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STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

January 15, 2015

Mr. Jeffrey Lawson
Department of Environmental Protection
3900 Commonwealth Blvd., M.S. 49
Tallahassee, FL 32399

Re: Customer Complaints Against HC Waterworks, Inc. (DEP Facility-Site IDs 628-0064 and 628-0162) to be Considered in Docket No. 140158-WS

Dear Mr. Lawson:

On August 22, 2014, HC Waterworks, Inc., filed its application to increase rates for water service provided in Highlands County. As part of the rate setting process, Section 367.0812(1)(c), Florida Statutes, requires that the Commission consider:

Complaints regarding the applicable secondary water quality standards filed by customers with the commission, the Department of Environmental Protection, the respective local governmental entity, or a county health department during the past 5 years.

To comply with this statutory provision, we are asking your office to forward any complaints received from customers of HC Waterworks, Inc. for the period of January 1, 2009, to December 31, 2013. Please send any documents to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850 and reference the docket number noted above. If you do not have any documents, please e-mail Melinda Watts at mwatts@psc.state.fl.us stating that your office has not received any complaints during the designated period.

Thank you for your assistance in helping us meet this important provision. Should you have any questions, please contact Mrs. Watts by phone at (850) 413-6952.

Sincerely,

A handwritten signature in blue ink that reads "Melinda Watts".

Melinda Watts
Engineering Specialist
Division of Engineering

MW:tj

cc: Office of Commission Clerk (Docket No. 140158-WS)

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