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DIVISION OF ECONOMICS
JAMES W. DEAN
DIRECTOR
(850) 413-6410

Public Service Commission

June 17, 2015

RECEIVED-FPSC 15 JUN 19 AM 10: 52 COMMISSION CLERK

Mr. and Mrs. Knippenberg
155 Mariposa
Winter Haven, FL 33884

Re: Docket No. 140239-WS - Application for staff-assisted rate case in Polk County by Orchid Springs Development Corporation

Dear Mr. and Mrs. Knippenberg:

Thank you for your letter in which you expressed your concerns about the proposed increase for Orchid Springs Development Corporation (Orchid Springs or Utility). To ensure that the Commissioners and Commission staff have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. In review of the Utility's request for an increase, staff evaluates the Utility's management practices and financial data to ensure it is in compliance with statutes and rules that govern our regulation of Orchid Springs. The operation and maintenance expenses are being examined very carefully. Costs found to be imprudent or unreasonable will be disallowed.

All consumer comments, including those that were received at the customer meeting, will be taken into consideration by the Commissioners in reaching their decision. Commissioners will review the Utility's need for a rate increase and the Utility's ability to provide safe and reliable services to its customers. Hopefully, this letter addresses your concerns. However, if you have any additional questions, or require further assistance, please call me at (850) 413-6986 or e-mail me at kthompson@psc.state.fl.us.

Sincerely,

Kelly Thompson
Public Utility Analyst II

cc: Office of Commission Clerk (Docket No. 140239-WS)