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STATE OF FLORIDA



DIVISION OF ENGINEERING  
TOM BALLINGER  
DIRECTOR  
(850) 413-6910

## Public Service Commission

January 26, 2015

Mr. Jeffrey Lawson  
Department of Environmental Protection  
3900 Commonwealth Blvd., M.S. 49  
Tallahassee, FL 32399

**Re: Customer Complaints Against Cedar Acres Inc. DEP NO. 6604824 to be Considered in Docket No. 140217-WU**

Dear Mr. Lawson:

On 11/17/2014, Cedar Acres, Inc., filed its application to increase rates for water service provided in Sumter County. As part of the rate setting process, Section 367.0812(1)(c), Florida Statute., requires that the Commission consider:

Complaints regarding the applicable secondary water quality standards filed by customers with the commission, the Department of Environmental Protection, the respective local governmental entity, or a county health department during the past 5 years.

To comply with this statutory provision, we are asking your office to forward any complaints received from customers of Cedar Acres for the period of January 1, 2009, to December 31, 2013. Please send any documents to the Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850 and reference the docket number noted above. If you do not have any documents, please e-mail Moniaishi Mtenga at [mmtenga@psc.state.fl.us](mailto:mmtenga@psc.state.fl.us) stating that your office has not received any complaints during the designated period.

Thank you for your assistance in helping us meet this important provision. Should you have any questions, please contact me by e-mail at [mmtenga@psc.state.fl.us](mailto:mmtenga@psc.state.fl.us) or by phone at (850) 413-6586.

Sincerely,

A handwritten signature in black ink, appearing to read "Moniaishi Mtenga".

Moniaishi Mtenga  
Engineering Specialist  
Division of Engineering

MM:tj

cc: Office of Commission Clerk (140217-WU)