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**Public Service Commission**  
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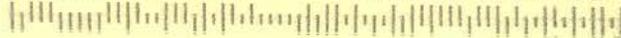
Tri-County Telephone Inc.  
P.O. Box 66781  
Pompano Beach, Fl. 33066

UTF

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State of Florida



# Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

**DATE:** April 2, 2015

**TO:** Office of Commission Clerk (Stauffer)

**FROM:** Office of the General Counsel (Corbari) *KFC*  
Office of Consumer Assistance and Outreach (Hicks) *LA*  
Office of Telecommunications (Casey) *[Signature]*

**RE:** Docket No. 140222-TC – Initiation of show cause proceedings against Tri-County Telephone, Inc. for apparent violation of Section 364.335(2), F.S., Application for Certificate of Authority, Section 364.3375(2), F.S., Pay Telephone Service Providers, Rule 25-4.0051, F.A.C., Current Certificate Holder Information, and Rule 25-22.032(6)(b), F.A.C., Customer Complaints.

**AGENDA:** 04/16/15 – Regular Agenda – Interested Persons May Participate

**COMMISSIONERS ASSIGNED:** All Commissioners

**PREHEARING OFFICER:** Administrative

**CRITICAL DATES:** None

**SPECIAL INSTRUCTIONS:** None

### Case Background

Staff opened Docket No. 140222-TC to initiate show cause proceedings against Tri-County Telephone, Inc. (Tri-County or Company) for apparent violations of Florida Statutes and Commission rules and regulations in failing to: maintain an operable pay telephone, reply to customer complaints, maintain current contact information with the Commission, and maintain current corporation status with the Florida Secretary of State.

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