission
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**Wyoming Public Service Commission
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**Office of the Governor
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Cheyenne, WY 82002-0010**

**Public Service Commission of Wisconsin
610 North Whitney Way. P.O. Box 7854
Madison, Wisconsin 53707-7854**

**Office of the Governor
Madison Office
P.O. Box 7863
Madison, WI 53707**

**Secretary of Defense
Attn: Special Asst. for Telecommunications
Pentagon
Washington, D.C. 20301**

**Utah Division of Public Utilities
Box 146751
Salt Lake City, UT 84114-6751**

**Office of the Governor
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Salt Lake City, Utah 84114-2220**

**Hawaii Public Utilities Commission
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Honolulu, Hawaii 96813**

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Honolulu, Hawaii 96813**

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