

State of Florida




# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** June 5, 2015  
**TO:** Carlotta Stauffer, Commission Clerk, Office of Commission Clerk  
**FROM:** Sonica C. Bruce, Economic Analyst, Division of Economic Regulation   
**RE:** Docket No. 140219-WU – Staff-Assisted Rate Case in Polk County by Alturas Utilities, LLC.

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The attached document was sent to the Division of Economics via email. Please incorporate this document into the docket file.

RECEIVED FPSC  
15 JUN -5 PM 2:33  
COMMISSION  
CLERK

## Sonica Bruce

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**From:** L SZABO <l.szabo@rogers.com>  
**Sent:** Wednesday, May 13, 2015 9:56 PM  
**To:** Sonica Bruce  
**Cc:** Kelley Corbari

Dear Ms. Sonica Bruce,

First of all I do not want you give you the wrong impression that we do not appreciate your input to our business.

I would like to let you know that as of this month billing Melissa Owen has implemented Sunrise Utilities No 2 higher rate and Alturas Utilities lower rate as per your instruction.

It should been done previously for our and to Alturas customers benefit.

Alturas customers will receive a full credit in their next month billing to finalize this matter.

Melissa or I should of call you to let you know the above.

Besides looking after the daily routine operation she had to spend a lot of time to enforce collection due to unusually high nonpayment from Sunrise customers, - to meet our financial commitments.

Please let me know if there are any other questions you might have in this matter.

Yours truly,

Leslie Szabo