

## Crystal Card

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**From:** Randy Roland  
**Sent:** Thursday, January 22, 2015 4:32 PM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 140060

Please add the below consumer correspondence to Docket 140060-WS.

-----Original Message-----

From: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) [<mailto:contact@psc.state.fl.us>]

Sent: Thursday, January 22, 2015 12:26 PM

To: Webmaster

Cc: [bobkring@mac.com](mailto:bobkring@mac.com)

Subject: My contact

Contact from a Web user

Contact Information:

Name: Robert Kring

Company:

Primary Phone: 4077863681

Secondary Phone:

Email: [bobkring@mac.com](mailto:bobkring@mac.com)

Response requested? No

CC Sent? Yes

Comments:

Ref Docket No 140060-WS, it is questionable to approve continuous water costs on a multi yearly basis for water. Continuous water hikes are both un-warranted, and not substantiated by sound business practices. The first steps to better business profitability is to eliminate waste and unnecessary personnel; not higher fees. PSC is supposed to serve the people not the businesses.