

Application for increase in water and wastewater rates in Highlands County by
HC Waterworks, Inc.

DOCKET NO. 140158-WS

Name Norma Crum-Grunwell
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Sebring Fh 33876

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15 MAY 18 AM 9:13
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CLERK

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CONSUMER COMMENTS
I still am not in favor of granting an increase, even larger than the previous request. Water quality is still questionable at best. Yes, the Company finally completed the valve change and rectified the charge for turning water off but only because their feet was to the fire.
I don't believe they should be rewarded for only giving service because of external pressure. Reward should be earn. Give good service, that good product, then we can talk more money.

Fold and tape -- see back for address

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