## FILED JAN 09, 2015 DOCUMENT NO. 00169-15 FPSC - COMMISSION CLERK

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| 1        |   | BEFORE THE   |  |  |  |  |  |  |
|----------|---|--|--|--|--|--|--|--|
| 2        | FLOR:   | IDA PUBLIC SERVICE COMMISSION  |  |  |  |  |  |  |
| 3        | In the Matter o   | of:  |  |  |  |  |  |  |
| 4        | DOCKET NO. 140222-TC  |  |  |  |  |  |  |  |
| 5        | INITIATION OF S   | SHOW CAUSE<br>AINST TRI-COUNTY   |  |  |  |  |  |  |
| 6        | TELEPHONE, INC. FOR APPARENT VIOLATION OF SECTION           |  |  |  |  |  |  |  |
| 7        | 364.335(2), F.S., APPLICATION FOR CERTIFICATE OF AUTHORITY, |  |  |  |  |  |  |  |
| 8        |   | 75(2), F.S., PAY   |  |  |  |  |  |  |
| 9        | RULE 25-4.0051, F.A.C., CURRENT CERTIFICATE HOLDER          |  |  |  |  |  |  |  |
| 10       | INFORMATION, AND RULE<br>25-22.032(6)(B), F.A.C.,           |  |  |  |  |  |  |  |
| 11       | CUSTOMER COMPLA   | AINTS/   |  |  |  |  |  |  |
| 12       |   |  |  |  |  |  |  |  |
| 13<br>14 | PROCEEDINGS:  | COMMISSION CONFERENCE AGENDA ITEM NO. 2  |  |  |  |  |  |  |
| 15       | COMMISSIONERS   |  |  |  |  |  |  |  |
| 16       | PARTICIPATING:  | CHAIRMAN ART GRAHAM COMMISSIONER LISA POLAK EDGAR COMMISSIONER RONALD A. BRISÉ |  |  |  |  |  |  |
| 17       |   | COMMISSIONER JULIE I. BROWN COMMISSIONER JIMMY PATRONIS                        |  |  |  |  |  |  |
| 18       | DATE:   | Thursday, January 8, 2015  |  |  |  |  |  |  |
| 19       | PLACE:  | Betty Easley Conference Center   |  |  |  |  |  |  |
| 20       |   | Room 148<br>4075 Esplanade Way   |  |  |  |  |  |  |
| 21       |   | Tallahassee, Florida   |  |  |  |  |  |  |
| 22       | REPORTED BY:  | Official FPSC Reporter   |  |  |  |  |  |  |
| 23       |   | (850) 413-6734   |  |  |  |  |  |  |
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FLORIDA PUBLIC SERVICE COMMISSION

## PROCEEDINGS

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CHAIRMAN GRAHAM: Item Number 2.

MS. CORBARI: Good morning, Commissioners.

Welcome, Commissioner Patronis and Commissioner Brown.

Item 2 is Docket 140222. It's initiation of a show cause proceeding against Tri-County Telephone,
Inc., for failing to provide and maintain its payphone service, respond to customer complaints and Commission staff, maintain current company contact information with the Commission, maintain its corporate registration with the Florida Secretary of State.

Staff is recommending Tri-County be ordered to show cause in writing within 21 days why it should not be penalized \$2,000 or its certificate canceled. In addition, staff recommends Tri-County be ordered to repair or remove the inoperable payphone, update its contact information with the Commission Clerk and its corporate registration with the Florida Secretary of State, and pay a penalty of \$2,000. If Tri-County fails to respond or comply with the show cause order and/or remit the penalty, the company's certificate should be canceled. Staff is available for any questions.

**CHAIRMAN GRAHAM:** Commissioners, any questions of staff?

It's on your left now. Oh, I'm sorry. Back

FLORIDA PUBLIC SERVICE COMMISSION

when I was there, I disconnected it. 1 2 (Laughter.) 3 Commissioner Brown. COMMISSIONER BROWN: That's funny. 4 Question for staff. Under Items 2 and 3, 5 they're both show cause items similarly, similar 6 7

complaints, but Item 3 has two complaints alleged

against the company with the recommendation of a \$2,000 8

penalty. And the same penalty amount is under Item 2,

but there's only one complaint. Can you explain why

there -- Mr. Casey, why they, the penalty is the same

12 for both?

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MR. CASEY: We determine the penalties by the number of violations. Each of these companies violated four, four items. And being that these are small coin-operated telephone operators and given the history, we've been penalizing them \$500 per violation. that's the way we figured it. It's per violation, not per complaint.

COMMISSIONER BROWN: Okay. Thank you. With that, I would move staff recommendation.

CHAIRMAN GRAHAM: It's been moved and seconded, staff recommendation on Item Number 2. further discussion? Seeing none, all in favor, say aye. (Vote taken.)

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| 1  | Any opposed? By your action, you've approved |
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| 2  | the staff recommendation on Item 2.          |
| 3  | (Agenda item concluded.)                     |
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FLORIDA PUBLIC SERVICE COMMISSION

|    | 000003  |
|----|---|
| 1  | STATE OF FLORIDA )  |
| 2  | : CERTIFICATE OF REPORTER COUNTY OF LEON )  |
| 3  |   |
| 4  | I, LINDA BOLES, CRR, RPR, Official Commission   |
| 5  | Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.  |
| 6  |   |
| 7  | IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision; and that this        |
| 8  | transcript constitutes a true transcription of my notes of said proceedings.  |
| 9  |   |
| 10 | I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or |
| 11 | counsel connected with the action, nor am I financially interested in the action.   |
| 12 | interested in the detion.   |
| 13 | DATED THIS 9th day of January, 2015.  |
| 14 |   |
| 15 | Linda Boles   |
| 16 | LINDA BOLES, CRR, RPR<br>FPSC Official Hearings Reporter<br>(850) 413-6734  |
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