

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for an increase in water
and wastewater rates in Pasco County by
Labrador Utilities, Inc.

Docket No. 140135-WS

NOTICE OF FILING

Forest Lake Estates Co-op, Inc., by and through its undersigned counsel, hereby gives notice of filing the attached Consumer Comments, Complaints and Questionnaires on Water and Wastewater Services.

/s/ Kenneth M. Curtin

Kenneth M. Curtin

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been furnished by electronic mail to the following parties this 29th day of April, 2015:

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/s/ Kenneth M. Curtin
Kenneth M. Curtin
Florida Bar No. 087319

Application for Increase in Water and Wastewater Rates in Pasco County by Labrador Utilities, Inc.
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CONSUMER QUESTIONNAIRE

NAME: Marian LaPere DATE: April 27-2015
ADDRESS: 6033 Presidential Circle Zephyrhills FL 33540
Forest Lake Estates

Please indicate a yes or no by checking the appropriate box:

1. Do you drink the water provided by Labrador? Yes No
2. Do you buy bottled water or use a water cooler instead of drinking the water provided by Labrador? Yes No
3. Have you at your own cost purchased water filters or other water filtration systems due to the bad quality of the water provided by Labrador? Yes No
4. Does the water provided by Labrador have a bad taste at times? Yes No
5. Does the water provided by Labrador have a bad odor at times? Yes No
6. Does the water provided by Labrador have a bad color at times? Yes No for me
7. Have you experienced scaling or clogging of appliances, water heaters, pipes or other appliances due to the poor quality of the water provided by Labrador? Yes No
8. Have you experienced the lack of timely response by Labrador to service calls such as failure to timely respond to leaks? Yes No
9. Have you had billing disputes and issues with Labrador that have gone unresolved or where Labrador did not timely respond? Yes No
10. Even after Labrador has improvements to the wastewater facility, have you still experienced foul odors emanating from Labrador's wastewater facility? Yes No
11. Have you considered moving from the community due to the poor level of quality and service provided by Labrador? Yes No

Please provide any comments that you believe demonstrate your experience with the service and quality of the water and wastewater services provided by Labrador Utilities, Inc.

Water leak - a few years ago - they would not
take of service fees - but about 1 hour service person
it came lower said they will not charge but then they
told me / service person did not have the right to tell
me this.

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CONSUMER QUESTIONNAIRE

NAME: David Marchepka DATE: 4-10-15

ADDRESS: 6226 Jessup Dr Zephyrhills FL 33540

Please indicate a yes or no by checking the appropriate box:

1. Do you drink the water provided by Labrador? Yes No
2. Do you buy bottled water or use a water cooler instead of drinking the water provided by Labrador? Yes No
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The treatment plant has a foul odor we live two streets from it and still smell it! When we shower our hair has a funny feel to it the water is just plain bad news!!