

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 18, 2014
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Penelope D. Buys, Engineering Specialist III, Division of Engineering *PD*
RE: Docket No. 130211-WS - Application for staff-assisted rate case in Polk County by S. V. Utilities, Ltd.

Please incorporate the attached e-mail into the docket file. Thank you.

Penny Buys

From: Penny Buys
Sent: Thursday, September 18, 2014 2:51 PM
To: 'REILLY.STEVE@leg.state.fl.us'
Cc: Paul Vickery; Laura King; Kelley Corbari; Adam Teitzman; Kelly Thompson
Subject: FW: Unaccounted for Water for SV Utilities, Ltd.
Attachments: OPC Letter to Mr. Gustafson.pdf

Mr. Reilly,

Please see the answers to your concerns below:

4. Pursuant to recommendations E and K of the water Audit, did the Audit verify existence and proper operation of the meters that supply the water for the irrigation of common properties in the three parks, including the entrances, along the roadways and around the club houses?
 - a) If or when irrigation of common property is provided through a meter which also supplies water to a private residence, how is the water use accounted for? If such private residential/common property irrigation water use is controlled by a single meter, do those meters operate properly or operate at all, and if they operate, who pays the bill?
 - b) Specifically, did the audit verify whether the irrigation water use for the 14 areas in the Swiss Village Community, identified on the attached sheet, was properly metered and billed?

Staff's answer: Staff verified all the general service areas were metered and billed. A CD containing pictures of the site visit and the billing detail information will be provided.

5. Pursuant to Recommendation E of the Water Audit, did the Audit verify the existence and proper operation of the meter or meters that supply the water to operate SV's wastewater treatment plant?

Staff's answer: Staff verified wastewater treatment plant meter during the site visit. See the CD.

6. Pursuant to Recommendation K of the Water Audit, did the Audit verify the existence and proper operation of the meters that supply the water to the two swimming pools in Swiss Village and one swimming pool in Hidden Cove West?

Staff's answer: The swimming pools and the club houses share meters and staff verified this metering during its site visit. See the CD.

Also, please review Document No. 04258-14 in the docket file which is staff's summary analysis of the Water Conservation Audit.

Please contact me when you would like to pick up the CD and if you have any questions.

Thank you,

*Penelope Buys
Engineering Specialist
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From: Reilly, Steve [<mailto:REILLY.STEVE@leg.state.fl.us>]
Sent: Monday, September 15, 2014 4:17 PM
To: Paul Vickery
Cc: Vandiver, Denise; tssgsg@verizon.net
Subject: Unaccounted for Water for SV Utilities, Ltd.

Please see attached OPC letter to Tom Gustafson, with the Florida Rural Water Association (FRWA). Per our phone conversation this morning, OPC would like to learn what PSC staff may have done to verify whether the specific water uses identified in questions 4 thru 6 (particularly questions 4b and 6) were properly metered and paid for by the entity requiring the water.

Thank you for your assistance.