

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
JULIE I. BROWN
JIMMY PATRONIS

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
CARLOTTA S. STAUFFER
COMMISSION CLERK
(850) 413-6770

Public Service Commission

NOTICE OF COMPLAINT

TO

FLORIDA POWER & LIGHT COMPANY
215 SOUTH MONROE STREET, SUITE 810
TALLAHASSEE, FLORIDA 32301-1858
(via Certified Mail No. 7011 3500 0001 5977 6314)

RECEIVED-FPSC
15 MAR -3 AM 11:53
COMMISSION
CLERK

Re: Docket No. 150070-EI -- Complaint of Marycarla Leon Acevedo against Florida Power & Light Company regarding backbilling for alleged meter tampering (Complaint No. 1165643E-Norma Rodriguez).

Notice is hereby given, via certified U.S. mail, that the above-referenced complaint was filed with the Public Service Commission on March 2, 2015, a copy of which is attached.

You may file a response to this complaint with the Office of Commission Clerk at the address below, with a copy sent to the complainant. The Commission also accepts documents for filing by electronic transmission provided the electronic filing requirements are met. For information regarding these requirements, visit the Commission's website at www.floridapsc.com.

Noticed this 3rd day of March, 2015.

Carlotta S. Stauffer
Commission Clerk

CSS/amc
Enclosure

cc: Marycarla Leon Acevedo
Mary Wyant, Customer Resolution Specialist
Office of Public Counsel
Office of General Counsel
Office of Consumer Assistance & Outreach
Docket File

- DM

From: Marycarla Leon Acevedo

Phone 786-368-1979

15401 SW 144 CT Miami, FL 33177

Dated: 3/2/15

I would like to hereby make the requested for a formal hearing with the Florida Public Service Commission regarding the below Florida Law and original complaint which appears to be in direct violation of Florida Statute. The original complaint was listed as **Complaint Number 1165643E-Norma Rodriguez**. I will be seeking compensation such that the utility recognize that they did not place the correct investigation when the issue took place and even they had notice of the issue they wait almost 3 years to take action; and that the utility waived or drastically reduced the amount that they are asking to be paid.

366.08 Investigations, inspections; power of commission.—The commission or its duly authorized representatives may during all reasonable hours enter upon any premises occupied by any public utility and may set up and use thereon all necessary apparatus and appliances for the purpose of making investigations, inspections, examinations and tests and exercising any power conferred by this chapter; provided, such public utility shall have the right to be notified of and be represented at the making of such investigations, inspections, examinations and tests.

The action that constitutes the violation is inefficient, FLP should have conducted the proper investigation in a time frame when the notice the drop of energy consumption in 2012, when we moved (rented) to the property in July, 2011. Given that the meter is outside the property, they as a company should have given notification of this issue early and not wait until August, 2014 to "claim " meter tampering, when I believe that they saved report of every single meter lecture.

Also the violation of human's right given the case of having a sick person under our root and disregard a letter send by her personal doctor along with several visits to an Urgent care center. Given the police report, when we were robed and vandalize because we owned then money.

The name and address of the person against whom my complaint is lodged is:

Florida Power and Light: **Mary Wyant**
Customer Resolution Specialist
Office - 305 552-2302
Fax - 877 285-1597

Florida Power & Light Company
1177 N Lime Ave
Sarasota, FL 34232