

POOR MAINTAINANCE

Application for increase in water and wastewater rates in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 140158-WS

NO INCREASE

Name STANLEY GODFREY
Address 11 JASMINE ST
LAKE PLACID FL 33852
CELL PHONE 734 807 1534

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I HAVE LIVED AT THIS ADDRESS FOR SINCE 2008. THE COMPANY NEEDS TO KNOW HOW TO MAINTAIN THE WATER LINES. THEY DONT. A WATER LEAK FROM THE MAIN LINE TO #8 JASMINE BEFORE THE METER. A "TECH" SHOWED UP AFTER NUMEROUS CALLS APRIL 30 - MAY 21 - 02 - 03 04. THEY COULDN'T FIND THE SHUTOFF AT THE MAIN THEY DUG UP THE LAWN AT #8 JASMINE CAME ACROSS THE STREET TO #11 JASMINE DUG UP MY LAWN TO FIND THE SHUT OFF. DID NOT REPLACE THE GRASS THAT THEY RUINED. I PHONED AND COMPLAINED MAY 07 AND MAY 08 STILL HAVE NOT SEEN ANY REPAIR

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TO MY LAWN

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

THEIR MAINTAINANCE COSTS WOULD BE MUCH LOWER IF THEY KNEW WHAT THEY WERE DOING

Stanley Godfrey

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Mr. Stanley Godfrey
11 Jasmine St
Lake Placid, FL 33852 ★

TRUSSARDI FL 335
SAINT PETERSBURG FL
09 MAY 2015 PM 1 L



Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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