

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:

COMMISSION REVIEW OF NUMERIC CONSERVATION GOALS (FLORIDA POWER & LIGHT COMPANY). DOCKET NO. 130199-EI

COMMISSION REVIEW OF NUMERIC CONSERVATION GOALS (DUKE ENERGY FLORIDA, INC.). DOCKET NO. 130200-EI

COMMISSION REVIEW OF NUMERIC CONSERVATION GOALS (TAMPA ELECTRIC COMPANY). DOCKET NO. 130201-EI

COMMISSION REVIEW OF NUMERIC CONSERVATION GOALS (GULF POWER COMPANY). DOCKET NO. 130202-EI

COMMISSION REVIEW OF NUMERIC CONSERVATION GOALS (JEA). DOCKET NO. 130203-EM

VOLUME 7

Pages 1550 through 1669

PROCEEDINGS: HEARING

COMMISSIONERS PARTICIPATING: CHAIRMAN ART GRAHAM
COMMISSIONER RONALD A. BRISÉ
COMMISSIONER LISA POLAK EDGAR
COMMISSIONER EDUARDO E. BALBIS
COMMISSIONER JULIE I. BROWN

DATE: Wednesday, July 23, 2014

TIME: Commenced at 2:36 p.m.
Concluded at 4:08 p.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

APPEARANCES: (As heretofore noted.)

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P R O C E E D I N G S

1
2 (Transcript continues in sequence from
3 Volume 6.)

4 **CHAIRMAN GRAHAM:** Okay. It looks like we
5 have a quorum.

6 SACE, you have the mike.

7 **MS. TRIPLETT:** Mr. Chairman? It's Diane,
8 sorry.

9 **CHAIRMAN GRAHAM:** Yes.

10 **MS. TRIPLETT:** If I could be heard briefly on
11 the matter that, I think, may streamline things a
12 little bit.

13 **CHAIRMAN GRAHAM:** Okay.

14 **MS. TRIPLETT:** So I believe that Mr. Guest
15 for SACE was going to ask Mr. Borsch a series of
16 questions about the EPA nutrient water rule. And to
17 the extent there was confusion about the question and
18 objections to the characterization that Mr. Moyle made
19 in the question, I think Duke Energy would be willing
20 to stipulate that a proposed rule can differ when it
21 gets to the final rule. And I think Mr. Moyle can be
22 heard on it, as well, and perhaps be willing to strike
23 the questions and answers that brought up all of this
24 additional questioning.

25 **MR. GUEST:** May I speak to that?

1 **CHAIRMAN GRAHAM:** Mr. Moyle.

2 **MR. MOYLE:** I have been reminded by some of my
3 friends that DEP is a few blocks away on Blair Stone,
4 and that my water questions may have been better
5 addressed over there. But we are willing to enter into
6 a stipulation. The point simply was that rules can
7 change as they move through in time. I don't want to
8 create, you know, an issue that will divert the
9 attention from things, so we're willing to stipulate to
10 that, if that's agreeable, you know, to Mr. Guest.

11 **CHAIRMAN GRAHAM:** Mr. Guest.

12 **MR. GUEST:** Definitely not. Because what has
13 happened with this witness is he has opened something I
14 think is really important for you all, which is that the
15 illustration offered was that there was this grand
16 federal program that collapsed.

17 And what it did, in fact, is what we submit
18 you guys can and should do. It led the way on something
19 that had to be done. They came up with a methodology
20 and a framework on how to solve a serious immediate
21 problem, and the state agency acted responsibly, took
22 the bull by the horns, and ended up handling the problem
23 in short order, and ended up with a good deal that was
24 practical for both the state and for the EPA.

25 And that's what I can show with this witness

1 is that what happened there is a model for what you guys
2 can do here and now. Take responsibility; follow what
3 the EPA is doing; and get some real conservation and
4 solar goals. That's the model that was used in this
5 one, and you guys can follow it, too.

6 **CHAIRMAN GRAHAM:** Back up. Now, you're saying
7 that what you want to show on the record is that a
8 federal law can come out and continue -- what was the
9 first part of that, what you said?

10 **MR. GUEST:** Yes. That in this case, what
11 happened is that a federal rule dealing with a very
12 serious problem were proposed to serve in the same
13 context of the new EPA climate rules were; that there
14 was, you know, initial resistance, but very quickly this
15 state took the bull by the horns, worked closely with
16 the EPA and came up with major changes quickly to deal
17 with an immediate problem.

18 And that this idea that the whole thing can
19 collapse instead of following the lead of the federal
20 government is simply wrong. And I think it's an
21 excellent illustration, because the EPA rules are --

22 **CHAIRMAN GRAHAM:** Well, I'll be willing to
23 stipulate that much, if that's going to solve this
24 problem.

25 **MR. GUEST:** If you'll stipulate that that

1 is -- that is what happened in that case and it's a
2 model for this one, I'm with you. We think that's the
3 model.

4 **CHAIRMAN GRAHAM:** Do you have a problem with
5 that?

6 **MS. TRIPLETT:** No, I don't think we have a --
7 I don't think we have a problem with that.

8 **CHAIRMAN GRAHAM:** Good. We're done.

9 **MS. TRIPLETT:** Thank you.

10 **CHAIRMAN GRAHAM:** Please.

11 **CROSS EXAMINATION**

12 **BY MS. TAUBER:**

13 **Q.** Good afternoon, Mr. Borsch. Jill Tauber for
14 Southern Alliance for Clean Energy.

15 Mr. Borsch, in your capacity as Director of
16 IRP Analytics, your goal is to find the most effective
17 alternatives for meeting Duke's obligation to serve its
18 customers, is that correct?

19 **A.** Yes.

20 **Q.** And you testified on rebuttal about Duke's
21 resource planning process as it relates to DSM, is that
22 correct?

23 **A.** I did.

24 **Q.** And the first step of incorporating DSM into a
25 resource plan, and you mentioned this, I'm going to move

1 very quickly, is creating a supply-side only plan that
2 is based on a load forecast that contains no incremental
3 DSM, is that correct?

4 **A.** That's correct.

5 **Q.** And if I can just refer you to Page 9 of your
6 testimony, and specifically Lines 7 through 10. And on
7 these lines, that resource plan that we were just
8 talking about, the one which is selected for use in a
9 cost/benefit evaluation of DSM measures, your testimony
10 here is that that's the lowest cost plan on a cumulative
11 present value revenue requirement basis, is that
12 correct?

13 **A.** Uh-huh; yes.

14 **MS. TAUBER:** Okay. No further questions.
15 Thank you.

16 **CHAIRMAN GRAHAM:** Staff.

17 **MR. MURPHY:** Staff has no questions.

18 **CHAIRMAN GRAHAM:** I apologize. EDF. I'm
19 sorry, I apologize, I missed one.

20 **MR. FINNIGAN:** Thank you, Your Honor.

21 **CROSS EXAMINATION**

22 **BY MR. FINNIGAN:**

23 **Q.** Good afternoon, Mr. Borsch.

24 Were you present just before lunch when
25 Mr. Sim was testifying for Florida Power & Light?

1 **A.** I was.

2 **Q.** He mentioned that -- and I apologize, I can't
3 recall whether it was Mr. Sim or Mr. Coe, but one of the
4 two mentioned that they had reviewed a study that Duke
5 Energy Carolinas did for its Carolina service territory
6 regarding the cost and benefits of distributed solar in
7 its Carolina service territory.

8 Do you recall hearing that?

9 **A.** I did hear that.

10 **Q.** Are you familiar with that study?

11 **A.** I know that that study has been done, but I
12 have not myself reviewed it.

13 **Q.** Okay. Has a similar study been done for
14 Florida?

15 **MS. TRIPLETT:** Mr. Chairman, I'm sorry. I'm
16 going to object to this line. This is not within the
17 scope of this witness' rebuttal testimony.

18 **MR. FINNIGAN:** Your Honor, I understood the
19 witness to say that these solar incentive programs were
20 not cost-effective. And this study is a study that
21 measures the cost and benefits of solar. And if there
22 were a study done for Florida that measured the
23 benefits, and if those were incorporated in the
24 cost/benefit study, then it could be cost-effective. So
25 that's where I was going with this line of questioning.

1 **MS. TRIPLETT:** Mr. Chairman, Mr. Duff would
2 have been the appropriate witness to question about
3 solar. Mr. Borsch solely discusses resource planning
4 and carbon cost assumptions.

5 **MR. FINNIGAN:** Your Honor, I'll withdraw the
6 question, and that's all the questions I have.

7 Thank you.

8 **CHAIRMAN GRAHAM:** Thank you.

9 Staff.

10 **MR. MURPHY:** No questions.

11 **CHAIRMAN GRAHAM:** Commissioners?

12 Commissioner Balbis.

13 **COMMISSIONER BALBIS:** Thank you.

14 I just have a quick question, and I appreciate
15 your testimony. This Commission over the past four
16 years has dealt with a lot of rate cases. We've
17 traveled around the state, whether it's Florida Power &
18 Light's rate case, Gulf Power, TECO, and in each of
19 those cases we have heard consistently from customers
20 that they are concerned with upward pressure on rates.

21 How does your analysis handle those concerns?

22 **THE WITNESS:** Well, the analysis, the portion
23 of the analysis which my group is responsible for is
24 related to the total cost impact and not directly to the
25 rate impact. So I would say that, you know, we look at

1 the perspective of attempting to find supply-side, or
2 supply-side and demand-side solutions which reduce the
3 total cost. And then subsequent to that work, other
4 members of the organization look directly at the way
5 that that would get translated into rates and the impact
6 on different segments of the customer groups.

7 So I would say, you know, generically we
8 endeavor to create a lower-cost solution. However, you
9 know, once we have started down that path, the final
10 result is tempered by the work of others in regard to
11 how that will impact our ratepayers, and with a goal of
12 minimizing that impact.

13 **COMMISSIONER BALBIS:** Okay. Thank you.

14 **CHAIRMAN GRAHAM:** Other Commissioners?
15 Redirect.

16 **MS. TRIPLETT:** I'm sorry, no, sir. And I
17 don't think he has any exhibits, and I would just ask
18 that he be excused from the hearing.

19 **CHAIRMAN GRAHAM:** Sure.

20 Sir, thank you very much for your testimony.

21 **MS. TRIPLETT:** Thank you.

22 **THE WITNESS:** Thank you.

23 **CHAIRMAN GRAHAM:** All right. So next on the
24 list is TECO.

25 **MR. BEASLEY:** I call Mr. Howard Bryant.

HOWARD T. BRYANT

1
2 was called as a rebuttal witness on behalf of Tampa
3 Electric Company, and having been previously sworn to
4 tell the truth, testified as follows:

DIRECT EXAMINATION**BY MR. BEASLEY:**

7 **Q.** Would you please state your name.

8 **A.** My name is Howard Bryant. And I still work
9 for Tampa Electric, 702 North Franklin Street in Tampa.

10 **Q.** Thank you. Mr. Bryant, you are the same
11 Howard Bryant that was sworn in on Monday, right?

12 **A.** Yes, sir.

13 **Q.** Have you prepared and submitted in this
14 proceeding a 26-page document entitled Rebuttal
15 Testimony of Howard T. Bryant?

16 **A.** Yes.

17 **Q.** Do you have any corrections to make to that
18 testimony?

19 **A.** Yes, sir, I have two, and they are on Page 25.
20 The first one is on Line 20. There is a number there
21 that is stated as 260, it needs to change to 230.

22 And then down on Line 23, the same page,
23 there is a number that is stated 17.85, and that number
24 needs to change to 15.77.

25 **Q.** Thank you. And your testimony is not

1 accompanied by an exhibit, correct?

2 **A.** Correct.

3 **Q.** Mr. Bryant, with the corrections you've made,
4 if I were to ask you the questions contained in your
5 rebuttal testimony, would your answers be the same?

6 **A.** Yes, they would.

7 **MR. BEASLEY:** I would ask that Mr. Bryant's
8 Rebuttal Testimony be inserted into the record as though
9 read.

10 **CHAIRMAN GRAHAM:** We'll insert Mr. Bryant's
11 Rebuttal Testimony into the record as though read.

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1 testimony of the intervenor witnesses?
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3 **A.** Yes. The testimony of each of the above witnesses is
4 highly critical of the process utilized by the Commission
5 and the FEECA utilities in setting DSM goals. However,
6 that criticism principally relies on conclusions drawn by
7 the intervenor witnesses from reams of conclusory reports
8 and other documentation from around the country, much of
9 it hearsay, and none of which is specific to the task at
10 hand, which is setting DSM goals for the FEECA utilities
11 for the 2015-2024 time period. Despite their across-the-
12 board criticism of the manner in which DSM goals has been
13 set in Florida, when it comes time to provide input as to
14 what those goals should be, the intervenor witnesses pull
15 arbitrary percentages out of the air, as they are forced
16 to do given their lack of any Florida-specific studies or
17 rigorous analyses, as required by Rule 25-17.0021,
18 F.A.C., or fail to recommend any goals at all, which adds
19 nothing of substance. (Mims - 0.75 percent of retail
20 sales ramping up to one percent in "another year" (page
21 62); Rábago - no recommended goals at all; Woolf - one
22 percent of annual retail sales by 2019 (page 82); Dr.
23 Fine - no recommended goals but instead, generalized
24 support for non-cost-effective solar applications). Of
25 those witnesses advocating an arbitrary percent of

1 revenues approach (Mims and Woolf), neither attempts to
2 examine what impact those arbitrary goals would have on
3 utility customers in Florida. This renders those goals
4 not only arbitrary, but irresponsible and indefensible.

5
6 The general approach of these witnesses is to ignore the
7 nearly 35 years of successful delivery of conservation
8 and energy efficiency programs by Tampa Electric to its
9 customers. In 1981, the Florida Energy Efficiency and
10 Conservation Act ("FEECA") was adopted requiring
11 utilities to offer efficiency programs to customers to
12 help utilities reduce the demand for energy. Tampa
13 Electric was the first utility to receive Commission
14 approval of its plans to meet the requirements of FEECA.
15 The company has been a consistent contributor to the
16 overall success of Florida's conservation efforts.

17
18 The Commission has consistently required aggressive goals
19 and at the same time has strived to be mindful of the
20 rate impact that conservation programs have on customers.
21 With one exception, discussed later, the Commission has
22 accomplished this through the use of a Rate Impact
23 Measure ("RIM") test and Participant test to screen
24 potential DSM measures to avoid undue high utility rate
25 impacts and cross-subsidization of program participants

1 by non-participants. As I later describe, SACE, Sierra
2 Club and EDF would have the Commission jettison its
3 balanced and effective approach to DSM goals setting and
4 adopt in its place a radical pursuit of per capita
5 reduction in energy consumption without any regard
6 whatsoever for the rate impact on consumers of electric
7 power in Florida. Their approach is wrong and should be
8 rejected.

9
10 Contrary to these intervenor witnesses' suggestions, this
11 Commission and the FEECA utilities have not gotten it all
12 wrong. To the contrary, the FEECA utilities
13 collectively, and Tampa Electric standing alone, have
14 made and continue to make significant achievements in the
15 area of DSM.

16
17 **Rebuttal to Natalie Mims Testimony**

18 **Q.** Please address Ms. Mims assertion that FEECA mandates the
19 use of the Total Resource Cost ("TRC") cost-effectiveness
20 test and that the Commission has mandated the use of TRC?

21
22 **A.** I disagree with her conclusion regarding the FEECA
23 mandate. Moreover, with one exception, the Commission
24 has relied on the RIM test and the Participant test in
25 setting DSM goals for the FEECA utilities. The

1 Commission only receded from the RIM test one time in
2 setting DSM goals, in 2009. The Commission subsequently
3 determined that programs designed to meet those goals
4 would be so costly as to warrant reverting back to RIM
5 based DSM programs for two affected utilities, namely,
6 Florida Power and Light and Duke Energy Florida (Progress
7 Energy at the time of the decision).

8
9 **Q.** Did the Commission utilize the RIM and Participant tests
10 prior to 2009?

11
12 **A.** Yes. In 1994 the Commission set conservation goals for
13 the FEECA utilities based on measures that passed both
14 the Participant and RIM tests. In so doing, the
15 Commission stated:

16
17 . . . We find that goals based on measures
18 that pass TRC but not RIM would result in
19 increased rates and would cause customers
20 who do not participate in a utility DSM
21 measure to subsidize customers who do
22 participate. . . .¹

23
24 Again, in 2004, the Commission set DSM goals for Tampa
25 Electric and in so doing stated:

¹ Order No. PSC-94-1313-FOF-EG issues in Docket Nos. 930548-EG, 030549-EG, 930550-EG and 930551-EG.

1 TECO appropriately used the RIM and
2 Participant tests to determine the cost-
3 effective level of achievable DSM goals.
4 Therefore, TECO's proposed conservation
5 goals are hereby approved.²

6
7 Ms. Mims is simply wrong in her assertion that FEECA
8 requires use of the TRC cost-effectiveness test. Clearly
9 the RIM and Participant tests produce goals that do not
10 unduly increase rates and at the same time protect
11 customers who cannot or do not participate in a utility
12 DSM measure from having to subsidize those customers who
13 do participate. I would urge the Commission to reaffirm
14 the RIM test and Participant test as the most appropriate
15 cost-effectiveness tests to set DSM goals at levels that
16 comport with the Commission's overall ratemaking
17 responsibility and which are fair to all customers.

18
19 **Q.** Beginning on page 28, Ms. Mims alleges that the FEECA
20 utilities' costs are too high. How do you respond to
21 that assertion?

22
23 **A.** I disagree with her statement. Tampa Electric's
24 assumptions regarding costs are based on Florida specific
25 and Tampa Electric specific analyses. Moreover, the

² Order No. PSC-04-0765-PAA-EG issued August 9, 2004, Docket No. 040033-EG.

1 company's program costs have been closely audited by the
2 Commission and are the subject of extensive discovery and
3 analysis in the conservation cost recovery proceedings.
4 I believe Tampa Electric's assumptions are reasonably
5 based on Florida specific costs. Ms. Mims problem is
6 that she has not performed a Florida specific analysis.
7

8 **Q.** How do you respond to Ms. Mims' suggestion, beginning at
9 the bottom of page 17 of her testimony, that the
10 utilities' concern with cross-subsidization is unfounded?
11

12 **A.** I believe it inappropriately disregards basic fairness
13 for customers who, for one reason or another, are not
14 able to participate in DSM programs. That unfairness is
15 avoided by use of the RIM and Participant cost-
16 effectiveness tests. Ms. Mims suggestion that cross-
17 subsidization should be overlooked because not all
18 customers that pay for energy infrastructure will
19 necessarily receive a comparable benefit ignores the
20 distinction between unavoidable and avoidable cross-
21 subsidization. Cross-subsidization in the design of DSM
22 goals is avoidable and use of the RIM and Participant
23 tests is what enables the avoidance to occur. Just
24 because some cross-subsidization is unavoidable does not
25 warrant not taking steps to avoid cross-subsidization

1 that can be avoided.

2

3 **Q.** How do you respond to Ms. Mims criticism of the use of a
4 two-year payback to address free ridership in the setting
5 of DSM goals?

6

7 **A.** I believe her position is unfounded. The two-year
8 payback screen has been utilized by the Commission since
9 1994 as a reasonable means to avoid paying incentives to
10 a customer in circumstances where there is a strong
11 likelihood that the customer will adopt a measure without
12 receiving an incentive. The evaluation, measurement and
13 verification alternative proposed by Ms. Mims would be
14 complicated, difficult to administer and costly, and I
15 believe unlikely to produce a more accurate assessment of
16 free ridership than the use of the two-year payback
17 criterion.

18

19 **Q.** What is your view of Ms. Mims recommended energy
20 efficiency goals of 0.75 percent of retail sales, ramping
21 up to one percent "in another year"?

22

23 **A.** As I stated in my general comments, this is a completely
24 arbitrary and unsupported recommendation that signifies
25 no regard whatsoever for the impact that recommendation

1 would have on utility customers in Florida. That
2 recommendation should be summarily rejected as being
3 arbitrary and baseless.
4

5 **Rebuttal to Karl R. Rábago**

6 **Q.** Please describe your overall assessment of the testimony
7 of Karl R. Rábago on behalf of SACE?
8

9 **A.** Mr. Rábago's testimony does not address the issue to be
10 resolved in this proceeding, which is what levels of DSM
11 goals should be set for the FEECA utilities for 2015-
12 2024. Instead, Mr. Rábago urges the Commission to ignore
13 the results of the solar pilot programs the Commission
14 instituted in 2009 and, instead, to adopt a new "value of
15 solar" cost-effectiveness analysis which appears designed
16 to make non-cost-effective solar applications appear cost
17 effective through the use of subjective externality
18 costs. His testimony is accompanied by voluminous non-
19 Florida specific publications, much of which is hearsay,
20 and none of which has any bearing on the issue of what
21 numeric DSM goals should be set in this proceeding.
22

23 Mr. Rábago's testimony does not detract from the
24 reasonableness of the DSM goals sponsored in my direct
25 testimony or the fact that the solar pilot programs

1 implemented by Tampa Electric pursuant to the
2 Commission's 2009 order have clearly proven to be non-
3 cost effective under the RIM and TRC tests and that
4 participants in these programs have been non-cost-
5 effectively subsidized by all other customers.

6
7 **Q.** What is your assessment of Mr. Rábago's "value of solar"
8 proposal?

9
10 **A.** Mr. Rábago's "value of solar" analysis is a complex and
11 subjective concept that appears designed to create
12 numerous "savings" in an effort to make non-cost-
13 effective solar applications appear cost-effective. In
14 stark contrast, the results of the solar pilot programs
15 ordered by the Commission in 2009 serve as concrete
16 objective evidence that the total benefits from these
17 pilot programs are far too small compared to the costs
18 associated with delivering these programs. Consequently,
19 as I stated in my direct testimony, any continuation of
20 expenditures on this renewable initiative will only
21 exacerbate two existing conditions: (1) the continued
22 upward pressure on the ECCR clause for programs that do
23 not pass RIM or TRC cost-effectiveness tests, and (2) the
24 continued payment of subsidies by non-participants to
25 those customers installing these technologies. It is

1 simply not a responsible use of ratepayer dollars to
2 promote these programs under any cost-effectiveness test.
3 I believe it would be a complex, time consuming and
4 costly exercise to pursue a "value of solar" initiative
5 in an effort to "prop up" the perceived value of solar
6 programs that clearly have been shown to be non-cost-
7 effective. This non-cost-effective determination of
8 these pilot solar programs is a result of the
9 Commission's directive in the last DSM goals proceeding
10 to conduct the programs in an effort to explore whether
11 or not the infusion of incentive dollars into the
12 marketplace would change the previously recognized non-
13 cost-effective DSM nature of these renewable
14 technologies. These pilot solar programs have now
15 clearly demonstrated and confirmed through actual field
16 installations and data collection that they are not cost-
17 effective from a DSM measure perspective.

18
19 Based on the non-cost-effective results of the renewable
20 measures contained in the pilot solar programs, it is now
21 appropriate to set renewable goals for Tampa Electric at
22 zero. This is consistent with four previous Commission
23 decisions setting goals at zero when no DSM measures have
24 proven to be cost-effective. This first occurred for
25 Jacksonville Electric Authority ("JEA") in Docket No.

1 990720-EG, Order No. PSC-00-0588-FOF-EG, and again in
2 Docket No. 040030-EG, Order No. PSC-04-0768-PAA-EG. In
3 both orders, the Commission stated that JEA's goals were
4 set at zero because none of the measures evaluated passed
5 both the RIM and Participant tests. The same decision
6 was made for Orlando Utilities Commission ("OUC") in
7 Docket No. 990722-EG, Order No. PSC-00-0587-FOF-EG, and
8 again in Docket No. 040035-EG, Order No. PSC-04-0767-PAA-
9 EG. In both orders, the Commission stated that OUC's
10 goals were set at zero because none of the measures
11 evaluated passed both the RIM and Participant tests. The
12 same rationale calls for setting Tampa Electric's
13 renewable goal at zero in this proceeding.

14
15 **Rebuttal to Mr. Woolf's Testimony**

16 **Q.** Please describe your overall impression of Mr. Woolf's
17 testimony?

18
19 **A.** Like the other intervenor witnesses, Mr. Woolf apparently
20 begins with the assumption that everything that has been
21 done in Florida in the way of DSM is fundamentally wrong,
22 and that the Commission should abandon its rules and
23 precedent and, instead, adopt sweeping changes imported
24 from other jurisdictions. Mr. Woolf starts out with the
25 blanket conclusion that the proposed goals are too low.

1 He disregards the reasons why they are low, compared to
2 previous periods. In so doing, he totally disregards the
3 factors outlined in my direct testimony explaining why
4 Tampa Electric's current proposed goals are lower than
5 those proposed five years ago.

6
7 **Q.** How do you respond to Mr. Woolf's criticism of the RIM
8 test?

9
10 **A.** His criticisms of the RIM test are flawed for the same
11 reasons discussed earlier relative to Ms. Mims comments
12 on the RIM test. Mr. Woolf, like Ms. Mims, is urging the
13 Commission to jettison a cost-effectiveness test which
14 keeps a reasonable eye on rates and a reasonable guard
15 against cross-subsidization on the theory that those
16 concerns should take a back seat to maximizing DSM,
17 whatever the cost.

18
19 **Q.** On page 23 Mr. Woolf states that cross-subsidies are
20 endemic to regulated electric utilities, and provides
21 several examples. How do you respond to his suggestion
22 that cross-subsidies are not that important?

23
24 **A.** Like Ms. Mims, Mr. Woolf ignores the distinction between
25 avoidable and unavoidable cross-subsidies. He prefaces

1 his examples with the phrase "while it is important to
2 avoid cross-subsidies where possible", which is telling.
3 The examples he provides are the unavoidable cross-
4 subsidies. The cross-subsidization which the use of the
5 RIM test and the Participant test prevent is avoidable
6 cross-subsidization, which is possible to prevent and,
7 therefore, should be pursued, based on Mr. Woolf's own
8 admission.

9
10 **Q.** Please address Mr. Woolf's suggestion on pages 28-29 that
11 the focus should be on reducing bills as opposed to
12 focusing on rates?

13
14 **Q.** For residential customers the bottom line on the bill is
15 a function of rates and usage. Utility customers focus
16 on the rate because it determines not only the cost of
17 the product consumed, but also the amount of electricity
18 the customer can plan on using during a budgeting period.
19 Despite his focus on the bottom line amount shown on the
20 bill, I am sure that Mr. Woolf, like most people, has a
21 keen interest in the rate being charged. Anyone driving
22 down the road with little gasoline left in the tank would
23 start looking at the prices posted at different gas
24 stations when deciding where to fill up, especially when
25 two stations are next to each other, easily accessible

1 and one is posting a rate per gallon that is less than
2 the other. This same focus on price per unit applies to
3 all commodities purchased by the average person. It also
4 accounts for the fact that the Commission requires a
5 period of 30 days between the approval of a rate increase
6 and the implementation of that rate increase, so that
7 utility customers can plan accordingly in their electric
8 consumption, particularly in the commercial and
9 industrial sectors.

10
11 **Q.** Please address Mr. Woolf's criticism, beginning on page
12 32, that the utilities have not accounted for cost of
13 greenhouse gas ("GHG") regulations?

14
15 **A.** Mr. Woolf has criticized the utilities for not
16 speculating about what, if any, GHG regulations may be
17 promulgated in the future. Rather than spending Tampa
18 Electric's customers' dollars based on speculation, the
19 company believes the prudent course of action is to await
20 the adoption of any such regulations and then to react
21 accordingly. Tampa Electric has taken the potential for
22 greenhouse gas regulations into account and has
23 determined that it would rather not gamble with its
24 customers' money at this juncture.

25

1 **Q.** Have you taken into account the Environmental Protection
2 Agency's recently announced proposed regulation that
3 would require carbon emission reductions by 30 percent
4 from 2005 levels by 2030?

5
6 **A.** Yes, and the fact that such a regulation has been
7 proposed does not necessarily mean it will be adopted.
8 Significant opposition to the proposed regulation has
9 been highlighted in the press and legal challenges are
10 reportedly being prepared. Tampa Electric does not
11 believe it would be prudent to speculate about carbon
12 costs associated with this proposed regulation that may
13 or may not come into being. Carbon costs were factored
14 into the goal setting process five years ago and the
15 company finds itself, five years later, not knowing
16 whether or when carbon reduction related requirements
17 will become final, or what the content of any final
18 requirements may be.

19
20 **Q.** How do you respond to Mr. Woolf's contention, beginning
21 at page 35, that the utilities ignore non-energy benefits
22 of energy efficiency?

23
24 **A.** Mr. Woolf attempts to call upon largely non-quantifiable
25 externalities as benefits when he, himself, has not even

1 attempted to quantify the "value" of those externalities.
2 This is just another unsupported argument in favor of
3 higher DSM goals that will cause unknown but increased
4 impacts to customer rates.

5
6 **Q.** Please respond to Mr. Woolf's contention, beginning at
7 page 44, that the technical potential estimates
8 understate DSM potential?

9
10 **A.** Mr. Woolf's contention that the technical potential was
11 understated is focused in part on behavioral measures
12 where savings are predicated on sustained customer
13 behavior over the life of the measure, measures already
14 captured in the technical potential such as HVAC systems,
15 and DSM programs where multiple measures are involved in
16 providing the total program savings. Tampa Electric
17 adhered to the Commission's Order Establishing Procedure
18 which stated the conclusion drawn from the June 17, 2013
19 Staff meeting with the parties. That conclusion was
20 stated as follows, "The parties agreed that the Technical
21 Potential Study used in the previous numeric goals
22 proceeding, Docket Nos. 0804070-EG - 080412-EG, should be
23 updated by each utility, on or about September 30, 2013."
24 The Staff correctly understood any incremental value to
25 performing a full technical potential study on the heels

1 of a recent, robust study was far less in value than the
2 cost necessary to undertake such an endeavor.
3 Furthermore, the groundwork for any interested party to
4 provide any new measures for inclusion in the technical
5 potential update evaluation process was clearly outlined
6 at the June 17 meeting. The utilities simply asked for
7 Florida specific data on any new measure's performance
8 and the measure would then be included. This was the
9 same criteria each utility was also required to provide.

10
11 **Q.** Please respond to Mr. Woolf's argument against the two-
12 year payback screening to account for free ridership?

13
14 **A.** Mr. Woolf's criticism of the two-year payback screen for
15 free ridership ignores the intuitive reasonableness of
16 this measure and demonstrates his unfamiliarity with the
17 Commission's rule concerning conservation goals and
18 related matters. Rule 25-17.0021, F.A.C., implements
19 conservation goals for electric utilities. Subsection
20 (3) of that rule requires that each utility's projection
21 in a proceeding to establish or modify DSM goals shall
22 reflect consideration of a number of factors including
23 "free riders" during the goals setting process - not
24 postponing the evaluation to the program development
25 stage as Mr. Woolf argues. Free ridership occurs when a

1 customer is provided an economic incentive to take an
2 action that the customer likely would take on its own,
3 even without receiving the incentive. As a simple
4 example, the average person would not need to receive a
5 \$2 incentive to bend down and pick up a stray \$5 bill the
6 person happened to spot on the sidewalk. Paying the \$2
7 incentive would be a waste of resources because the
8 average person would pick up the stray \$5 bill anyway.

9
10 It is reasonable to assume that most, if not all, DSM
11 measures that pay for themselves within two years or less
12 are sufficiently attractive from an economic perspective
13 that the average homeowner or business manager will take
14 advantage of the measure on their own without receiving
15 an incentive from the utility. The two-year payback
16 screen is a reasonable means of considering and avoiding
17 free ridership.

18
19 The Commission has a long history of using the two-year
20 payback criterion in goals setting and program
21 participation standards. Tampa Electric first introduced
22 the screen in 1991 as a key part of a program standard.
23 The program standard restricted incentive payments to any
24 measure that had less than a two-year customer payback.
25 The Commission approved the two-year payback standard in

1 1991 and has subsequently approved it in every program
2 filing since then. In 1994, Florida Power and Light
3 introduced the two-year payback screen in their goals
4 docket as a means of minimizing free riders and the
5 Commission approved FPL's goals that were based on this
6 standard. The Commission Staff has acknowledged the use
7 of the Participant test and the two-year payback
8 criterion to control free ridership in recent workshops.
9 John Laitner with the American Council for an Energy-
10 Efficient Economy ("ACEEE") published an article
11 identifying the two-year back as a reasonable threshold
12 for a customer to not require any utility incentive.
13 Similarly, the Environmental Protection Agency Energy
14 Star program indicates that consumers desire rapid
15 payback when incremental up-front investment is required
16 and that period is in the range of two to three years.
17 Based on this overwhelming support and continued
18 utilization of the two-year payback criterion, Tampa
19 Electric believes it remains the most appropriate tool
20 for minimizing free ridership.

21
22 In addition, the use of the two-year payback screen to
23 minimize free riders was decided upon early in the
24 collaborative process in the goals setting proceedings
25 five years ago. Mr. Wilson of SACE/NRDC participated in

1 the discussion and agreed to the decision.

2
3 **Q.** Please respond to Mr. Woolf's recommended DSM goals to
4 achieve annual efficiency savings equal to one percent of
5 annual retail sales by 2019?

6
7 **A.** Just like Ms. Mims' recommendation of 0.75 percent of
8 retail sales, ramping up to one percent in "another
9 year", Mr. Woolf's one percent recommendation is totally
10 arbitrary and unsupported and should be rejected. Like
11 Ms. Mims, Mr. Woolf rolls out his arbitrary percentage of
12 retail sales goal without any consideration whatsoever
13 for the rate impact on utility customers in Florida. He
14 simply and summarily concludes, at page 87, that the rate
15 impacts of the Sierra Club goals will not be much higher
16 than those of the utilities' goals. But in fact, the
17 rate impact of an arbitrarily selected one percent goal
18 will be significantly higher. Using Tampa Electric's
19 proposed RIM-based DSM goals and associated costs to
20 determine an order of magnitude of the rate impact on
21 customers under the burden of a one percent DSM energy
22 goal, the increased cost of DSM through the ECCR clause
23 will be almost six fold, from an average of \$47 million
24 annually to an average of \$260 million annually. A
25 commensurate bill impact for 1,200 kWh will also occur,

1 namely, the customer's monthly ECCR cost will increase
2 from an average of \$3.22 per month to an average of
3 \$17.85 per month.

4
5 **Q.** Do you have an opinion regarding Mr. Woolf's suggestion
6 that decoupling be considered as a method to treat the
7 lost revenue issue?

8
9 **A.** Decoupling is, as Mr. Woolf concedes, a concept that has
10 been considered and rejected by this Commission. It is
11 beyond the scope of this proceeding and should not be
12 considered.

13
14 **Rebuttal to Dr. Fine's Testimony**

15 **Q.** Do you have any overall comments regarding Dr. Fine's
16 testimony?

17
18 **A.** Yes. These are goals setting dockets to implement FEECA
19 - not an all-consuming omnibus proceeding to address the
20 universe of environmental objectives envisioned by Dr.
21 Fine.

22
23 **Q.** Please respond to Dr. Fine's suggestion that FEECA
24 utilities should take steps to factor in GHG regulations
25 as a cost in the equation to determine the cost-

1 effectiveness of DSM measures?

2

3 **A.** The bulk of the first 13 pages of Dr. Fine's testimony
4 suggests that the FEECA utilities should engage in
5 speculation as to what GHG regulations may be enacted and
6 what they may cost. As stated earlier with respect to
7 witness Woolf's testimony, Tampa Electric would rather
8 not speculate when the impact of any wrong guesses shows
9 up in customers' bills. The company believes the future
10 of GHG regulation is anything but settled and that
11 factoring in any costs of GHG regulation at this time is
12 unwarranted.

13

14 **Q.** Beginning on page 14 Dr. Fine suggests a continuation of
15 the solar programs the Commission required the utilities
16 to undertake as pilot programs in 2009. How do you
17 respond?

18

19 **A.** As I have previously indicated, these programs are not
20 cost-effective and the rebates associated with these
21 programs should not be continued. At such time as solar
22 applications can be demonstrated to be cost-effective,
23 Tampa Electric will consider them as it would any other
24 DSM measure. However, unless and until that occurs, the
25 company does not believe the solar pilot programs should

1 be continued.

2

3 As previously stated in response to Mr. Rábago's
4 testimony, the past Commission decision to set goals at
5 zero when no measures are cost-effective is appropriate
6 for Tampa Electric's renewable goal.

7

8 **Q.** On pages 19 through 22 Dr. Fine recommends various
9 changes for distributed solar PV programs. How do you
10 respond?

11

12 **A.** These various tweaks to distributed solar PV programs do
13 not detract from the fact that solar PV has been
14 demonstrated, on a pilot program basis, to be non-cost-
15 effective in the company's service area. Until such time
16 as that changes, none of the changes suggested by Dr.
17 Fine have any value.

18

19 **Q.** Do you have any concluding remarks regarding the
20 testimonies by SACE, Sierra Club and EDF?

21

22 **A.** Yes, I do. I want to stress the solid efforts that have
23 been put forth by the FEECA utilities and the
24 Commission's Staff over nearly a year-long process to
25 develop aggressive, yet reasonable, DSM goals consistent

1 with the Commission's goal setting rule and the
2 provisions of FEECA that it implements. All participants
3 in this effort should be proud of the results and
4 confident that they meet all relevant legislative
5 objectives. The counter proposals of SACE and Sierra
6 Club, on the other hand, appear to be arbitrarily
7 crafted, "made up" goals designed to pursue an
8 overarching environmental agenda that has no concern
9 whatsoever for electric customers in Florida or the
10 economy of this state.

11
12 The "goals" proposed by SACE and Sierra Club are nine to
13 thirteen times higher on a winter/summer peak demand
14 basis, and approximately thirteen times higher on an
15 energy basis than the utility-sponsored goals derived
16 from a nearly year long effort with valuable Staff input.
17 Furthermore, these "goals" would increase Tampa
18 Electric's cost of DSM through the ECCR clause almost six
19 fold, from an average of \$47 million annually to an
20 average of ~~\$260~~ ^{\$230} million annually. Additionally, the
21 customer's monthly ECCR cost for a 1,200 kWh bill will
22 increase from an average of \$3.22 per month to an average
23 of ~~\$17.85~~ ^{\$15.77} per month. These stark differences alone make
24 the SACE and Sierra Club proposed goals inherently
25 suspect. Those differences, together with the

1 deficiencies in the testimonies of the SACE, Sierra Club
2 and EDF witnesses I have described, form a solid basis
3 for rejecting the proposals put forth by these
4 intervenors.

5
6 **Q.** Does this conclude your testimony?

7
8 **A.** Yes it does.
9
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25

1 **BY MR. BEASLEY:**

2 Q. Mr. Bryant, have you prepared a summary of
3 your rebuttal testimony?

4 A. Yes, I have.

5 Q. Would you please present it.

6 A. Yes.

7 Good afternoon, Commissioners. My rebuttal
8 testimony addresses the serious deficiencies and
9 inaccuracies in the testimonies submitted on behalf of
10 the Southern Alliance for Clean Energy, the Sierra
11 Club, and the Environmental Defense Fund.

12 Collectively, the witnesses for SACE, Sierra
13 Club, and EDF have formulated and put forth either
14 arbitrarily selected DSM goals for Tampa Electric, or
15 no goals at all, and thereby ignoring the purpose of
16 this hearing.

17 For the goals that were put forth, they are
18 devoid of any analytical support; they lack any
19 association with the company's resource planning
20 process; and they fail to consider any
21 cost-effectiveness analyses and forgo adherence to
22 Rule 25-17 for setting DSM goals for the electric
23 utilities.

24 Furthermore, a detailed evaluation of the
25 resulting rate impact to Tampa Electric customers of

1 their proposed goals is not provided by the witnesses,
2 thus leading to the total inability of this Commission
3 to perform its statutory requirement of *Section 366.82*
4 of the *Florida Statutes* which authorizes the Commission
5 to modify or deny conservation plans or programs that
6 would have undue impact on costs passed on to
7 customers. And indeed their witnesses contend that the
8 rate impact is really of no consequence to customers.
9 However, this Commission requires a 30-day notification
10 to customers prior to any rate change.

11 Additionally, I think one only needs to
12 consider the various gasoline prices that are posted in
13 any geographic area or maybe the cost of every unit
14 that's in a grocery store which is done on a unit or a
15 per-ounce basis to realize the fallacy of their
16 position relative to rates.

17 The witnesses for SACE and the Sierra Club
18 and EDF further demonstrate their lack of understanding
19 in the following key areas: Their misinterpretation of
20 the 2008 revisions to the FEECA Statute; their
21 incorrect stated belief that the amended statute now
22 requires a specific cost-effectiveness test, namely,
23 the TRC test; their blind eye turned toward the TRC
24 test which omits a key cost element that is clearly
25 necessary for this Commission to accurately discharge

1 its duties of managing any upward pressure on customer
2 rates; the rejection of a time-tested,
3 Commission-approved methodology to account for free
4 riders when setting DSM goals; their failure to
5 recognize the thorough analysis of the results of the
6 company's solar pilot programs and the importance of
7 proper management of the funding of those activities,
8 so as to not create a massive gave-away program
9 subsidized by the ratepayers for noncost-effective
10 measures.

11 The general approach of these witnesses seems
12 to be to ignore or fail to recognize the nearly
13 35-years of successful cost-effective delivery of
14 conservation and energy efficiency programs by Tampa
15 Electric to its customers.

16 Tampa Electric, along with the other Florida
17 utilities, has been a consistent contributor to the
18 overall success of Florida's conservation efforts and
19 is committed to continuing its successful contribution.

20 The Commission has consistently required
21 aggressive goals, but at the same time has strived to
22 be mindful of the rate impact that conservation
23 programs have on customers. The Commission has
24 accomplished this through the use of the RIM test in
25 tandem with the participant test to screen potential

1 DSM measures, to avoid undue high utility rate impacts,
2 and cross-subsidization of program participants by
3 non-participants. And the Commission should continue
4 this balanced approach in this proceeding.

5 Tampa Electric has engaged in a coordinated,
6 a comprehensive, and thorough process to develop
7 aggressive yet reasonable DSM goals consistent with the
8 provisions of FEECA and the Commission's goal-setting
9 rule.

10 The counter proposals, to the extent offered,
11 appear to be arbitrarily crafted made-up goals designed
12 to pursue an overarching environmental agenda that has
13 no concern whatsoever for the rates of the electric
14 customers in Florida or the economy of this state. For
15 these reasons, and for the details outlined in my
16 Rebuttal Testimony, Tampa Electric urges the Commission
17 to soundly reject the proposals of SACE, the Sierra
18 Club, and EDF in setting goals and approve the proposal
19 put by Tampa Electric Company.

20 Thank you.

21 **MR. BEASLEY:** We tender Mr. Bryant for
22 cross-examination.

23 **CHAIRMAN GRAHAM:** Are you sure? (Laughter.)

24 Okay. OPC.

25 **MR. SAYLER:** No questions.

1 **CHAIRMAN GRAHAM:** Department of Ag?

2 **MR. HALL:** No questions.

3 **CHAIRMAN GRAHAM:** NAACP?

4 **MR. DREW:** No questions.

5 **CHAIRMAN GRAHAM:** FIPUG?

6 **MR. MOYLE:** No questions.

7 **CHAIRMAN GRAHAM:** Okay. Sierra Club.

8 **MS. CSANK:** Thank you, Mr. Chairman.

9 **CROSS EXAMINATION**

10 **BY MS. CSANK:**

11 **Q.** Hello, Mr. Bryant.

12 **A.** Good afternoon.

13 **Q.** How are you?

14 **A.** I'm doing well.

15 And yourself?

16 **Q.** I'm doing all right. Thanks.

17 **A.** Good.

18 **Q.** You know, I've spent a lot of time thinking
19 about the best way to analogize or come up with an
20 analogy for energy-efficiency programs, and your analogy
21 to the person who's running out of gas and driving down
22 the road is an intriguing one. So I'd like to spend a
23 little bit of time on that.

24 Could you please turn to Page 14 of your
25 testimony?

1 **A.** Okay.

2 **Q.** Lines 21 down, I'll read them to you and you
3 let me know if I've got it right.

4 **A.** Sure.

5 **Q.** You say, "Anyone driving down the road with
6 little gasoline left in the tank would start looking at
7 the prices posted at different gas stations when
8 deciding where to fill up, especially when two stations
9 are next to each other, easily accessible, and one is
10 posting a rate per gallon that is less than the other."

11 Let's take the analogy and go back to the
12 realm of the power sector. TECO's customers, it's not
13 as though they have the option of selecting that next
14 supply-side option versus the next demand-side option
15 and comparing price, or do they?

16 **A.** That's correct.

17 **Q.** So it's your company that makes that decision
18 for them with guidance from this Commission?

19 **A.** That's correct.

20 **Q.** And so in certain respects your customers are
21 beholden to you to select an array of services that
22 meets their needs at adequately low prices, reliably and
23 so on?

24 **A.** Yes.

25 **Q.** Okay. And you have been here earlier when I

1 have questioned other witnesses regarding the Clean
2 Power Plan?

3 A. Yes.

4 Q. And it's your testimony that the company
5 prefers to wait, have the rule finalized, and then react
6 to that finalized rule?

7 A. We think that's great wisdom.

8 Q. And when you are planning for your consumers,
9 your customers, you do plan for the various services
10 that you can provide to meet their needs, right?

11 A. Yes.

12 Q. And so that factors in a whole array of future
13 conditions that the company anticipates, right?

14 A. Yes.

15 Q. And so the Clean Power Plan would, as
16 proposed, set mandatory requirements for the power
17 sector, mandatory carbon reductions, right?

18 A. Yes.

19 Q. And that regulation proposal also identifies
20 energy efficiency as being a relevant consideration for
21 compliance with the plan?

22 A. Yes.

23 Q. So it's relevant?

24 A. As proposed, yes.

25 Q. And this proceeding, we're talking about

1 energy efficiency here, right?

2 A. Yes.

3 Q. And it's determining how much energy
4 efficiency programs, demand-side management programs are
5 going to be available to the company's consumers for the
6 next ten years?

7 A. Right.

8 Q. 2015 to 2024?

9 A. Right.

10 Q. And the State of Florida's plan for meeting
11 the federal carbon regulation, that's in the summer of
12 2016, right?

13 A. Uh-huh.

14 Q. In other words, it's during this goal-setting
15 time period?

16 A. Yes.

17 Q. And if you were here earlier you probably
18 heard me talk about ramp-up periods, and the amount of
19 time it would take if the company were to choose energy
20 efficiency as a compliance option.

21 Would you agree that it would take a number
22 of years to develop, seek regulatory approval for, and
23 implement expanded programs, should the company choose
24 that route?

25 A. No.

1 Q. Please explain.

2 A. All of us, but specifically Tampa Electric,
3 have programs that it's delivering into the marketplace
4 right now. And so to suggest that you would start at a
5 very low level and have to ramp that up in order to get
6 to a level that would begin to achieve the goals,
7 whatever those proposed goals may be, is not going to
8 take that long.

9 There is experience that is working for us.
10 And I will take you back to an example that this
11 Commission exercised in the 2004-2005 time period and
12 show you the expeditious way that something that does
13 come along can be handled very quickly. In 2004 and in
14 2005, we had a series of hurricanes strike the State of
15 Florida. Three, I believe, or four in 2004, and then
16 Wilma and another one in 2005.

17 The wisdom of the Commission was to look at
18 our systems across the various utilities and examine
19 whether or not those systems were adequate to handle
20 those kinds of storms on a going-forward basis, and
21 that began in early 2006, if I'm not mistaken. By the
22 end of 2006, we had a wood-pole inspection program, and
23 we were well on our way to some rule development for
24 some three-year hardening plans as well as a ten-point
25 hardening plan, as well.

1 And by the end of 2007, all three of those
2 mechanisms were in place and implemented so that the
3 system could be hardened. And so that's a reaction
4 that this Commission took that Tampa Electric and the
5 other utilities were a part of that demonstrates that
6 we do not drag our feet when there's a requirement
7 before us. We can do that.

8 **Q.** Thank you, Mr. Bryant.

9 So if I recall correctly, during your direct
10 testimony you had told us a bit about Tampa Electric's
11 experience implementing the low-income program and some
12 fits and starts there. Could you remind us, please,
13 when that program began?

14 **A.** There's two elements to that program. It
15 began with a very simple contacting type activity in
16 2008, which originally I did not recognize, but upon
17 looking at the documentation dates when it started. But
18 it began in earnest with the agency outreach and the
19 educational efforts that I explained, I believe
20 yesterday in the latter part of 2010, and then it is
21 ongoing today.

22 **Q.** So a number of years have passed since that
23 program has been in place, and I believe you cited a
24 six-percent penetration rate?

25 **A.** I don't recall.

1 **Q.** Well, the record will be clear on it, but I do
2 recall you citing a fairly low penetration rate, which
3 is understandable given the relative nascency of that
4 program. I think it illustrates the fact that programs,
5 expanded programs, especially for harder to reach
6 customers, may take some time.

7 **A.** There's a significant difference in the
8 initial program in terms of its initial educational
9 effort versus what is on the street now, and what will
10 remain on the street. And so I would disagree with that
11 statement.

12 **Q.** Okay. In terms of your company's thinking
13 about the Clean Power Plan, it's your testimony that
14 it's not relevant to goal-setting for the next ten
15 years?

16 **A.** That is correct, and I can explain why.

17 **Q.** Please don't yet.

18 **A.** Okay.

19 **Q.** Is your company studying the proposal?

20 **A.** I'm sure they are. I'm just not a part of
21 that study.

22 **Q.** Is that something you would typically be aware
23 of if they were studying it?

24 **A.** Only to the extent that I would be involved in
25 environmental activity, which I'm not. That's being

1 studied by the environmental planning folks, and my
2 understanding is that they are beginning their
3 evaluation of that process. But that's the limit of my
4 knowledge of what they're doing.

5 **Q.** That's fair. One second.

6 So going back to thinking about compliance
7 with the federal proposal, and you say you're not aware
8 of any internal studies or identification of relative
9 costs of various resources to comply with the proposal,
10 right?

11 **A.** I'm not aware of any resources outside of the
12 energy efficiency activity that has been contemplated on
13 my part and the folks that work with me. What they are
14 doing from a resource planning perspective, those I'm
15 not aware of.

16 **MS. CSANK:** Mr. Chairman, I'd like to
17 circulate an exhibit.

18 **CHAIRMAN GRAHAM:** Sure. We will give this
19 196.

20 (Exhibit Number 196 marked for
21 identification.)

22 **MS. CSANK:** Mr. Chairman, may I approach the
23 witness?

24 **CHAIRMAN GRAHAM:** Sure.

25 **THE WITNESS:** Thanks.

1 **CHAIRMAN GRAHAM:** Do you have a description
2 for this exhibit?

3 "EPA Clean Power Plan Compliance Cost
4 Estimates."

5 **MS. CSANK:** And, Mr. Chairman, I had
6 anticipated using this exhibit with Witness Borsch, so
7 the cover sheet should be corrected to show that I'm
8 using it for Witness Bryant.

9 **CHAIRMAN GRAHAM:** All right.

10 **MS. CSANK:** Thank you.

11 **BY MS. CSANK:**

12 **Q.** Do you have that before you, Mr. Bryant?

13 **A.** Yes.

14 **Q.** And so this is an excerpt from EPA's proposed
15 regulation as it appeared in the *Federal Register*, is
16 that correct?

17 **A.** I would assume so. I have not seen this.

18 **Q.** Let me help you along. If you look at the top
19 of the page --

20 **A.** Uh-huh.

21 **Q.** -- do you see where it says *Federal Register*,
22 *Volume 79*, and so on?

23 **A.** Yes.

24 **Q.** And it's dated June 18th, 2014?

25 **A.** Yes.

1 Q. And it's identified as a proposed rule?

2 A. Right.

3 Q. And the pages are 34875 and 34857?

4 A. Yes.

5 Q. And I believe your copy is highlighted?

6 A. Barely, but I can see it. Yes, it is.

7 Q. Good. And so --

8 **MR. BEASLEY:** Mr. Chairman, I'd like to lodge
9 a preliminary objection to this document. It's
10 something that the witness said he has not seen, and it
11 looks like an excerpt and not the entire document. But
12 I just wanted to make that as a preliminary objection.

13 **CHAIRMAN GRAHAM:** Duly noted.

14 **MS. CSANK:** Mr. Chairman, Sierra Club will
15 gladly enter into evidence the entire rule, which
16 exceeds 600 pages. We just figured we'd point to the
17 relevant portions.

18 **CHAIRMAN GRAHAM:** I don't know if that's
19 necessary yet. And if that is the case, I'm sure that
20 is something we don't have to necessarily enter as an
21 exhibit. That's easily found.

22 **MS. CSANK:** Thank you.

23 **BY MS. CSANK:**

24 Q. And so in developing this proposal, let me
25 represent to you that the EPA did think very carefully

1 and developed certain estimates nationally for how much
2 various resource options would cost to comply with the
3 proposal?

4 **A.** Uh-huh.

5 **Q.** And you're familiar with the key four building
6 blocks that EPA identified?

7 **A.** I'm familiar with the one that I'm responsible
8 for at this point in time in terms of energy efficiency.

9 **Q.** Great. And so then if you -- bear with me one
10 second, I'm having technical issues.

11 Okay. So on Page Number 34875, that first
12 paragraph.

13 **A.** Yes.

14 **Q.** Do you see the highlighting there?

15 **A.** Yes.

16 **Q.** Okay. So I'm going to read you the two
17 highlighted portions, and you tell me if I have it
18 correctly.

19 "To estimate the reductions in power system
20 costs and CO2 emissions associated with the best
21 practices level of demand-side energy efficiency
22 described above, the EPA analyzed a scenario
23 incorporating the resulting reduction in electricity
24 demand and compared the results with the business as
25 usual scenario."

1 Skipping down -- did I have that right?

2 **A.** You have it right. The part I'm missing is
3 the stuff that's described above. I don't know what's
4 described above, because this is the first page of the
5 document that I have.

6 **Q.** Fair enough. I'll just get to the second
7 portion and then we can go back to that.

8 **MR. BEASLEY:** Mr. Chairman, I, again, object.

9 This is being used for purposes of allowing
10 them to testify as opposed to Mr. Bryant. I didn't hear
11 a question other than have I read it right.

12 **CHAIRMAN GRAHAM:** I think that's coming. I
13 think she just wants to make sure that the question
14 that's going to follow this is in the record.

15 **MR. BEASLEY:** Thank you.

16 **MS. CSANK:** Thank you, Mr. Chairman.

17 **BY MS. CSANK:**

18 **Q.** So then that paragraph goes on to say that EPA
19 found that the average cost of CO2 reductions achieved
20 ranged from \$16 to \$24 per metric ton of CO2.

21 Did I get that right?

22 **A.** Yes.

23 **Q.** So let me represent to you that EPA made a
24 series of calculations, represented them as
25 conservative, and that yielded this calculation for how

1 much the best practices level of demand-side energy
2 efficiency would yield.

3 And if we compare that -- if you go on,
4 please, to the next page, and here, again, I will read
5 and you please verify that I have it right. It says,
6 "We," and here that means EPA, "estimated that the cost
7 of CO2 reductions achievable by substituting
8 electricity from an existing NGCC unit for electricity
9 from an average coal-fired steam EDU would be
10 approximately \$30 per metric ton."

11 Do you see that?

12 **A.** Yes.

13 **Q.** Okay. So in other words, EPA's calculations
14 compared two options, and we can see that there are many
15 options that EPA identified, right?

16 **A.** Yes.

17 **Q.** And so what I'm interested in here is not the
18 truth of the numbers, but the relationship. So energy
19 efficiency, it sounds like, by EPA's calculation is
20 coming in at nearly half the cost of redispatching to
21 natural gas.

22 Do you follow that?

23 **A.** Is that a question?

24 **Q.** Yes.

25 **A.** Okay. Well, let me share this. I can read

1 these three highlighted areas that you have given me, I
2 can see the numbers, and I can validate that these
3 numbers are different.

4 On the first page there's 16 to \$24 per
5 metric ton; on the second page it talks about being
6 \$30. The relationship between them, what the impact is
7 on our system is not a part of my knowledge in terms of
8 my working capacity with this company. And all I can
9 do is say that arithmetically there is a difference in
10 those numbers.

11 Q. Okay. And let me ask you what is, I think,
12 fair here, which is what you do know about and why
13 TECO's numbers are different.

14 A. What numbers did TECO present that are
15 different?

16 Q. Well, in terms -- the company's proposed
17 goals, how were they derived? You assumed certain --

18 A. All of my direct testimony went into great
19 detail on exactly how those were derived. And you
20 deposed me, and I shared them there. And so I'm
21 hoping -- I'm not teasing when I say this, but I'm
22 hoping you have good recollection.

23 Q. Right. And so when you developed your
24 achievable potential and then took that and inserted it
25 into your resource planning, the company's resource

1 planning, what you were inserting was the potential left
2 behind after a certain number of screens that you have
3 identified in your deposition and testimony took place,
4 is that right?

5 **MR. BEASLEY:** I object. This doesn't go to
6 his rebuttal testimony. This was all covered in his
7 direct testimony.

8 **MS. CSANK:** Mr. Chairman, Witness Bryant in
9 his rebuttal testimony recommends to this Commission to
10 not consider the cost-effectiveness of energy efficiency
11 as a carbon reduction resource. And my line of
12 questioning is simply getting at the basis for that
13 recommendation.

14 **CHAIRMAN GRAHAM:** Okay.

15 **MS. CSANK:** And we have established the
16 relevance of energy efficiency to carbon pollution and
17 the proposed regulation to the time frames that are
18 being under consideration here.

19 **CHAIRMAN GRAHAM:** Okay.

20 **MS. CSANK:** Thank you, Mr. Chairman.

21 **A.** I think as you commented there, I hear two or
22 three questions contained within what you said. So let
23 me state a few facts and then see if this answers your
24 question or questions.

25 My point in identifying what is

1 cost-effective and relative to what we have done from
2 the standpoint of setting our goals and how that
3 relates to greenhouse gas is the fact that, very
4 simply, it is proposed legislation; it is not known;
5 there is a comment period that is open, and there is
6 going to be litigation that is going to occur. They
7 are lining up outside the court chambers right now, so
8 to speak. And so to determine exactly when it's going
9 to happen and how it's going happen and the measure at
10 which it is going to happen, I think, is premature.

11 There is no supposition whatsoever that
12 should be made that just because this potential
13 regulation may occur during the goals-setting period
14 that we are in, that because we don't consider it right
15 now we are then hamstrung and are no longer able to
16 consider what should be done.

17 As I have stated with the hurricane hardening
18 activity, this Commission deemed it appropriate to
19 start that in 2006. It started, and by 2007 three
20 initiatives were going. The rule for DSM setting goals
21 says that no later than every five years DSM goals are
22 to be reviewed by this Commission.

23 Now, if it says it's no later, then that
24 would suggest that in theory this Commission could
25 review goals on an annual basis. And so there is

1 plenty of time; this is not a fire sale; we can take a
2 measured approach so we do not burden customers with
3 additional rates that are inappropriate at this point
4 in time.

5 We did that as a collective group of
6 utilities and the Commission five years ago when we
7 looked at the cost of carbon then with the expectation
8 that that cost would perhaps come very quickly. In
9 fact, it did not come. We are now five years down the
10 road from that, and we are yet to see any of that
11 activity occurring.

12 So the question becomes now, in terms of the
13 rate impact on customers, what customers had to burden
14 themselves with because of this incorrect approach that
15 we now can look back and see that we took five years
16 ago. And the reality for Tampa Electric for five years
17 is approximately \$37 million. I estimated that
18 difference at the time of the hearing to be just a
19 little north of \$80 million over ten years. For five
20 years it's \$37 million, so I was pretty close on my
21 estimate for five years.

22 What I'm suggesting is let's wait for it to
23 be in concrete, so to speak, and then when we see what
24 it is, when we know when it's going to have to be
25 applied, when we know the level of need that's going to

1 be contained in that rule, then we can react
2 accordingly and quickly as we have done in the past
3 when there's needs that have arisen.

4 Q. Thank you, Mr. Bryant.

5 So are you suggesting that the Commission may
6 want to reopen goals in a year or two, or every year?

7 A. The Commission has the discretion to open the
8 goals proceeding at any point in time they want, it's
9 stated in the rule, but no later than every five years.
10 And if they deem it necessary for this carbon situation
11 to be a part of a goals proceeding, it is their
12 prerogative in which to do what.

13 Q. And so Florida's plan as proposed under the
14 regulation for the Clean Power Plan is due the summer of
15 2016. So you would think that revisiting the amount of
16 energy efficiency that's cost-effective to meet that
17 rule --

18 A. I have confidence in this Commission being
19 informed and knowing when it is appropriate to look at
20 conservation as it relates to conservation's
21 contribution that it needs to make or may not need to
22 make to the greenhouse gas. I'm suggesting we just
23 don't need to do it prematurely and then burden
24 ratepayers with monies spent that they should not be
25 spending.

1 **Q.** So is TECO's position that the Commission
2 should revisit goals after the rule is finalized in
3 2015?

4 **A.** I think it will be the discretion of this
5 Commission to decide how to do it. It could be in a
6 broader perspective, I do not know. But if I understand
7 correctly, there are four elements to the proposal at
8 this point in time, one of which is energy efficiency.
9 And so there, perhaps, may need to be some other venue
10 in which all of that is reviewed, I do not know, but I
11 have confidence.

12 **Q.** And so TECO has no position on that?

13 **A.** That's correct.

14 **Q.** Okay. And then just going back to those
15 numbers we were talking about earlier comparing energy
16 efficiency as compared to redispatching from coal to
17 gas. Those numbers show that energy efficiency is far
18 cheaper than burning more gas, so why today in your
19 proposed goals are you suggesting less programs or less
20 energy efficiency and more natural gas burning?

21 **A.** Because additional DSM at this point in time
22 when you look at our resource plan is not
23 cost-effective. We are putting forth what is
24 cost-effective on a RIM basis with participant passing,
25 but on a participant as well passing basis, so that

1 ratepayers pay for exactly what they are getting on a
2 nonsubsidizing environment.

3 Q. And also on a basis that eliminates the
4 two-year measures, those cost-effective measures that
5 are --

6 A. Every aspect that I included previously in
7 talking about how we set our goals, that is correct.
8 And our proposal contains all of that information, yes.

9 Q. Would you please say that again?

10 A. I said every aspect of what has been proposed
11 in the past or as part of my direct testimony is exactly
12 what we are putting forth.

13 Q. Right. So it's a goal that examined RIM-based
14 two-year screened potential against those supply-side
15 options?

16 A. That's correct.

17 **MS. CSANK:** No further questions.

18 Thank you, Mr. Bryant.

19 **CHAIRMAN GRAHAM:** Thank you.

20 SACE.

21 **MS. TAUBER:** No questions, Mr. Chairman.

22 **MR. FINNIGAN:** No questions, Your Honor.

23 **CHAIRMAN GRAHAM:** Thank you, sir.

24 Staff.

25 **CROSS EXAMINATION**

1 **BY MS. TAN:**

2 **Q.** Good afternoon.

3 To be clear, Mr. Bryant, TECO did not account
4 for the projected CO2 compliance costs in its
5 preliminary RIM and TRC-based case screening analyses,
6 is that correct?

7 **A.** That's correct.

8 **Q.** And why did TECO choose not to perform a
9 sensitivity with the CO2 price?

10 **A.** For two reasons. As we began this process, we
11 collectively, meaning the Commission staff and the
12 utilities, it began back in June of 2013, and at that
13 point in time the option was made available to not
14 include CO2 cost.

15 There was a request for sensitivity to be
16 included, which we did, but if we felt that there were
17 reasons to not include it, then we were given that
18 option to not include it. And so we exercised that
19 option because of the uncertainty that I was describing
20 just a few minutes ago in terms of the timing and
21 things of that nature.

22 **Q.** Great. Thank you.

23 In your rebuttal testimony you discuss the
24 two-year payback, I'm going to switch gears, to
25 evaluate free riders.

1 Is it your experience with customer behavior
2 that TECO's residential class implements DSM measures
3 with payback periods of two years or less?

4 **A.** To know exactly how many people do and do not,
5 we don't know. What we do know is that there are
6 measures that are very attractive. There are measures
7 that we make available through educational efforts that
8 I have previously described, such as the audit, such as
9 the energy education awareness, such as the advertising,
10 the direct mail pieces, in general the media efforts
11 that we put forth. We advertise those. We make them
12 known, and we make them available. But the greatest
13 tool is to do it on a case-by-case basis when we can be
14 into the homes or the businesses.

15 Now, do we know whether they implemented them
16 or not? No, we do not. But the rule requires us to
17 use a mechanism to evaluate free ridership. And so we
18 simply have used that mechanism which has been
19 prevalent since about 1991, and that's the two-year
20 payback screen. So that's where we are at with that
21 particular issue.

22 **Q.** And would it reflect the same for TECO's
23 commercial and industrial customer classes?

24 **A.** Correct.

25 **MS. TAN:** Staff has no further questions.

1 Thank you.

2 **CHAIRMAN GRAHAM:** Commissioners?

3 Redirect.

4 **MR. BEASLEY:** I have no redirect,
5 Mr. Chairman.

6 But if I may, while Mr. Bryant is still on the
7 stand, I wanted to convey to you, if you didn't know
8 already, that he is getting ready to retire next month.
9 And he started with the company in 1981.

10 **THE WITNESS:** Woo-hoo.

11 (Audience laughter.)

12 **MR. BEASLEY:** Someone said yesterday that
13 Mr. Bryant has for decades served as our team leader in
14 the area of implementing the Florida Energy Efficiency
15 and Conservation Act. He has done just that, and has
16 helped develop and implement goals and programs to
17 further the act.

18 His team leaders wanted to express today that
19 they're going to really miss his expertise, his
20 tenacity, and his institutional knowledge, and we want
21 to wish him all the best in the future.

22 (Audience applause.)

23 **THE WITNESS:** I appreciate those kind words.

24 I would leave with one charge. I'm becoming
25 only a ratepayer on a fixed-income, and I would

1 appreciate you managing rates with downward pressure.

2 Thank you.

3 (Audience laughter.)

4 **CHAIRMAN GRAHAM:** Hold on a second. We still
5 have a -- he has no exhibits. Do you have an exhibit?

6 **MS. CSANK:** Yes, Mr. Chairman.

7 The Sierra Club moves to enter -- and forgive
8 me, I've lost track of what number we are on.

9 **CHAIRMAN GRAHAM:** 196.

10 **MS. CSANK:** -- Exhibit 196 into the record.

11 **CHAIRMAN GRAHAM:** Any objections?

12 **MR. BEASLEY:** No objections.

13 **MR. MOYLE:** FIPUG would object to this exhibit
14 coming in. I mean, I think it is coming in for the
15 truth of the matter asserted. And while as Mr. Guest
16 pointed out the other day, yes, you can do that if it is
17 supplemental, I don't think this supplements anything.
18 It's hearsay, and we would object.

19 **MS. CSANK:** Mr. Chairman, it's a government
20 document with all the requisite indicia of authenticity.
21 And Sierra Club offered it to, indeed, supplement
22 testimony that was offered on greenhouse gas regulation,
23 so I believe it meets the standard.

24 **CHAIRMAN GRAHAM:** I don't believe it's
25 hearsay. I don't have a problem. I guess if you would

1 like they can include the entire report into the record,
2 or if you want just this two pages?

3 **MR. MOYLE:** No, I'm okay. I wanted to note
4 the objection, but I don't feel a need for the whole
5 report.

6 **CHAIRMAN GRAHAM:** Duly noted. Okay. We'll
7 enter 196 into the record.

8 **MS. CSANK:** Thank you, Mr. Chairman.

9 (Exhibit Number 196 admitted into the record.)

10 **CHAIRMAN GRAHAM:** Okay. We have one last
11 rebuttal witness. Gulf.

12 **MR. GRIFFIN:** We would call Mr. Floyd.

13 **CHAIRMAN GRAHAM:** Mr. Bryant, thank you, and
14 congratulations.

15 **JOHN N. FLOYD**

16 was called as a rebuttal witness on behalf of Gulf Power
17 Company, and having been previously sworn to tell the
18 truth, testified as follows:

19 **DIRECT EXAMINATION**

20 **BY MR. GRIFFIN:**

21 **Q.** Good afternoon, Mr. Floyd.

22 **A.** Good afternoon.

23 **Q.** You're the same John Floyd that testified on
24 direct yesterday, is that right?

25 **A.** Yes, I am.

1 Q. And you were sworn prior to giving your direct
2 testimony, right?

3 A. Yes.

4 Q. And you have prefiled rebuttal testimony in
5 this case consisting of 15 pages, is that right?

6 A. Yes.

7 Q. Do you have any changes or corrections to that
8 testimony?

9 A. No.

10 Q. If I were to ask you the same questions today,
11 would your answers be the same?

12 A. Yes.

13 **MR. GRIFFIN:** Mr. Chairman, I would ask that
14 his Rebuttal Testimony Prefiled be inserted into the
15 record as though read.

16 **CHAIRMAN GRAHAM:** We will insert Mr. Floyd's
17 Rebuttal Testimony into the record as though read.

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1 Gulf Power Company

2 Before the Florida Public Service Commission
3 Prepared Rebuttal Testimony of
4 John N. Floyd
5 Docket No. 130202-EI
6 Date of Filing: June 10, 2014

7 Q. Will you please state your name, business address, employer and
8 position?

9 A. My name is John Floyd, and my business address is One Energy Place,
10 Pensacola, Florida 32520. I am employed by Gulf Power Company (Gulf
11 Power, Gulf or the Company) as the Manager of Energy Sales &
12 Efficiency.

13 Q. Are you the same John N. Floyd that provided direct testimony on Gulf
14 Power's behalf in this docket?

15 A. Yes.

16
17 Q. Mr. Floyd, what is the purpose of your testimony?

18 A. My testimony is in rebuttal to the testimony of intervenor Witnesses Mims,
19 Woolf, Rabago and Fine previously filed in this docket.

20
21 Q. Do you have any initial observations about the intervenor testimony in this
22 docket?

23 A. Yes. The testimony provided by intervenor witnesses is voluminous,
24 covers a wide variety of issues both appropriate for this docket and not,
25 and is somewhat difficult to follow. In an effort to focus my rebuttal on the

1 key points in this docket, I will not attempt to address every point of
2 inaccuracy or misunderstanding, but instead respond to what appear to be
3 the main issues. These include the goal recommendations of Witnesses
4 Mims and Woolf, the appropriate cost-effectiveness tests and criteria for
5 setting goals, the goal-setting process, and solar pilots. The absence of a
6 response to any particular argument offered by the intervenor witnesses
7 should not be construed as acquiescence or agreement on my part.

8 9 10 **Goal Recommendations**

11
12 **Q.** What is your response to Witness Woolf and Mims' recommendations
13 that the Florida Public Service Commission (Commission) establish
14 conservation goals for Gulf Power of 1.0 percent of annual energy sales?

15 **A.** I do not believe that these recommendations meet the requirements of
16 section 366.82, Florida Statutes and Rule 25-17.0021, Florida
17 Administrative Code, for developing goals. Specifically, section 366.82(3)
18 requires evaluation of the full technical potential of available energy
19 efficiency and demand-side renewable measures and consideration of
20 four criteria in establishing goals: the costs and benefits to customers
21 participating in the measure; the costs and benefits to the general body of
22 ratepayers as a whole, including utility incentives and participant
23 contributions; the need for incentives to promote both customer-owned
24 and utility-owned energy efficiency and demand-side renewable energy
25 systems; and the costs imposed by state and federal regulations on the

1 emission of greenhouse gases. Rule 25-17.0021(1), in turn, requires that
2 goals be “based on an estimate of the total cost-effective kilowatt and
3 kilowatt-hour savings reasonably achievable through demand-side
4 management in each utility’s service area.” This rule also requires
5 consideration of building codes, which are specific to Florida, free riders,
6 and specific market segments and end-use categories. The intervenors’
7 recommended goals are not based on the criteria set forth in 366.82(3)
8 Florida Statutes, or the Commission’s rules, but rather on an arbitrary
9 percentage of the Company’s retail sales. Witness Mims does not
10 provide specific numeric goals for energy, summer demand, or winter
11 demand for any of the ten years covered by this proceeding. Witness
12 Woolf only provides a proposed energy goal for the first five years of the
13 ten year period and no specific summer or winter demand reduction
14 recommendations other than using a “simplistic assumption” based upon
15 ratios. Further, the goals recommended by these witnesses are not
16 reflective of a thorough, deliberate process like the one used by the
17 Company to develop proposed goals. These witnesses’ proposed goals
18 do not reflect Gulf Power’s planning process, including the nature and
19 timing of the avoided unit being used in the evaluation of energy efficiency
20 measures associated with development of the Company’s proposed
21 goals. In essence, Witness Woolf and Mims’ recommendations rest on
22 the bare assumption that because a handful of other jurisdictions run
23 DSM programs that save over 1.0 percent of electricity sales each year,
24 then a 1.0 percent goal must necessarily be appropriate for Florida.

25

1 Q. Is it appropriate to rely on Demand-Side Management (DSM)
2 achievements in other states as a proxy for setting goals in Florida?

3 A. No. While the approach is simplistic in its appeal, it ignores many
4 significant factors that differ between states including climates, regulatory
5 frameworks, utility rates, building codes, utility planning processes, and
6 historical DSM achievements.

7

8 Q. Do you agree with Witness Woolf and Mims' general characterization that
9 Florida has lagged behind other states with regard to DSM?

10 A. No. The Commission Staff's own study indicates that Florida's
11 achievements are very much in line with those of other states considering
12 the unique aspects of Florida's climate and customer mix. The study,
13 "Florida Investor-Owned Utilities' Demand-Side Management
14 Achievements Comparative Analysis, January 20, 2011," reveals that
15 Florida utilities generally compare favorably to the peer groups analyzed
16 in the study.

17

18

19 **Cost-Effectiveness Tests and Criteria for Goal Setting**

20

21 Q. What is your response to Witness Woolf and Mims' claim that the Florida
22 Energy Efficiency and Conservation Act (FEECA) mandates use of the
23 Total Resource Cost test (TRC) in establishing DSM goals?

24 A. Their claim directly conflicts with the plain reading of FEECA and
25 Commission precedent. First, the statute does not specifically name any

1 cost-effectiveness test as being the standard. The statute references
2 aspects of multiple cost-effectiveness tests (Rate Impact Measure (RIM),
3 Participant's Test (PT) and TRC) that are important in goal-setting. These
4 witnesses' suggestions that FEECA mandates the use of TRC and that
5 consideration of RIM is a "moot" issue in this hearing are contradicted by
6 the Commission's own ruling in the previous DSM goals docket. In Order
7 No. PSC-09-0855-FOF-EG (the Commission's 2009 Goals Order), page
8 15, the Commission concludes:

9 "We would note that the language added in 2008 did not
10 explicitly identify a particular test that must be used to set
11 goals. Based on the analysis above, we find that
12 consideration of both the RIM and TRC tests is necessary to
13 fulfill the requirements of Section 366.82(3)(b), F.S."
14

15 Q. Do the goals Gulf is proposing fulfill the requirements outlined by the
16 Commission and the statute?

17 A. Absolutely. Gulf's proposed goals completely meet these requirements as
18 all measures included in the achievable potential pass both the RIM and
19 TRC tests. In addition, they are all cost-effective to the participants who
20 elect to participate.

21
22 Q. Witness Woolf goes so far as to state that RIM should never be used to
23 determine DSM cost-effectiveness. Do you agree with this contention?

24 A. No. I do not agree with this contention. Use of the RIM test has served
25 Florida customers well over many years by supporting significant

1 conservation results while ensuring that non-participating customers are
2 not harmed through cross-subsidization. Moreover, this Commission's
3 own orders and rules clearly require use of the RIM test in evaluating
4 energy efficiency goals.

5
6 Q. Do the intervenor witnesses' proposals result in non-participating
7 customers subsidizing DSM participants?

8 A. Yes. In fact, they are open in their acknowledgment that cross-
9 subsidization will occur. In essence, they suggest that the Commission
10 should not concern itself with cross-subsidies because, with high
11 participation in DSM programs, customer bill savings will offset any rate
12 increases. This suggestion ignores the voluntary nature of DSM
13 programs. Since the launch of Gulf's 2010 DSM Plan, voluntary
14 participation in Gulf's programs only represents 11 percent of the total
15 customer base. Even if customer participation quadrupled, the number of
16 customers realizing bill savings would still be a minority while the majority
17 of customers would experience the upward rate pressure associated with
18 TRC-based programs.

19
20 Q. Witness Woolf states that higher DSM goals would lead to very small rate
21 impacts, if any. Is this consistent with Gulf's experience?

22 A. No. In 2009, Gulf's goals were increased substantially through
23 assignment of the TRC achievable potential as the Company's goal.
24 Since that time, Gulf's associated cost to customers that is recovered
25 through the Energy Efficiency and Conservation Clause (ECCR) has more

1 than doubled. These are new costs to customers that did not exist when
2 goals were set utilizing the RIM and PT to ensure cost-effective DSM was
3 pursued that did not result in cross-subsidy, nor cause upward rate
4 pressure.

5

6 Q. The intervenor witnesses have various criticisms of the assumptions and
7 methodology Gulf used in evaluating the cost-effectiveness of DSM
8 measures. Are these valid?

9 A. No. Stated simply, Gulf's methodology for evaluating the cost-
10 effectiveness of measures in this proceeding is consistent with the
11 process utilized in 2009 and meets the requirements of the Commission
12 rules. While I have not endeavored to address each criticism in detail,
13 there are a couple of specific critiques that I feel compelled to touch upon:
14 CO2 and "Other Program Impacts" (OPIs), also characterized as "non-
15 energy benefits."

16

17 Gulf's treatment of CO2 in this proceeding is true to FEECA's statutory
18 language. Specifically, section 366.82(3)(d) requires consideration of "the
19 costs imposed by state and federal regulations on the emission of
20 greenhouse gases." As discussed in my direct testimony, Gulf is not
21 incurring costs imposed by state and federal regulations on greenhouse
22 gas emissions. The intervenors' suggestion that Gulf must consider
23 potential or speculative unquantifiable costs associated with greenhouse
24 gas regulation is not consistent with the statutory language. The
25 Commission's 2009 Goals Order acknowledges as much: "[t]he statute

1 does not define 'greenhouse gases,' nor requires us to consider projected
2 costs that may be imposed." (Order p. 15). I would note that in the 2009
3 DSM Goals proceeding Gulf included projected CO2 costs in determining
4 the 2009 goal proposals. Ultimately, DSM goals were set based upon
5 assumed benefits of CO2 costs which not only did not materialize during
6 that proceeding, but have not materialized to date. Because these
7 decisions impact the level of DSM expenditures borne by all customers,
8 Gulf does not believe it is appropriate to incorporate non-existent CO2
9 costs into our cost-effectiveness evaluations in this proceeding.

10
11 Witnesses Mims and Woolf both suggest that OPIs should be considered
12 in assessing the benefits of energy efficiency in the goal-setting process.
13 Witness Woolf claims that these benefits should include such things as:
14 increased safety, improved health, improved productivity in schools and
15 businesses, and improved aesthetics and comfort. He goes on to say that
16 these types of benefits are especially important in the TRC test. Lacking
17 any reasonable quantification of these benefits, Witness Woolf suggests a
18 crude adder to the quantifiable benefits of each measure's avoided cost
19 savings. This recommendation is squarely at odds with the otherwise
20 rigorous process used in evaluating cost-effectiveness in this proceeding
21 and should be rejected by this Commission.

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Goal-Setting Process

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Q. Witnesses Mims and Woolf also criticize the process the Investor-Owned Utilities (IOUs) utilized to determine the technical potential for DSM in their service areas. How do you respond to these criticisms?

A. With regard to Gulf's Technical Potential Study, Gulf followed the requirements set forth in the Order Establishing Procedure (OEP) dated August 19, 2013. The OEP specifies that the 2009 Technical Potential Study should be updated in lieu of a completely new study. Gulf and the other IOUs updated the 2009 Study using available, state-specific data. Many of Witness Woolf's criticisms are aimed toward the integrity of the original 2009 Study. In this regard, he is simply restating arguments that were rejected by the Commission in 2009. With respect to the updated study, both witnesses contend that certain measures and sectors were excluded or overlooked. In fact, at a Commission Staff meeting on June 17, 2013, all parties were invited to provide input on new measures, including Florida-specific data, that they believed should be considered for the updated study. The Southern Alliance for Clean Energy (SACE) provided a measure list without any data, Florida-specific or otherwise, to Commission Staff. A subsequent request from Witness Koch on behalf of the utilities was sent to SACE outlining the measure information needed in order to quantify the potential savings. SACE did not provide any additional information in response to this request. As was the case in 2009, the intervenors have again failed to provide any Florida-specific data necessary to evaluate their proposals. Moreover, while certain

1 measures mentioned by Witness Woolf were not specifically addressed in
2 the updated study, the underlying technology associated with many of
3 those measures was included in the study. For example, the measures
4 that would facilitate a “net-zero building” like HVAC, insulation and lighting
5 are included throughout the study. For all of the foregoing reasons, the
6 Commission should reject the intervenors’ unfounded critique of Gulf’s
7 technical potential analysis.

8

9 Q. Witnesses Mims and Woolf recommend abandoning the practice of using
10 a two-year payback criterion as a method to address free ridership. Do
11 you agree with this recommendation?

12 A. No. I continue to believe that this criterion is an objective, reasonable and
13 efficient method of addressing free ridership during the goal-setting
14 process as required by Commission rule.

15

16 Q. Is Witness Mims’ recommendation to use evaluation, measurement and
17 verification (EM&V) to account for free ridership in this goal-setting
18 process reasonable?

19 A. No. As is the case with many of Witness Mims’ recommendations, she is
20 quick to criticize the Company’s plan without offering reasonable and
21 achievable alternatives. While conducting additional EM&V may be an
22 approach to quantify free ridership, there is simply not time to perform
23 EM&V and use the resulting data to account for free ridership in this
24 proceeding. Witness Mims offers no alternative that is usable. Following
25 her recommendation would leave Florida customers with energy efficiency

1 goals that do not account for free ridership at all. In addition to causing
2 higher costs for Gulf's customers, such a result would not be in keeping
3 with Rule 27-17.0021(3)'s directive to address free ridership at the goal-
4 setting stage.

5

6 Q. Witness Mims claims that incentive levels were used to screen measures
7 from the Technical Potential Study. Is this an accurate representation?

8 A. No. Witness Mims completely mis-characterizes the manner in which
9 incentives are set in the process. Gulf did not screen out any measures
10 based on incentive levels. As explained in my direct testimony on page
11 17, incentive levels were set for all measures in the economic potential in
12 order to maximize adoption of all cost-effective measures.

13

14

15 **Demand-Side Renewables**

16

17 Q. Witnesses Rabago and Fine have made a number of policy
18 recommendations concerning renewable generation including
19 recommendations related to valuation of solar energy. Do you have any
20 observations or concerns regarding these recommendations?

21 A. Yes, particularly with respect to the witnesses' recommendation that the
22 Commission direct the utilities to develop and utilize a Value of Solar
23 methodology (VOS). The VOS methodology introduced by Witnesses
24 Rabago and Fine are new concepts for assigning value to distributed solar
25 resources. Adoption of these new concepts would represent a sweeping

1 change in policy for Florida and such changes should not be considered
2 without appropriate review and evaluation, neither of which have or can
3 take place in this docket. As illustrated by the e-Lab Rocky Mountain
4 Institute “study of studies” attached to Witness Fine and Rabago’s
5 testimony: (1) the proper valuation of distributed solar generation is
6 subject to “heated debate”; (2) to date, there is no single study which
7 comprehensively evaluates the benefits and costs of solar distributed
8 generation; (3) “there is broad recognition that some benefits and costs
9 may be difficult or impossible to quantify”; (4) “there is a significant range
10 of estimated value across studies driven primarily by differences in local
11 context, input assumptions and methodologies”; and (5) there remain “key
12 differences” in how to value the capacity benefit of distributed solar
13 generation and significantly more disagreement on the “overall approach
14 to estimating grid support services” (Exhibit JF-3, KRR-2 page 4). In spite
15 of all of this admitted debate and uncertainty, the intervenors are not only
16 asking this Commission to decide in this docket that VOS is appropriate
17 as a matter of policy, they further recommend a methodology similar to a
18 Minnesota protocol as the model for Florida. In addition to representing a
19 fundamental shift in policy, adoption of these recommendations could
20 potentially require modifications to existing legislation, rules and
21 Commission policies such as those involving net-metering. For example,
22 a cursory review of the Minnesota methodology attached as Exhibit
23 KRR-4 to Witness Rabago’s testimony reveals that this methodology is
24 statutorily based and is an alternative to net-metering which mandates
25 that solar customers are billed for usage under their existing applicable

1 tariff and receive VOS credit for their gross solar production (Exhibit
2 KRR-4, page 9).

3

4 While further evaluation of appropriate policies to encourage the
5 development of demand-side renewables may be warranted, these
6 recommendations are well beyond the scope of this proceeding and
7 therefore should not be adopted.

8

9 Q. Do you support the intervenors' recommendation to continue the solar
10 pilot programs?

11 A. No. The intervenors provide little factual support for continuation of the
12 programs. As demonstrated in my direct testimony, each of the solar
13 measures analyzed failed the Commission-approved cost-effectiveness
14 tests. The intervenors do not dispute this evaluation. Instead, they
15 assume that the pilots would be cost-effective under some presumed
16 "Value of Solar" analysis that has not been adopted in Florida.

17

18 Q. Witness Fine claims the utilities used a two-year payback period to
19 evaluate the cost-effectiveness of the distributed solar photovoltaic (PV)
20 program. Is this correct?

21 A. No. Based on the evidence we have presented in this proceeding, I can
22 find no reason why Witness Fine would make such an assumption. Gulf
23 evaluated the benefits of the distributed PV technologies over 30 years in
24 the same way that all energy efficiency measures were evaluated.

25

1 This approach considered the benefits of the distributed PV technology far
2 beyond the two years he claims.

3

4 Q. Witness Rabago claims transmission and distribution benefits were only
5 captured for ten years. Is this the case?

6 A. No. Witness Rabago appears to be confusing Gulf's Transmission and
7 Distribution (T&D) planning process (which spans ten years into the
8 future) with Gulf's process for evaluating cost-effectiveness. As
9 demonstrated in Gulf's response to SACE interrogatory No. 21, which was
10 provided to SACE on May 7, 2014, Gulf's evaluation process for solar PV
11 assigns avoided T&D benefits over the 30-year evaluation period.

12

13 Q. Witness Rabago contends that none of the utilities apply the same
14 sophisticated avoided cost analysis to PV as they do for other DSM
15 programs. Is this true in the case of Gulf?

16 A. No. Gulf utilizes the same sophisticated analytical methods to value the
17 benefits of PV as other DSM technologies. This analysis includes time
18 sensitive demand benefits during peak conditions, avoided energy
19 benefits, T&D benefits, and adjustment for losses that scales up each of
20 these benefits to reflect impacts at the generator.

21

22 Q. What about the location-specific analysis that Witness Rabago mentions?

23 A. Even under the presumption that some distributed generation benefits are
24 location-specific, for the purposes of evaluating the cost-effectiveness of
25 customer-sited distributed PV installations, it is impossible to predict

1 exactly where these might occur on the utility system. Therefore, these
2 considerations are not practical for evaluating the cost-effectiveness of
3 distributed generation within the scope of this proceeding.

4
5
6 **Conclusions**

7
8 Q. Should the Commission adopt the intervenor witnesses' recommendations
9 in this docket?

10 A. No. The intervenors' recommendations in this docket lack thoughtful
11 analysis, do not reflect consideration of the utility planning process as
12 required by FEECA and Commission rules, and contain broad
13 generalizations based on DSM policies of other jurisdictions without any
14 regard to Florida-specific conditions or requirements. Further, while the
15 intervenors are quick to criticize the processes used by Gulf, their critiques
16 lack substantive solutions. Gulf's proposed goals were developed utilizing
17 a rigorous process that reflects the Company's most recent planning
18 assumptions, meets the requirements of FEECA and Commission rules,
19 and should be adopted by this Commission.

20
21 Q. Does this conclude your testimony?

22 A. Yes.

23

24

25

1 **BY MR. GRIFFIN:**

2 Q. And, Mr. Floyd, did you have any exhibits to
3 your Rebuttal Testimony?

4 A. No, I did not.

5 Q. But we've circulated an exhibit today which
6 was prepared in response to a request by Staff yesterday
7 during your direct testimony. Are you familiar with
8 that?

9 A. Yes.

10 Q. And what is that exhibit?

11 A. This exhibit is titled "Annual TRC Achievable
12 Potential," and it provides the year-by-year energy and
13 demand savings projections associated with the TRC
14 achievable potential.

15 **MR. GRIFFIN:** Mr. Chairman, I'll tell you that
16 we circulated an electronic copy of that to the docket
17 this morning about 7:00 a.m. to give folks a chance to
18 look at it.

19 This is the paper copy, obviously, but we
20 would like Mr. Floyd to be available to answer questions
21 about it. There were some questions raised as to that
22 issue yesterday, and so that's why we're submitting it
23 now.

24 **CHAIRMAN GRAHAM:** Sure.

25 **MR. GRIFFIN:** Okay.

1 **BY MR. GRIFFIN:**

2 Q. With that, Mr. Floyd, would you please provide
3 your summary?

4 A. Yes. Good afternoon, Commissioners.

5 The goals proposed by SACE and Sierra Club in
6 this docket should not be adopted. Both Witness Mims
7 and Woolf proposed goals that do not meet the
8 requirements of FEECA or the Commission rules.

9 Their proposals are not based on an
10 evaluation of any Florida technical potential. They
11 don't reflect Gulf Power's planning process, including
12 the nature and timing of our next avoided generating
13 unit, and they don't reflect the evaluation of end use
14 categories and customer segments. Instead, their
15 proposed goals rest on the bare assumption that DSM
16 achievements by a handful of other states are an
17 appropriate proxy for setting goals in Florida.

18 In addition to ignoring FEECA itself, this
19 simplistic approach ignores a variety of important
20 factors that differ between jurisdictions, including
21 climate, regulatory frameworks, and historical DSM
22 achievements. Witness Mims and Woolf also offer
23 several criticisms of the process used by Gulf and
24 other FEECA utilities to develop proposed goals. These
25 critiques should be dismissed, as well.

1 Put simply, Gulf's methodology for developing
2 goals is consistent with the Commission precedent and
3 rules. Gulf's updated technical potential assessment
4 reflects a reasonable set of energy efficiency measures
5 that are applicable in our service area. The
6 corresponding cost-effectiveness evaluations capture
7 the full benefits and costs of these measures compared
8 to Gulf's next planned generating unit.

9 Contrary to Witness Mims' claims that
10 two-year payback incentives were used to eliminate
11 measures, Gulf's proposed goals utilize incentives to
12 maximize adoption. Gulf's proposed goals make sense
13 for the general body of customers, avoid
14 cross-subsidies from customers who choose not to
15 participate, and don't put upper pressure on rates.

16 In contrast, the Intervenors' proposed goals
17 will result in cross-subsidies and higher electric
18 rates for all of Gulf Power's customers.

19 The Commission should not adopt the
20 recommendations by SACE and EDF witnesses related to
21 demand-side renewables. Witness Rábago and Fine
22 recommend adoption of a value-of-solar methodology.
23 Yet the studies attached to their own testimony show
24 that this methodology is still subject to much debate
25 and uncertainty. Adoption of these new concepts would

1 represent a sweeping change in policy for Florida that
2 goes well beyond the scope of this docket.

3 Several of the intervenors witnesses also
4 recommend continuation of the solar pilots. My
5 testimony demonstrates that these pilots fail both the
6 RIM and TRC cost-effectiveness tests. Gulf does not
7 believe it is appropriate for our general body of
8 customers to continue to subsidize these
9 noncost-effective programs. Thank you.

10 **MR. GRIFFIN:** We tender Mr. Floyd for
11 cross-examination.

12 **CHAIRMAN GRAHAM:** Thank you.

13 OPC.

14 **MR. SAYLER:** No questions, Mr. Chairman.

15 **CHAIRMAN GRAHAM:** Agriculture.

16 **MR. HALL:** No questions.

17 **CHAIRMAN GRAHAM:** NAACP.

18 **MR. DREW:** No questions.

19 **CHAIRMAN GRAHAM:** FIPUG.

20 **MR. MOYLE:** No questions.

21 **CHAIRMAN GRAHAM:** Sierra Club.

22 **MS. CSANK:** Thank you, Mr. Chairman.

23 **CROSS EXAMINATION**

24 **BY MS. CSANK:**

25 Q. Hello, Mr. Floyd.

1 **A.** Hi.

2 **Q.** How are you?

3 **A.** I'm good. Thank you.

4 **Q.** Glad to hear.

5 So in your rebuttal testimony, you state that
6 Gulf's proposed goals were not based upon assumed
7 benefits of CO2 costs, is that right? That's how you
8 phrased it.

9 **A.** Yes.

10 **Q.** In other words, you didn't take into
11 consideration CO2 costs?

12 **A.** We assumed no costs for CO2 in our evaluation,
13 that's correct.

14 **Q.** Why is that?

15 **A.** Well, Gulf is currently not experiencing any
16 costs associated with CO2, and so we did not believe
17 that it was appropriate to speculate about a cost that
18 we are not currently incurring and have no way to
19 quantify what that would be.

20 **Q.** And you were here earlier when I questioned
21 the other utility witnesses today, right?

22 **A.** Yes, I was.

23 **Q.** And do you agree that energy efficiency
24 programs -- to ramp up energy efficiency programs takes
25 a number of years to get them from conception to

1 regulatory approval through implementation?

2 **A.** Actually, no, I don't agree with that. If you
3 look at Gulf's own history just in the last four years,
4 I think we demonstrated that we could ramp up very
5 quickly.

6 **Q.** May I just pause you there?

7 **A.** Yes.

8 **Q.** Can you identify for us the amount of ramp up
9 that occurred over those four years?

10 **A.** Sure.

11 **Q.** Where you begin and where you ended would be
12 helpful.

13 **A.** Well, I'll do it this way. In 2010, the
14 Commission approved goals for Gulf Power that were
15 approximately 10 times higher than the energy reduction
16 goals that were in place through 2009. Our DSM plans
17 associated with those goals were approved, I believe, in
18 the spring of 2011, and by 2012 we were achieving those
19 goals.

20 **Q.** I'm sorry, and what were those goals? You
21 were already achieving ten times as much as you were
22 doing previously?

23 **A.** Our goals that were approved in 2010 were ten
24 times higher than our goals that had been in place up
25 until that time.

1 **Q.** So from 2011 to 2012 you increased your energy
2 efficiency savings achievement ten-fold?

3 **A.** I can't say that we achieved a ten-fold
4 increase in savings. I'm saying that our goals that
5 were approved in 2010 were ten times higher than they
6 had been, and by 2012 we were achieving those goals on
7 an annual basis.

8 **Q.** In other words, that new ten times greater
9 goal was phased in, right? It wasn't as though you went
10 from one year to the next and increased ten-fold your
11 program.

12 **A.** No. Actually, there was quite a huge ramp up
13 in a very short period of time, just over the -- between
14 the time that our programs were approved and the time
15 that we achieved that goal in 2012.

16 **Q.** So a ten-fold increase in the course of a
17 year?

18 **A.** Again, I can't say exactly what the increase
19 was in our performance, but I'm just saying that the
20 goal was increased ten times. We put programs in place
21 responsive to the Commission orders, and we were
22 achieving those goals by 2012. So within approximately
23 one year of the time that the plans were approved.

24 **Q.** Thank you for that clarification. And so you
25 have sustained that level of growth over the last five

1 years, or the remainder of the goal period?

2 A. Yes, we have.

3 Q. And this goal-setting period is for 2015
4 through 2024?

5 A. Yes, that's correct.

6 Q. And there's no -- if the Commission were to
7 decide for your goals to endure, there's nothing that
8 would impede you from maintaining that same level of
9 growth?

10 A. It would be our intention to achieve the goals
11 that the Commission sets. I can't speculate as to what
12 impediments we might face, but it would be our objective
13 to achieve the goals the Commission orders for us.

14 Q. I see. And has your company studied the
15 implications of the proposed federal carbon regulation
16 for Gulf's system?

17 A. I can't speak to what all our company has
18 studied about that. Certainly I'm aware that the
19 proposed rule has been released.

20 Q. Are you generally familiar with regulatory
21 developments related to demand-side management, is that
22 part of your job responsibilities?

23 A. Yes, it is.

24 Q. And so when you say your company, do you mean
25 Gulf Power or Southern Company at large?

1 **A.** Both.

2 **Q.** And you are not aware of any effort regarding
3 planning for the Clean Power Plan?

4 **A.** Again, I'm aware that the rule exists. I'm
5 aware that it's being evaluated, but I'm not aware of
6 any specific assessments that have been made at this
7 point in time.

8 **Q.** And you're aware of this Commission's comment
9 period for the Florida-specific implementation of that
10 regulation, right?

11 **A.** I believe I understood it to be June of 2015.

12 **Q.** Actually, I was referring to -- the Florida
13 Public Service Commission has an August 8th deadline, I
14 believe, for comments on Florida-specific implementation
15 of the proposal.

16 **A.** Oh, I'm not aware of that, no.

17 **Q.** Okay. But you are aware that the rule is
18 scheduled to be finalized next summer, and Florida's
19 plan to comply with that is due summer of 2016?

20 **A.** That's my general understanding, yes.

21 **Q.** And this proceeding concerns the next ten
22 years and the next goal-setting doesn't happen until
23 2019?

24 **A.** Well, not necessarily. The FEECA statute
25 requires that at least every five years that the goals

1 be readdressed by the Commission, but they could be
2 addressed at any point that the Commission deems
3 necessary, or as any other conditions change that they
4 could be readdressed at that time.

5 Q. So is it Gulf's position that the Commission
6 should revisit goals after the rule is finalized?

7 A. Well, it's our position that the Commission
8 has the discretion to readdress the appropriate energy
9 efficiency goals at any time that the Commission deems
10 that that's the right thing to do.

11 Q. And you agree with me that the next
12 goal-setting, which is the default, is in 2019, which is
13 three years after Florida's plan is due for compliance
14 with the proposal?

15 A. I would agree that if the maximum time were
16 utilized before the conservation goal-setting docket
17 were done again, that would be in 2019, yes.

18 Q. And you are aware that the costs identified --
19 that energy efficiency is a consideration in the Clean
20 Power Plan, that EPA identifies that as a compliance
21 option?

22 A. My understanding is it is one of the four
23 building blocks that are outlined as ways that each
24 state could achieve the targets that are established,
25 yes.

1 Q. And have you studied that particular component
2 of the rule as it relates to your responsibilities?

3 A. Not in great depth, no.

4 Q. Okay. And you were here when I discussed with
5 Witness Bryant the EPA calculations for energy
6 efficiency as a compliance pathway as opposed to
7 redispatch to natural gas as a compliance pathway?

8 A. Yes, I heard that.

9 Q. And do you have that exhibit that I shared
10 with Mr. Bryant?

11 A. No, I don't believe I do.

12 MS. CSANK: Mr. Chairman, may I approach the
13 witness?

14 CHAIRMAN GRAHAM: Yes.

15 BY MS. CSANK:

16 Q. Do you see that?

17 A. Yes.

18 Q. So, again, it's an excerpt from the EPA
19 proposal. And on one page you see set forth EPA's
20 calculation for the range for using energy efficiency
21 for CO2 reductions, and that range is between \$16 and
22 \$24. That's the first page. Do you see that?

23 A. Yes.

24 Q. And then on the second page, on the right-hand
25 side, you see in the top full paragraph EPA's

1 calculation for redispatch to natural gas, and that
2 figure is \$30 per metric ton. Do you see that?

3 **A.** Yes, I see that.

4 **Q.** And so energy efficiency as compared to
5 burning more natural gas costs half as much, is that
6 fair to say, based on EPA's numbers?

7 **A.** Well, I'll accept the numbers as they are
8 presented in here, but I have no basis to be able to
9 make a judgment about whether they're -- would be
10 reasonable for Gulf Power to achieve savings at those
11 costs. I just have no basis to be able to make that
12 assessment.

13 **Q.** And so your company's numbers, comparing those
14 two resources, they differ from EPA's, is that right?

15 **A.** Well, I'm not sure about that. I don't have
16 any way to evaluate that. I'm not a resource planning
17 expert, and so this goes well beyond my area of
18 expertise.

19 **Q.** Is it fair to say that you're proposing to
20 this Commission that directionally the company's energy
21 efficiency program should be reduced?

22 **A.** It is Gulf's recommendations as presented in
23 my direct testimony that the cost-effective goals, or
24 the goals that we are proposing are cost-effective under
25 the RIM and Participants Test. They comply with the

1 requirements of FEECA and the applicable Commission
2 rules and don't cause cross-subsidies and upper rate
3 pressure, so that's what I'm testifying to.

4 To the extent that those goals are different
5 than what is included in the EPA proposal, then, you
6 know, that could possibly be the case, but I'm not
7 testifying to that.

8 Q. Fair enough. And just to clarify your
9 testimony, Gulf's proposed goals, not only are they
10 based on the RIM test, they are also based on the
11 two-year payback screen, right?

12 A. Yes, that's correct. As I have described in
13 my direct testimony, in order to address free ridership,
14 which is a requirement of the Commission rules, Gulf and
15 other FEECA utilities utilize that two-year payback
16 screen to minimize free ridership associated with a lot
17 of the measures that would likely have high adoption,
18 even without utility incentives.

19 Q. And does Gulf have data on the number of free
20 riders that you have in your service territory, have you
21 studied that?

22 A. I'm sorry, can you be a little more specific.

23 Q. Do you have any empiric support for the
24 two-year rule as being the appropriate one, given what's
25 happening in the marketplace?

1 **A.** I don't have any empirical support for that
2 other than just the logic of it being a reasonable --
3 that those kinds of measures having a reasonable payback
4 to the customer. And we know that the shorter the
5 payback is the more likely customers are to adopt,
6 that's the general principle of utilizing incentives to
7 encourage adoption of energy efficiency measures is to
8 create a shorter payback to increase adoption. So
9 measures that have a less than two-year payback would
10 naturally have a higher adoption, so that's the basis
11 for our utilization of that screen.

12 **Q.** Right. And so those measures are the less
13 expensive ones, which is why the logic is that there may
14 be free riders, and they're the ones that are
15 eliminated, those cheaper measures?

16 **A.** Well, they are not necessarily cheaper
17 measures. It's a matter of the payback to the
18 customers, so it's really a function of the cost of the
19 measure and the energy savings that the measure
20 provides.

21 **Q.** Right. And so those are the measures that
22 achieve savings quickly, and it's a good investment.
23 And so those are cost-effective resources that you are
24 eliminating because they are so cost-effective?

25 **A.** Well, we're not eliminating them, we're just

1 not burdening all of our customers for paying for those
2 measures to be adopted when they would more likely be
3 adopted anyway, because they have reasonable paybacks.

4 Q. So they're the most cost-effective programs,
5 which is the rationale behind not developing programs
6 around them and including them in the goals?

7 A. Again, we use that to address free ridership
8 to minimize costs, additional costs that would be borne
9 by all of Gulf's customers to promote measures that are
10 more likely to be adopted just because they have a very
11 short payback.

12 Q. Mr. Floyd, if you'd go back to the core of my
13 question, which was whether two-year payback measures
14 are by definition some of the most cost-effective DSM
15 measures?

16 A. Yes, from a customer's perspective they would
17 be the most cost-effective measures.

18 Q. And they were eliminated from your evaluation
19 and your comparison of supply-side options as compared
20 to demand-side options and programs that the company
21 would offer to their consumers?

22 A. As I have described in my testimony, we
23 utilize the two-year payback screen to minimize the free
24 ridership, which is a requirement of the rule. So in
25 that way those measures were removed from the achievable

1 potential that Gulf is recommending for the goals.

2 Q. And so those measures did not get to compete
3 with supply-side options, like burning more natural gas?

4 A. I can't speak for the resource planning part
5 of that. We take the unit information that's provided
6 to us and utilize that to evaluate the
7 cost-effectiveness of the measures that we considered
8 here in this proceeding, all the measures that were
9 included in our technical potential study.

10 Q. One second. All right. But those plans,
11 those measures were eliminated, right?

12 **CHAIRMAN GRAHAM:** That was asked and answered.

13 **MS. CSANK:** Fair enough.

14 I have no further questions. Thank you,
15 Mr. Floyd.

16 **THE WITNESS:** Thank you.

17 **CHAIRMAN GRAHAM:** SACE.

18 **MR. GUEST:** Thank you.

19 **CROSS EXAMINATION**

20 **BY MR. GUEST:**

21 Q. Good afternoon, Mr. Floyd.

22 A. Hi.

23 Q. I've just got a few questions to follow up on
24 some of the things in your rebuttal. Kind of explore
25 some ideas that you have articulated.

1 **A.** Okay.

2 **Q.** One of them you said that it would take too
3 long to do a program to evaluate the extent of free
4 ridership for particular measures and programs. Could
5 you do that in a year or six months? How long would it
6 take you to do that?

7 **A.** First, could you help get me in the context
8 of --

9 **Q.** Sure. Let me offer you some hypotheticals
10 here; which, if I needed to, I could show you your own
11 documents to help you along, but I'm going to try to
12 speed things up.

13 Let's just say, for example, I'll offer two
14 alternate examples. Let's say you wanted to decide if
15 your swimming pool pumps -- I see in your analysis that
16 the swimming pool pumps that apparently were a big part
17 of other people's measures are actually paying off
18 under a year or under two years. Did you know that?
19 Did you notice that? The variable-speed pool pump you
20 were cutting down to the two-year payback.

21 **A.** I do know that there is great energy savings
22 potential associated with variable-speed pool pumps.
23 They have been a part of our DSM plan since 2010, and we
24 have seen a huge increase of adoption of those, and
25 great pricing reductions of those. So I'm not surprised

1 that they are now measures that have less than a
2 two-year payback to a customer.

3 Q. Let's just assume that they've got under a
4 one-year payback.

5 A. Okay.

6 Q. So now in a situation like that, they are
7 getting cheaper, and they pay off in less than a year,
8 you would expect to see folks to replace them with the
9 new ones and not need an incentive, wouldn't you think
10 that?

11 Say, for example, I think your document
12 itself shows that they wear out every five years. And
13 you heard an example earlier when somebody goes to
14 replace something, they are going to replace it anyway,
15 light bulb or air conditioner, that's a situation you
16 probably wouldn't need much incentive and most of the
17 folks would be free riders. Wouldn't you expect that?

18 A. Well, again, I can say a pool pump is a great
19 example of a very quick payback measure that would not
20 make sense to include in a goal that would involve costs
21 for all customers. Because clearly there's a very
22 limited amount of customers that even have pools, and we
23 would not want to have a situation where all customers
24 were paying subsidies for us to incent those who have
25 pools to purchase a pool pump.

1 That is something that, you know, to the
2 extent that that was a very short payback action that
3 they could take, that certainly they could take that on
4 their own without additional incentive from the
5 company.

6 **Q.** So that's one idea is that if you -- you agree
7 with me, I think, that with a really short payback and
8 you're going to replace it anyway, you would just
9 probably do it anyway, and you shouldn't even include it
10 in the program. Is that what I'm hearing? That ought
11 not to be there if people were going to do it anyway.

12 **A.** I'm not sure that's what -- well, I know
13 that's not what I'm saying, and so I'm not sure exactly
14 what you're asking.

15 **Q.** Well, what I'm trying to do is get to the
16 point that in some circumstances, when you have to
17 replace the thing anyway, that having a program about
18 that doesn't make any sense. Because if you were going
19 to do it anyway, you are a free rider when you get an
20 incentive. That's my point. Is that correct?

21 **A.** Yes. Actually, that is a great way to
22 illustrate the impact of the upcoming change in the air
23 conditioning efficiency standard from 13 to 14 SEER.

24 So as a customer's heating and cooling system
25 reaches the end of its life and they have to replace

1 that system, beginning in 2015, or as that code gets
2 implemented, they will by definition have to
3 purchase -- the new minimum code system will be a 14
4 SEER system. So it would not be appropriate for the
5 utility customers to incent that customer to do that,
6 because they have to do it anyways.

7 So that is a great way to illustrate the
8 impact, the appropriate impact that increasing codes
9 and standards have on continuing to improve the energy
10 efficiency of the economy, but in a way that doesn't
11 burden utility customers for funding that.

12 Q. Right. But I'm straying a little bit. I'm
13 trying to focus on the assessment of looking at free
14 ridership through something more than a two-year
15 payback, which you discussed in your testimony.

16 So that's sort of one outer example. You're
17 going to replace something anyway, and you shouldn't
18 really be getting an incentive to do what you would
19 have done anyway. It's just free money. That's the
20 free-rider concept, right?

21 A. That's correct.

22 Q. So let's go to the other end. Let's say we
23 have something that has got to get replaced, you only
24 deal with it when it gets replaced, and you are a
25 low-income person, like you're thinking about, you know,

1 your shower head clogs up, or one of the things like
2 that, one of the four examples we have been giving here.
3 That would be kind of the opposite end, wouldn't it?
4 Well, they have got to make a choice, they are only
5 going to do it when it is getting replaced, and it only
6 applies -- those measures only apply to old housing,
7 because the new standards mostly take care of that.

8 That would be the opposite end, wouldn't it,
9 in which that you're really trying to incentivize those
10 folks to do that, and they are not really free riders
11 at all because they are going to try and get the
12 cheapest thing they can get. That's the opposite end
13 from our pool guys, right?

14 **A.** Again, I'm not sure I would characterize it as
15 the opposite end. But I would say that it is the intent
16 of utility-sponsored efficiency programs to encourage
17 customers either before a product reaches end of life or
18 certainly at the time that they have to make a purchase
19 decision on replacing a shower head or whatever it might
20 be, that, you know, if it was a measure in an efficiency
21 program, then we want to reach that customer at that
22 point in time, ensure that they have the appropriate
23 information and education about making, you know, the
24 investment in the more efficient product. And if it was
25 a measure that was appropriate to include in a utility

1 program, then perhaps there would be an incentive
2 associated with it.

3 But regardless of whether it was a part of a
4 DSM program or not, you know, Gulf Power's general
5 approach to the marketplace through some of the
6 educational efforts I talked about yesterday is to
7 reach customers and provide good, sound advice about,
8 you know, more efficient ways to use energy and all
9 that sort of thing.

10 Q. Well, I'm sorry, I'm not focusing well enough
11 to try to get you to help me out with this. So what I'm
12 trying to get to is that in some cases you don't really
13 have to -- you have to use just a flat two-year rider.
14 For example, I think that you have a sister company in
15 Georgia, is that right, Georgia Power?

16 A. Yes.

17 Q. That's your sister company?

18 A. Yes.

19 Q. And so they have done analyses of free
20 ridership there in their programs. Is there some reason
21 why you couldn't just use that, use the ones from
22 Georgia and not have to spend all that time?

23 A. Well, a couple of things there. First, I'm
24 not really familiar with the nature of the free
25 ridership evaluations that are done in Georgia. But

1 certainly those would be specific to programs that
2 Georgia Power operates and would not apply to programs
3 that Gulf Power operates in Florida.

4 Q. Well, why wouldn't they apply? I mean, if the
5 folks in Georgia, you know, also heat their water, they
6 run their faucets; why are they different?

7 A. Because the programs that are offered in
8 Georgia are different than the programs that are offered
9 in Florida. So it would be -- how could you make a
10 comparison in free ridership of a program that is
11 operated in Georgia and translate that to a different
12 program that's operated in Florida?

13 Q. Well, let me offer you this. Let's say in
14 Georgia, Georgia Power, your sister company, has a
15 program where they have decided from an empirical
16 analysis that the four measures that we talk about, you
17 know what I mean when I say the four measures, I mean
18 hot water blankets, aerators, shower heads, and heat
19 traps. Let's say they have got some empirical evidence
20 that says, well, those things are getting the free
21 ridership rate of the same they were for light bulbs,
22 16 percent.

23 Wouldn't that signal to you that, based on
24 the Georgia study, that you ought not to apply that
25 two-year standard to those four, and then you get a big

1 impact on low-income communities. Why didn't you do
2 that?

3 **MR. GRIFFIN:** Mr. Chairman, let me just ask a
4 clarifying question. I'm not sure that the facts that
5 Mr. Guest just stated are correct. Are we assuming that
6 those are the actual free ridership levels for those
7 measures in Georgia, or is that a hypothetical
8 situation?

9 **MR. GUEST:** Hypothetical, certainly. I have
10 no idea what the numbers are, but I just think the one
11 piece we do have in the evidence is 15 percent. And I'm
12 not suggesting that it is 15, maybe there's another
13 document that shows it might be 30.

14 **THE WITNESS:** Uh-huh.

15 **MR. GUEST:** But a low number.

16 **BY MR. GUEST:**

17 **Q.** Now, why wouldn't you just use those numbers
18 for things that were not seasonally related and
19 geographically related? Couldn't you at least not apply
20 the two-year screen as to things like that for your
21 sister company?

22 **A.** Well, again, I would say that the adoption of
23 measures, particularly those measures associated with an
24 efficiency program, are going to be very unique to the
25 area where that efficiency program is promoted. So I'm

1 not familiar with how long Georgia Power may have
2 promoted water heater blankets and how much adoption
3 they may have of those, but, you know, to translate the
4 learnings of an evaluation in Georgia, in my mind, would
5 not be meaningful for the purposes of goal-setting here
6 in Florida.

7 Again, remember, we are setting goals here.
8 We're evaluating the cost-effective energy efficiency
9 potential. We're not talking about specific programs
10 here.

11 Q. Well, I guess what I'm trying to do is come up
12 with some way to -- you said you'd have to do this
13 extensive analysis for Florida. I'm seeing if there
14 isn't some way that you can do something ahead of that
15 without going through a full-scale analysis and use the
16 things from other states, from your sister companies
17 that are applicable.

18 I understand that you probably would not want
19 to use the energy efficiency standards for air
20 conditioners in the Alaska. I get that. But I don't
21 understand why things that really are applicable, like
22 hot water heating and things of that sort, would be any
23 different in Georgia. Can you help me with that?

24 Are you saying that none of the studies that
25 your sister company does would have any applicability

1 in Florida, is that it?

2 **A.** Well, I'm not familiar with any of the
3 studies, frankly, that Georgia has done. So I can't say
4 whether any of those would be applicable or not. But,
5 you know, my general position on this would be that
6 those assessments would be unique to each company. As a
7 matter of fact, if you think about how the goal-setting
8 is done, even in Florida, the evaluation of the energy
9 and demand savings associated with each of the measures
10 that we evaluate is unique, even among the utilities in
11 Florida, just because of the wide geographic or climate
12 difference between South Florida and where Gulf is in
13 the Northwest Panhandle of Florida. So there's a lot of
14 things that would make any kind of evaluation really
15 more appropriate to be done in the service area that was
16 being addressed.

17 **Q.** Let me just beat this dead horse once more.

18 Are you telling us that you really think you
19 have to do a regional analysis between Pensacola and
20 Orlando on the effectiveness of those four measures,
21 that there is some real difference there?

22 **A.** Yes.

23 **Q.** Could you explain why there should be a
24 difference in how people use hot water between Pensacola
25 and Orlando?

1 **A.** I didn't say there was a difference between
2 how people use hot water. What I'm speaking to is the
3 nature of the customer base in North West Florida would
4 be the most appropriate way to evaluate any sort of
5 energy efficiency potential. Going back to the way we
6 start this process in technical potential, first we
7 utilize the information we have available to assess the
8 potential associated with each of these energy
9 efficiency measures throughout our service area. And
10 that potential is different between Gulf Power's service
11 area and the service areas of other utilities in
12 Florida.

13 You know, some of it would depend on maybe,
14 you know, over the years there has been different
15 energy efficiency programs that have been operated, and
16 maybe they have, you know, higher penetrations of
17 certain types of energy efficiency measures. Maybe in
18 Northwest Florida customers in general have more
19 ceiling insulation than maybe they do in Orlando. I'm
20 just giving that as an example. So, again, even the
21 evaluation of the potential is very unique to the
22 geographic area that the utility serves.

23 **Q.** Okay. I think I understand your point now.
24 You're saying that all the different incentive programs
25 and the different character of the populations and all

1 of those things make it so there really isn't a way to
2 have a single free ridership estimate for any measure,
3 is that what I hear you saying? Is that why you can't
4 do that?

5 **A.** That makes it where it would not be
6 appropriate to use free ridership studies from another
7 state or another area and apply, you know, to a
8 different territory.

9 **Q.** Because they are so different?

10 **A.** Potentially they are different, yes.

11 **Q.** Well, then why is everybody using the same
12 two-year standard then, if they are all different?

13 **A.** Well, because two years is a common metric to
14 use. That two-year payback means two-year payback no
15 matter where you are. And, you know, even across the
16 states where energy prices are different and product
17 prices are different, two-year payback still means
18 two-year payback.

19 **Q.** Okay. Now, let me ask you, in your testimony
20 I think you said that you haven't done one of those
21 studies like that. How soon could you do a study like
22 that so you could accomplish the thing that you just
23 described, get something that was right for your
24 territory? You could do that in a relatively short
25 time, could you not?

1 **A.** I can't really speculate as to how long it
2 would take. My gut feel is it would be on the order of
3 a year, at least, to do a comprehensive evaluation. But
4 again, I'm just purely speculating to that.

5 **Q.** Okay. And I think what I heard you saying was
6 that was really the better way to do things is to
7 actually just sort of look at what is really happening
8 rather than to import ideas from other places, did I
9 hear you say that?

10 **A.** No, you didn't hear me say that. Actually you
11 just asked me how long it would take. I told you how
12 long it would take. And, of course, you know, there
13 would be a cost associated with doing that which would
14 need to be considered, as well.

15 **Q.** Okay. So let me ask one final question. I
16 offer you a hypothetical, and tell me whether you think
17 it's a good or bad idea. Let's say that we were
18 concerned about two particular issues in your two-year
19 payback standard. One was that these folks that can
20 write big checks are walking into stores and buying what
21 they were going to buy anyway and grinning like monkeys
22 when they get a big check to go with it. And then we've
23 got some other folks out there that have measures that
24 would really make a big difference, that are so cheap
25 that people ought to do it, but they don't have the

1 money.

2 Now, if you wanted to come up with a way to
3 try to solve that problem now, wouldn't you do
4 something like, say, well, if it's got a one-year
5 payback and it costs less than \$60, and you're doing it
6 just to existing housing, you could peel away the guys
7 who are getting the free checks and concentrate on the
8 low-income communities. You could do that, couldn't
9 you?

10 **A.** Yes, you could accomplish that. And I think
11 I've talked about this before. In the goal-setting
12 phase, which we're talking about here, the
13 recommendation to avoid the people who could afford to
14 buy all those things and walk out smiling, I can't
15 remember exactly how you characterized it, but basically
16 to avoid that cross-subsidy for people who are going to
17 do things anyways, it's appropriate to set goals here
18 that eliminate that potential.

19 When we get to the program planning phase or
20 program submission phase of this process where we come
21 back after the goals are set and propose specific
22 programs, that would be the more appropriate time to
23 propose a program that could be limited in scope that
24 could focus specifically on the low-income customer
25 segment to ensure that those customers could have

1 access, in an admittedly subsidized way, but, you know,
2 to the extent that that could be limited to the
3 population of customers that we know would be of most
4 need to adopt those measures. That is a better way to
5 do it than to set goals that would create the
6 opportunity for anyone to adopt those measures, those
7 low-cost measures that you're talking about, and cause
8 a lot of cost to be passed to all of Gulf Power's
9 customers.

10 Q. But, now, I think what I hear you saying is
11 that you should not put those things in the goals.

12 A. That's correct.

13 Q. But you should put them in the programs,
14 correct? I think that's what I heard you say.

15 A. That's correct.

16 Q. Okay. But doesn't the statute say that the
17 programs are actually to implement the goals?

18 A. That's correct.

19 **MR. GUEST:** Thank you. No further questions.

20 **CHAIRMAN GRAHAM:** Okay. EDF.

21 **MR. FINNIGAN:** No questions, Your Honor.

22 **CHAIRMAN GRAHAM:** Staff.

23 **MS. TAN:** Staff does not have any questions
24 for Mr. Floyd, but we would like to make sure that
25 Mr. Floyd's exhibit is marked and numbered.

1 I believe the next available Exhibit Number is
2 197.

3 (Exhibit Number 197 marked for
4 identification.)

5 **CHAIRMAN GRAHAM:** That is correct.

6 Do you have a title for it?

7 **MS. TAN:** Yes. It is "Annual TRC Achievable
8 Potential."

9 Thank you.

10 **CHAIRMAN GRAHAM:** Commissioners?

11 Redirect.

12 **REDIRECT EXAMINATION**

13 **BY MR. GRIFFIN:**

14 **Q.** Just one question to Mr. Guest's last point
15 about the working of the statute.

16 Mr. Floyd, are you aware as to whether Gulf
17 Power currently offers any programs that include
18 measures that were not included in your goal analysis
19 the last time around?

20 **A.** I'm aware that Gulf Power's current programs
21 include some of the measures that Mr. Guest was asking
22 me about here. I'm not aware if there are any measures
23 that were not a part of the original technical potential
24 assessment.

25 **MR. GRIFFIN:** Thank you.

1 **CHAIRMAN GRAHAM:** Okay. Exhibits.

2 **MR. GRIFFIN:** Mr. Floyd did not have any
3 prefiled exhibits to his rebuttal.

4 **CHAIRMAN GRAHAM:** Staff, are you putting 197
5 into the record?

6 **MS. TAN:** Yes, please.

7 **CHAIRMAN GRAHAM:** We will enter 197 into the
8 record.

9 (Exhibit Number 197 admitted into the record.)

10 **CHAIRMAN GRAHAM:** Okay. I believe that's all
11 of our witnesses, is that correct? Staff, everyone?

12 Let's see, where do we go from here. All
13 right. We have a late-filed exhibit that is coming from
14 Duke, their Witness Duff that's supposed to be sent out.
15 And, Staff, I guess the best way of sending this
16 information out is as Gulf did this morning?

17 **MS. TAN:** Yes, that would work.

18 **CHAIRMAN GRAHAM:** And I see people nodding
19 their heads yes. Okay. And that's supposed to be out
20 by July 29th is the way I have it down, and objections
21 to that late-filed exhibit being entered are supposed to
22 be back here by August 4th by the end of the day, and to
23 me that means 5:00 o'clock Eastern Standard Time. Okay.

24 The other thing is briefs. Seeing that this
25 is pushing us back about two weeks, I'll extend the

1 brief time. So we want to have briefs back here by
2 September 30th. That should be plenty of time for
3 everybody to brief to your heart's content.

4 Staff, is there anything else that I'm
5 missing?

6 **MS. TAN:** Just to note that the hearing
7 transcript will be available on August 8th for the
8 parties.

9 **CHAIRMAN GRAHAM:** Do I have any questions or
10 concerns or clarifications from any of the parties?

11 **MR. BUTLER:** Mr. Chairman, Commissioners, just
12 one other matter, real briefly, I'd like to bring to
13 your attention for FPL, it concerns the provision of
14 measures and programs for low-income customers.

15 I just wanted to assure you that, you know, we
16 have heard you loud and clear on that topic. You know,
17 while we currently offer some programs targeted to
18 low-income customers, we intend to go back and assess
19 what additional measures for low-income customers could
20 be introduced as part of a new or existing program, and
21 that's something that we would submit as part of our
22 proposed plan once you've set goals for FPL and the
23 other utilities.

24 Thank you.

25 **CHAIRMAN GRAHAM:** Any other questions,

1 concerns, comments?

2 I do appreciate the time that you guys have
3 given the last two days and the effort of trying to
4 streamline this process. I know sometimes it's not
5 easy; I know sometimes emotions like to flow.
6 Hopefully, I was as level-headed as I could be for all
7 my determinations.

8 And all of that being said, I want to thank
9 Staff for everything you did to get us to this point,
10 and all the more work you're going to be doing as we
11 move forward.

12 And all of that being said, it is just after
13 4:00 o'clock. I hope you all have an enjoyable rest of
14 the week and weekend, and all travel safe home.

15 Thank you very much. We're adjourned.

16 **MR. BUTLER:** Thank you.

17 (The hearing concluded at 4:08 p.m.)

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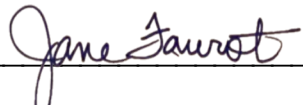
CERTIFICATE OF REPORTER

STATE OF FLORIDA)
COUNTY OF LEON)

I, JANE FAUROT, RPR, certify that I was authorized to and did stenographically report the proceedings herein, and that the transcript is a true and complete record of my stenographic notes.

I further certify that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

WITNESS my hand and official seal this 8th day of August, 2014.



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