

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 24, 2014
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Penelope D. Buys, Engineering Specialist III, Division of Engineering *PB*
RE: Docket No. 140186-WU - Application for staff-assisted rate case in Brevard County by Brevard Waterworks, Inc. *PV*

Please incorporate the attached e-mail into the docket file. Thank you.

Penny Buys

From: Lawson, Jeffrey <Jeffrey.Lawson@dep.state.fl.us>
Sent: Friday, October 24, 2014 1:43 PM
To: Penny Buys
Cc: Noble, Trevor
Subject: Docket No. 140186-WU

Ms. Buys,

I am in receipt of your request for customer complaint records for Brevard Waterworks, Inc. (Kingswood and Oakwood) dated October 21, 2014. The Department of Environmental Protection has no records of any complaints from either Kingswood (3024101) or Oakwood (3054100) for the period of January 1, 2008 to December 31, 2013. It should be noted, however, that DEP only maintains a 5 year records retention for complaints. As such, complaints (if any) that were received prior to October 2008 may have been purged from our records. If I can be of further assistance in this matter, please do not hesitate to contact me.

Sincerely,

Jeffrey G Lawson
Source and Drinking Water Program
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Tallahassee, FL 32399-2400
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