I		FILED JUN 10, 2014 DOCUMENT NO. 02838-14 FPSC - COMMISSION CLERK	000001
1	BEFORE THE		
2	FLORIDA PUBLIC SERVICE COMMISSION		
3	In the Matter	of:	
4		DOCKET NO. 140024-EI	
5	INITIATION OF FORMAL		
6	PROCEEDINGS ON COMPLAINT NO. 1109752E OF BRENDA RODRIGUEZ AGAINST DUKE ENERGY FLORIDA, INC. FOR ALLEGED IMPROPER BILLING. /		
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11	DDOCEEDINGS.	COMMISSION CONFERENCE AGENDA	
12	PROCEEDINGS:	ITEM NO. 4	
13	COMMISSIONERS		
14	PARTICIPATING:	CHAIRMAN ART GRAHAM COMMISSIONER LISA POLAK EDGAR COMMISSIONER RONALD A. BRISÉ	
15		COMMISSIONER RONALD A. BRISE COMMISSIONER EDUARDO E. BALBIS COMMISSIONER JULIE I. BROWN	
16	DATE:	Thursday, June 5, 2014	
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18	PLACE:	Betty Easley Conference Center Room 148	
19		4075 Esplanade Way Tallahassee, Florida	
20	REPORTED BY:	LINDA BOLES, CRR, RPR	
21		Official FPSC Reporter (850) 413-6734	
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	FL	ORIDA PUBLIC SERVICE COMMISSION	

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PROCEEDINGS

CHAIRMAN GRAHAM: Item Number 4.

MS. BROWNLESS: Good morning, Commissioners. Item Number 4 was deferred from the last agenda and is a consumer complaint filed by Brenda Rodriguez against Duke Energy Florida for back-billing in the amount of \$7,974.44 associated with alleged meter tampering at Ms. Rodriguez's residence.

Having determined that there is sufficient proof that meter tampering has occurred, that the back-billing period is reasonable, and that the investigative costs are reasonable, staff recommends that Ms. Rodriguez's complaint be dismissed.

> **CHAIRMAN GRAHAM:** Thank you, staff. Commissioners. Commissioner Balbis.

COMMISSIONER BALBIS: Thank you, Mr. Chairman.

And, as you know, at the last Agenda Conference we did have technical difficulties with hearing Ms. Rodriguez during that process, and she did send a letter outlining her issues, and that we received it and reviewed it. And so I feel comfortable that she's been given the opportunity to present her complaint, and I move staff's recommendation on all issues.

CHAIRMAN GRAHAM: It's been moved and

FLORIDA PUBLIC SERVICE COMMISSION

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1	seconded, staff recommendations on Issue Number I'm		
2	sorry Item Number 4.		
3	Any further discussion? Seeing none, all in		
4	favor, say aye.		
5	(Vote taken.)		
6	By your action, you've approved Item Number 4,		
7	staff recommendation. Thank you, staff.		
8	MS. BROWNLESS: Thank you.		
9	(Agenda item concluded.)		
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	FLORIDA PUBLIC SERVICE COMMISSION		

000004 1 STATE OF FLORIDA) CERTIFICATE OF REPORTER COUNTY OF LEON 2) 3 4 I, LINDA BOLES, CRR, RPR, Official Commission Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein 5 stated. 6 IT IS FURTHER CERTIFIED that I stenographically 7 reported the said proceedings; that the same has been transcribed under my direct supervision; and that this transcript constitutes a true transcription of my notes 8 of said proceedings. 9 I FURTHER CERTIFY that I am not a relative, employee, 10 attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially 11 interested in the action. 12 DATED THIS 10th day of June, 2014. 13 14 Linda Boles 15 LINDA BOLES, CRR, RPR 16 FPSC Official Commission Reporters (850) 413-6734 17 18 19 20 21 22 23 24 25 FLORIDA PUBLIC SERVICE COMMISSION