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Docket # 140029-TP

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Public Service Commission

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-M-E-M-O-R-A-N-D-U-M-

DATE: May 22, 2014

TO: Office of Commission Clerk (Stauffer)

FROM: Office of Telecommunications (Williams, Casey) *CH*
Office of the General Counsel (Page) *PH* *pp for SMC* *PK* *BPH*

RE: Docket No. 140029-TP – Request for submission of proposals for relay service, beginning in June 2015, for the deaf, hard of hearing, deaf/blind, or speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991.

AGENDA: 06/05/14 – Regular Agenda – Interested Persons May Participate

COMMISSIONERS ASSIGNED: All Commissioners

PREHEARING OFFICER: Administrative

CRITICAL DATES: The current contract with AT&T expires May 31, 2015. Significant time is needed to issue the RFP, evaluate proposals, and to set-up the system.

SPECIAL INSTRUCTIONS: Anticipate the need for sign language interpreters and assisted listening devices. Please place near the beginning of the agenda to reduce interpreter costs.

Executive Summary

The existing Florida relay service provider contract expires May 31, 2015. On January 16, 2014, AT&T provided written notice to the Florida Public Service Commission (FPSC or Commission) that it does not intend to extend the relay provider contract into the option periods when the existing contract to provide relay service in Florida expires.

This recommendation proposes that the Commission approve the attached Request for Proposals (Attachment A) to provide a telecommunications relay service system in Florida. If