

Brevard Waterworks, Inc.

December 9, 2014

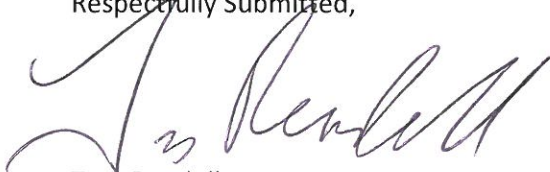
Office of Commission Clerk
Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

*Re: Docket No. 140186-WU - Application of Brevard Waterworks, Inc. for Staff Assisted
Rate Case in Brevard County – Staff Second Data Request Response*

Dear Commission Clerk,

The attached was inadvertently omitted from Brevard Waterworks response to Staff's Second Data Request filed on December 9, 2014.

Respectfully Submitted,



Troy Rendell
Manager of Regulated Utilities
// for Brevard Waterworks, Inc.

Customer Transaction Summary

Customer Information
 ACCT. NO : 901335343
 BREVARD WATER WORKS INC
 ATTN: JOE GABAY
 4939 CROSS BAYOU BLVD
 NEW PORT RICHEY, FL 34652-

Location Information
 SERVICE ID : 9013353
 3525 BROCKET RD
 MIMS, FL 32754-5634

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
12/06/2013	F Charge	11/25/2013	147999	289000	0.00	0.00	0.00

000
 88,145.00+
 82,856.00-
 5,289.00*+
 5,289.00+
 2,896.00+
 002
 8,179.00*+

3/4" ↗
 4" ↘

Pam: (321)
 264-5130
 Colleen: (772)
 264-5916

Misread - Nov.
 (\$ 8,835.⁹⁶)
 Oct. + 139.⁶⁴
 (\$ 8,974.⁹⁰)
 (\$ 2,945.⁹⁶)

Customer Transaction Summary

Customer Information

ACCT. NO : 901335243
 BREVARD WATER WORKS INC

4939 CROSS BAYOU BLVD
 NEW PORT RICHEY, FL 34652-

Location Information

SERVICE ID : 9013352
 3525 BROCKET RD OAKWOOD
 MIMS, FL 32754

Date	Type	Read Date	Reading	Usage	Prior Balance	Transaction Amount	Balance
03/28/2013	Payment				0.00	-15.00	-15.00
03/29/2013	Misc				-15.00	15.00	0.00
04/04/2013	F Charge	03/29/2013	269520		0.00	0.00	0.00
05/02/2013	Charge	04/23/2013	276522	✓ 700200 ✗	0.00	4741.30	4741.30
05/17/2013	Payment				4741.30	-4741.30	0.00
06/06/2013	Charge	05/23/2013	284865	✓ 834300 ✗	0.00	6208.35	6208.35
07/01/2013	Payment				6208.35	-6208.35	0.00
07/04/2013	Charge	06/27/2013	294739	✓ ✓ 987400 ✗	0.00	7883.27	7883.27
08/01/2013	Charge	07/25/2013	302318	✓ 757900 ✗	7883.27	5372.54	13255.81
08/05/2013	Payment				13255.81	-7883.27	5372.54
08/16/2013	Payment				5372.54	-5372.54	0.00
09/05/2013	Charge	08/23/2013	310386	806800 ✗	0.00	5907.50	5907.50
10/04/2013	Charge	09/30/2013	15386	820000	5907.50	622.45	6529.95
10/15/2013	Payment				6529.95	-5907.50	622.45
11/01/2013	Charge	10/25/2013	82856	2564700 ✗	622.45	25138.93	25761.38
11/13/2013	Payment				25761.38	-622.45	25138.93
12/06/2013	Charge	11/25/2013	88145	817900	25138.93	6028.94	31167.87
12/09/2013	Payment				31167.87	-25138.93	6028.94
12/19/2013	Adjustment			-808	6028.94	-8835.26	-2806.32U
12/19/2013	Adjustment				-2806.32	-139.64	-2945.96U

Change meter
7.543025 ✓
5284.00
5204

*Charged 488.74
 not 349.10*

*Misread
 billings should have
 been
 1757.9*

*A Williams @ uswatercorp.
 net*

Amy Williams

From: Amy Williams
Sent: Thursday, December 19, 2013 11:36 AM
To: Ron Derossett
Cc: Vickie Penick
Subject: Oakwood Billing Issue: 3525 Brocket Rd
Attachments: SKMBT_C28013121910060.pdf

Ron,

This is what Colleen has been working on and sent as the back-up for the Oakwood billing issue.

Attached is the Transaction Summary for the meters at Oakwood within the Brevard System.

Oct. Usage: 820.0 (we were NOT billed for this usage, only a base charge and even that was billed incorrectly)

Nov. Usage: 2564.7, but should've been 1757.9 (we were billed for Usage incorrectly due to a misread from the master meter, on top of them catching up October's Usage that they didn't bill the month before)

Total credit applied to our account as of this morning: (\$8,974.90)

Colleen advised that they applied that to the Dec. billing for Oakwood and will still leave a credit balance of (\$2,945.96) to be used against January's billing. I have requested a Credit Memo so that we may apply that on our end in QB.

I also spoke with Pam at the Mims Customer Service Office again this morning and going forward we will get two bills for Oakwood, one per meter. After researching the issue, Pam stated they are unable to put both meters on the same invoice. Rather than depend on her to remember to send this type of report separate each month, I felt a second bill, one for each meter, would work-out best for both parties and asked her to execute that procedure going forward.

Thank You,

Amy N. Williams

Enterprise Systems - Accounting Admin

U.S. Water Services Corporation

4939 Cross Bayou Blvd.

New Port Richey, FL 34652-3434

P: (727) 848-8292 ext. 239

F: (727) 849-7809

From: Dosek, Colleen K [<mailto:Colleen.Dosek@brevardcounty.us>]

Sent: Thursday, December 19, 2013 10:15 AM

To: awilliams@uswatercorp.net

Cc: Boucher, Permelia; Boyle, Stephanie
Subject: 3525 Brocket Rd

Amy

Attached is my spread sheet explaining how you are billed with both meters and how they get added together for one bill. I also have attached a copy of your water account to show the credits that we spoke on the phone. I hope this helps you in explaining this to your company.

Thanks again,

Colleen

MERRY CHRISTMAS !!!!

Account Tech III
Barefoot Bay Water and Sewer
931 Barefoot Blvd., Barefoot Bay, Fl 32976
772-664-5916
772-664-5941 (Fax)

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Brevard Water Works

	901335343 3/4 A	Use	Read Date	901335243 4" B	Corrected billing Use	Combined Use	Transaction Amt	
Prior Read	13294.5			16179.4				
Aug	13552.5	258.00		16679.3	499.90	757.90	5,372.54	
Sep	13552.5	13852.5	300.00	23-Aug 17186.1	506.8	506.80	806.80	5,907.50
Oct	13852.5	13852.5	0.00	Estm no read 17186.1	17186.1	0.00	-	Base only 622.45 Credit 139.64
Nov	13852.5	14510.9	658.40	dbl bill 17186.1	18285.6	1099.50	dbl bill 1757.90	25,138.93 Credit over charged
Dec	14510.9	14799.9	289.00	18285.6	18814.5	528.90	817.90	6,028.94

They were billed 2564.7

727 848 8292 x 239 Amy Williams

over charged base 349.10 charged 488.74 because of # of days
Over charged on use Nov billing wrong reading entered