

STATE OF FLORIDA

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

July 22, 2014

STAFF'S FOURTH DATA REQUEST

Mrs. Deb Null
5578 Commercial Blvd.
Winter Haven, FL 33880

Re: Docket No. 130178-SU - Staff Assisted Rate Case for Crooked Lake Park Sewerage Company in Polk County

Dear Mrs. Null:

We are seeking clarification about the service concerns raised at the customer meeting held on July 17, 2014. At the meeting, Mr. Wally Houk stated that customers, residing on Easton Street and Fleetwood Street, had experienced problems of sewage backing up due to inadequate sizing of the main line. Based on your company's record, please provide the following:

1. Number of customers who reported sewage back-up problems in 2013 and 2014 to date.
2. Causes of the problem and actions taken to address the problem.
3. Any future actions planned for improvement and the estimated cost.

Please respond to staff's data request by August 8, 2014, to allow this docket to be processed within the statutory time frame. If you have any questions, please feel free to contact me at (850) 413-6836.

Sincerely,

A handwritten signature in cursive script, appearing to read "Deb L".

Daniel Lee
Engineering Specialist IV

PV: tj

cc: Division of Economics (Daniel, Bruce)
Division of Engineering (Ballinger, Vickery)
Division of Accounting & Finance (Cicchetti, Golden, Mouring)
Office of General Counsel (Tan)
Office of Commission Clerk (Docket No. 130178-SU)