



## P R O C E E D I N G S

1  
2           **CHAIRMAN GRAHAM:** Item Number 2.

3           **MS. CORBARI:** Good morning, Commissioners.

4 Welcome, Commissioner Patronis and Commissioner Brown.

5           Item 2 is Docket 140222. It's initiation of a  
6 show cause proceeding against Tri-County Telephone,  
7 Inc., for failing to provide and maintain its payphone  
8 service, respond to customer complaints and Commission  
9 staff, maintain current company contact information with  
10 the Commission, maintain its corporate registration with  
11 the Florida Secretary of State.

12           Staff is recommending Tri-County be ordered to  
13 show cause in writing within 21 days why it should not  
14 be penalized \$2,000 or its certificate canceled. In  
15 addition, staff recommends Tri-County be ordered to  
16 repair or remove the inoperable payphone, update its  
17 contact information with the Commission Clerk and its  
18 corporate registration with the Florida Secretary of  
19 State, and pay a penalty of \$2,000. If Tri-County fails  
20 to respond or comply with the show cause order and/or  
21 remit the penalty, the company's certificate should be  
22 canceled. Staff is available for any questions.

23           **CHAIRMAN GRAHAM:** Commissioners, any questions  
24 of staff?

25           It's on your left now. Oh, I'm sorry. Back

1 when I was there, I disconnected it.

2 (Laughter.)

3 Commissioner Brown.

4 **COMMISSIONER BROWN:** That's funny.

5 Question for staff. Under Items 2 and 3,  
6 they're both show cause items similarly, similar  
7 complaints, but Item 3 has two complaints alleged  
8 against the company with the recommendation of a \$2,000  
9 penalty. And the same penalty amount is under Item 2,  
10 but there's only one complaint. Can you explain why  
11 there -- Mr. Casey, why they, the penalty is the same  
12 for both?

13 **MR. CASEY:** We determine the penalties by the  
14 number of violations. Each of these companies violated  
15 four, four items. And being that these are small  
16 coin-operated telephone operators and given the history,  
17 we've been penalizing them \$500 per violation. So  
18 that's the way we figured it. It's per violation, not  
19 per complaint.

20 **COMMISSIONER BROWN:** Okay. Thank you. With  
21 that, I would move staff recommendation.

22 **CHAIRMAN GRAHAM:** It's been moved and  
23 seconded, staff recommendation on Item Number 2. Any  
24 further discussion? Seeing none, all in favor, say aye.

25 (Vote taken.)

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

Any opposed? By your action, you've approved  
the staff recommendation on Item 2.

(Agenda item concluded.)

1 STATE OF FLORIDA )  
2 COUNTY OF LEON ) : CERTIFICATE OF REPORTER

3  
4 I, LINDA BOLES, CRR, RPR, Official Commission  
5 Reporter, do hereby certify that the foregoing  
6 proceeding was heard at the time and place herein  
7 stated.

8 IT IS FURTHER CERTIFIED that I stenographically  
9 reported the said proceedings; that the same has been  
10 transcribed under my direct supervision; and that this  
11 transcript constitutes a true transcription of my notes  
12 of said proceedings.

13 I FURTHER CERTIFY that I am not a relative, employee,  
14 attorney or counsel of any of the parties, nor am I a  
15 relative or employee of any of the parties' attorney or  
16 counsel connected with the action, nor am I financially  
17 interested in the action.

18 DATED THIS 9th day of January, 2015.

19  
20  
21  
22  
23  
24  
25  


---

LINDA BOLES, CRR, RPR  
FPSC Official Hearings Reporter  
(850) 413-6734