



## P R O C E E D I N G S

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2           **CHAIRMAN GRAHAM:** Item Number 4.

3           **MS. BROWNLESS:** Good morning, Commissioners.  
4 Item Number 4 was deferred from the last agenda and is a  
5 consumer complaint filed by Brenda Rodriguez against  
6 Duke Energy Florida for back-billing in the amount of  
7 \$7,974.44 associated with alleged meter tampering at  
8 Ms. Rodriguez's residence.

9           Having determined that there is sufficient  
10 proof that meter tampering has occurred, that the  
11 back-billing period is reasonable, and that the  
12 investigative costs are reasonable, staff recommends  
13 that Ms. Rodriguez's complaint be dismissed.

14           **CHAIRMAN GRAHAM:** Thank you, staff.

15           Commissioners. Commissioner Balbis.

16           **COMMISSIONER BALBIS:** Thank you, Mr. Chairman.

17           And, as you know, at the last Agenda  
18 Conference we did have technical difficulties with  
19 hearing Ms. Rodriguez during that process, and she did  
20 send a letter outlining her issues, and that we received  
21 it and reviewed it. And so I feel comfortable that  
22 she's been given the opportunity to present her  
23 complaint, and I move staff's recommendation on all  
24 issues.

25           **CHAIRMAN GRAHAM:** It's been moved and

1 seconded, staff recommendations on Issue Number -- I'm  
2 sorry -- Item Number 4.

3 Any further discussion? Seeing none, all in  
4 favor, say aye.

5 (Vote taken.)

6 By your action, you've approved Item Number 4,  
7 staff recommendation. Thank you, staff.

8 **MS. BROWNLESS:** Thank you.

9 (Agenda item concluded.)

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1 STATE OF FLORIDA )  
 : CERTIFICATE OF REPORTER  
 2 COUNTY OF LEON )

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 4 I, LINDA BOLES, CRR, RPR, Official Commission  
 Reporter, do hereby certify that the foregoing  
 5 proceeding was heard at the time and place herein  
 stated.

6  
 7 IT IS FURTHER CERTIFIED that I stenographically  
 reported the said proceedings; that the same has been  
 transcribed under my direct supervision; and that this  
 8 transcript constitutes a true transcription of my notes  
 of said proceedings.

9  
 10 I FURTHER CERTIFY that I am not a relative, employee,  
 attorney or counsel of any of the parties, nor am I a  
 relative or employee of any of the parties' attorney or  
 11 counsel connected with the action, nor am I financially  
 interested in the action.

12 DATED THIS 10th day of June, 2014.

13  
 14 *Linda Boles*

15 \_\_\_\_\_  
 16 LINDA BOLES, CRR, RPR  
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