

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 25, 2014
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Penelope D. Buys, Engineering Specialist III, Division of Engineering *POB TB*
RE: Docket No. 130211-WS - Application for staff-assisted rate case in Polk County by S. V. Utilities, Ltd.

The attached email was received on June 24, 2014. Please incorporate the e mail into the docket file.

Penny Buys

From: Kelly Thompson
Sent: Wednesday, June 25, 2014 8:22 AM
To: Patti Daniel; Shannon Hudson; Penny Buys; Laura King; Paul Vickery
Subject: FW: Letter
Attachments: Mr. Gustafson 6-19-14 Letter.pdf

FYI

From: Gary Williams [<mailto:gary.williams@frwa.net>]
Sent: Tuesday, June 24, 2014 4:57 PM
To: Reilly, Steve; Tom Gustafson; 'baltman@centurycompanies.net'; Kelly Thompson; 'mfriedman@fflegal.com'
Cc: Kelly, JR; 'tssgsg@verizon.net'
Subject: RE: Letter

Steve,

Below are the responses to your questions from Tom Gustafson of FRWA staff. On behalf of FRWA what has been completed and provided is a Water Audit report and recommendations consistent with what we provide Water Utilities giving observations and suggestions they may want to consider implementing going forward. We invested a few days, as we normally do on these, to assist water utilities but we are not regulatory, non-trusting or looking for problems at a Water Utility where they don't exist.

We have probably invested all the time we can into this effort so as to not distract from other requests, needs and further system services.

Based upon my review of the audit report and recommendations I think SV Utilities is doing a good job of providing services and utilizing the resource effectively.

Regards,

Gary Williams, FRWA

1. Is it true that SV Utilities does not meter any water use for firefighting and training, m flushing or storm drain flushing?

SV Utilites provided hand written worksheets on hydrant certifications and flushing, not sure if this was metered or determined by other method.

2. Did the Utility furnish FRWA any records or journals that recorded contemporane estimates of water uses for the purposes of firefighting and training, main flushing storm drain flushing?

As noted above FRWA was furnished with handwritten journal for purpose of estimating Hydrant use, Flushing, Repairs, Etc.

3. Was the 556,000 gallons estimated in the Audit for firefighting and training, flushing or storm drain flushing based solely upon responses provided by U personnel to questions posed by FRWA during the water audit?

Yes

4. Pursuant to Recommendations E and K of the Water Audit, did the Audit verify existence and proper operation of the meters that supply the water for the irrigation of common properties in the three parks, including the entrances, along the roadways around the club houses?

a. If or when irrigation of common property is provided through a meter which supplies water to a private residence, how is the water use accounted for? If private residential/common property irrigation water use is controlled by a single meter, do those meters operate properly or operate at all, and if they operate, who pays the bill?

b. Specifically, did the audit verify whether the irrigation water use for the 14 areas in the Swiss Village Community, identified on the attached sheet, was properly metered and billed?

4. Specific questions were asked if all customers, irrigation and common areas were metered. The answer to our question was yes. We did not go to each location to verify.

a. On the billing records that were provided it showed metering and billing of common areas.

b. No, though noted as common areas on billing sheets for consumption. They were not earmarked as irrigation.

5. Pursuant to Recommendation E of the Water Audit, did the Audit verify the existence and proper operation of the meter or meters that supply the water to operate SV's wastewater treatment plant?

No

6. Pursuant to Recommendation K of the Water Audit, did the Audit verify the existence and proper operation of the meters that supply the water to the two swimming pools: Swiss Village and one swimming pool in Hidden Cove West?

No, though the utility assured that all swimming pools were metered.

Tom Gustafson
Florida Rural Water Association
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Tallahassee, Florida 32309
tom.gustafson@frwa.net

From: Reilly, Steve [<mailto:REILLY.STEVE@leg.state.fl.us>]
Sent: Thursday, June 19, 2014 5:07 PM
To: Tom Gustafson; Gary Williams; 'baltman@centurycompanies.net'; 'kthompso@psc.state.fl.us'; 'mfriedman@ffllegal.com'
Cc: Kelly, JR; 'tssgsg@verizon.net'
Subject: FW: Letter

See attached letter to Mr. Gustafson.