

After filling an informal complaint:

Case# 1152095E, this is a request to file a FORMAL COMPLAINT, as the previous conclusion is unsatisfactory, to us.

The facts are as follows:

We've occupied this property, since 12/2002.

Our electric bills have been \$500-550 per month, all this time.

After installing the smart meters

(Smart only for FPL. More money in their pocket)Our bill each month is \$750 and up.

(last month was \$892)

If you research our history, it will prove this. This business is run by my wife and I.

(no employees and sales of 120k a year)

The building is 2500 sqft.

We are using the same electric that we've always used(again check our records).

A little more during the summer months(A/C).

Our \$500-550 a month useage, is approximately 2- 2 ½ homes worth.(if you assume that the average South Florida home is around \$200 month. More in the summer).

There is no way that our little business,

is taxing or creating a demand on the electrical grid, as FPL suggests.

We seek immediate relief, from these unrealistic charges.

Please expedite this to the appropriate department. Thank You, James DiGirolamo

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