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STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

January 21, 2015

Mr. Jeffrey Lawson
Department of Environmental Protection
3900 Commonwealth Blvd., M.S. 49
Tallahassee, FL 32399

Re: Customer Complaints Against Orchid Springs Water (DEP Number 6531313) and Sewer (DEP Number FLA012992) to be Considered in Docket No. 140239-WS

Dear Mr. Lawson:

The letter dated January 15, 2015, in relation to the rate case filed with the Florida Public Service Commission by Orchid Springs Development Corporation, I requested that you forward complaints received from Orchid Springs' customers during the period between January 1, 2009, and December 31, 2013. Since the previous letter was sent, Commission staff has determined that the proper test year should be 2014 rather than 2013. Therefore, I am requesting that you forward complaints received from January 1, 2010, to December 31, 2014.

Please contact me by e-mail at tmatthew@psc.state.fl.us or by phone at (850) 413-6682, if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Traci Matthews".

Traci Matthews
Engineering Specialist
Division of Engineering

TM:tj

cc: Office of Commission Clerk (DN 140239-WS)