



MaryRose Sirianni
Manager
External Affairs

AT&T Florida
150 South Monroe St.
Suite 400
Tallahassee, FL 32301

T: 850-577-5553
F: 850-222-4401
MaryRose.Sirianni@att.com
www.att.com

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DOCUMENT NO. 04090-15
FPSC - COMMISSION CLERK

July 2, 2015

Ms. Carlotta S. Stauffer, Clerk
Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Docket No. 150153-TP - 2016 State certification §54.313 and §54.314, annual reporting requirements for high-cost recipients, and certification of support for eligible telecommunications carriers - FCC Form 481, Carrier Annual Reporting Data Collection Form

Dear Ms. Cole:

Pursuant to section 54.313(i) of the Federal Communications Commission's ("FCC's") rules,¹ ATT Florida hereby provides a copy of its FCC Form 481, Carrier Annual Reporting Data Collection Form that it filed with the FCC on June 30, 2015. All eligible telecommunication carriers that receive high-cost and/or low income support must file Form 481 with the FCC in order to continue receiving such support by July 1.

The collection of data and information contained in FCC Form 481 is done under the FCC's authority in section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, and sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422. The FCC anticipates that state commissions will use the data contained in carriers' FCC Form 481 filings to develop their section 54.314 certifications.²

The Company's 481 filing contains confidential information. Accordingly, the Company also submits for filing its Petition seeking confidential treatment of such material.

If you have any questions concerning this matter please call me to discuss. I can be reached at 850-577-5553.

Sincerely,

Manager – External Affairs

¹ 47 C.F.R. § 54.313(i).

² See 47 C.F.R. § 54.314(a); *Connect America Fund*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd 17663, ¶ 612 (2011).

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Anisa Latif
<035> Contact Telephone Number: Number of the person identified in data line <030>	2024573068 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	a17161@att.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion Required	Completion Required

			<i>(check box when complete)</i>	
<100> Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <i>(attach descriptive document)</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text" value="0"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <i>(attach descriptive document)</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)				
<410> Fixed	<input type="text" value="0.63"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	<input type="text" value="0.0"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	<input type="text" value="0.62"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	<input type="text" value="0.0"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px;">215191FL510-Description_Service Quality and Consumer Protection.pdf</div>	<i>(attached descriptive document)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	<i>(check to indicate certification)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px;">215191FL610 Functionality in Emergency Situations.pdf</div>	<i>(attached descriptive document)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	<input type="radio"/> <input checked="" type="radio"/>	<i>(if yes, complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	<input type="text" value="Yes"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; padding: 2px;">215191FL1010 Voice Services Rate Comparability.pdf</div>	<i>(attach descriptive document)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No)	<input checked="" type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

<2000> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035> Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	al7161@att.com

<110> Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111> year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	
<114> Report how much universal service (USF) support was received	
<115> How much (USF) was used to improve service quality and how support was used to improve service quality	
<116> How much (USF) was used to improve service coverage and how support was used to improve service coverage	
<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity	
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	al7161@att.com

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

-- See attached worksheet --

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035> Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

<701> Residential Local Service Charge Effective Date	1/1/2015
<702> Single State-wide Residential Local Service Charge	

<703>	<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
					-- See attached worksheet				

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	al7161@att.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
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<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
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<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://cpr.att.com/pdf/f1/g003.pdf>

“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221>
Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
✓
- <1222>
Details on the number of minutes provided as part of the plan,
✓
- <1223>
Additional charges for toll calls, and rates for each such plan.
✓

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	215191
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	al7161@att.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}
- <2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}
- <2011b> Attachment {47 CFR § 54.313(b)(1)iii}

Not Applicable

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}
- <2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}
- <2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}
- <2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

Yes

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Anisa Latif
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<039> Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) Yes No

(3014) If yes, does your company file the RUS annual report (Yes/No) Yes No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited? (Yes/No) Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation (Continued) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	215191
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
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<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

Financial Data Summary

(3027) Revenue	<input style="width: 100%; height: 20px;" type="text"/>
(3028) Operating Expenses	<input style="width: 100%; height: 20px;" type="text"/>
(3029) Net Income	<input style="width: 100%; height: 20px;" type="text"/>
(3030) Telephone Plant In Service(TPIS)	<input style="width: 100%; height: 20px;" type="text"/>
(3031) Total Assets	<input style="width: 100%; height: 20px;" type="text"/>
(3032) Total Debt	<input style="width: 100%; height: 20px;" type="text"/>
(3033) Total Equity	<input style="width: 100%; height: 20px;" type="text"/>
(3034) Dividends	<input style="width: 100%; height: 20px;" type="text"/>

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035> Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	SOUTHERN BELL-FL
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/26/2015
Printed name of Authorized Officer:	JERRIE KERTZ
Title or position of Authorized Officer:	SVP - NETWORK OPERATIONS, PLANNING AND SUPPORT
Telephone number of Authorized Officer:	2147574630 ext.
Study Area Code of Reporting Carrier:	215191 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext .
<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

Confidential Exhibit

**REDACTED – FOR PUBLIC
DISCLOSURE**

Line 200 – Service Outage
Reporting (Voice) Data
Collection Form

Line 510 – Description of Compliance with Service Quality and Consumer Protection

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at <http://www.att.com/gen/public-affairs?pid=11970>*). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at http://www.att.com/Common/about_us/privacy_policy/print_policy.html*).

Line 610 – Descriptive Document for Functionality in Emergency Situations

Section 54.313(a)(6) of the Commission's rules requires an ETC to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Network Reliability Center (NRC) that manages and controls the network's operation. Network Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Network Operations Center (GNOC) provides the command and control functions for the NRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GNOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers.

The GNOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.
- In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible.

Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity – development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery – planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In March 2012, AT&T became the first private sector company to have its Business Continuity and Disaster Recovery functions evaluated and certified through FEMA's Public Sector –Preparation (PS-Prep) program. This program audits a company's ability to "promote private sector preparedness, including disaster management, emergency management and business continuity programs."

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Anisa Latif
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024573068 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Belle Glade		FR	23.21	0.0	0.0	0.0	23.21
FL	Cedar Key		FR	23.21	0.0	0.0	0.0	23.21
FL	Chiefland		FR	23.21	0.0	0.0	0.0	23.21
FL	Chipley		FR	23.21	0.0	0.0	0.0	23.21
FL	Cross City		FR	23.21	0.0	0.0	0.0	23.21
FL	Old Town		FR	23.21	0.0	0.0	0.0	23.21
FL	Pahokee		FR	23.21	0.0	0.0	0.0	23.21
FL	Vernon		FR	23.21	0.0	0.0	0.0	23.21
FL	Bunnell		FR	23.21	0.0	0.0	0.0	23.21
FL	Fernandina Bch.		FR	23.21	0.0	0.0	0.0	23.21
FL	Flagler Beach		FR	23.21	0.0	0.0	0.0	23.21
FL	Graceville		FR	23.21	0.0	0.0	0.0	23.21
FL	Lake City		FR	23.21	0.0	0.0	0.0	23.21
FL	New Symrna		FR	23.21	0.0	0.0	0.0	23.21
FL	Oak Hill		FR	23.21	0.0	0.0	0.0	23.21
FL	Palatka		FR	23.21	0.0	0.0	0.0	23.21
FL	Palm Coast		FR	23.21	0.0	0.0	0.0	23.21
FL	Pierson		FR	23.21	0.0	0.0	0.0	23.21
FL	Pomona Park		FR	23.21	0.0	0.0	0.0	23.21
FL	Welaka		FR	23.21	0.0	0.0	0.0	23.21
FL	Yankeetown		FR	23.21	0.0	0.0	0.0	23.21

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<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Big Pine Key		FR	23.21	0.0	0.0	0.0	23.21
FL	Brooksville		FR	23.21	0.0	0.0	0.0	23.21
FL	DeLand		FR	23.21	0.0	0.0	0.0	23.21
FL	DeLeon Springs		FR	23.21	0.0	0.0	0.0	23.21
FL	Hawthorne		FR	23.21	0.0	0.0	0.0	23.21
FL	Islamorada		FR	23.21	0.0	0.0	0.0	23.21
FL	Key Largo		FR	23.21	0.0	0.0	0.0	23.21
FL	Key West		FR	23.21	0.0	0.0	0.0	23.21
FL	Lynn Haven		FR	23.21	0.0	0.0	0.0	23.21
FL	Marathon		FR	23.21	0.0	0.0	0.0	23.21
FL	Micanopy		FR	23.21	0.0	0.0	0.0	23.21
FL	N. Key Largo		FR	23.21	0.0	0.0	0.0	23.21
FL	Panama City		FR	23.21	0.0	0.0	0.0	23.21
FL	Panama City Bch.		FR	23.21	0.0	0.0	0.0	23.21
FL	Sugarloaf Key		FR	23.21	0.0	0.0	0.0	23.21
FL	Sunny Hills		FR	23.21	0.0	0.0	0.0	23.21
FL	Trenton		FR	23.21	0.0	0.0	0.0	23.21
FL	Vero Beach		FR	23.21	0.0	0.0	0.0	23.21
FL	Weekiwachee		FR	23.21	0.0	0.0	0.0	23.21
FL	Youngstown		FR	23.21	0.0	0.0	0.0	23.21
FL	Archer		FR	24.0	0.0	0.0	0.0	24.0

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<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Bronson		FR	24.0	0.0	0.0	0.0	24.0
FL	Cantonment		FR	24.0	0.0	0.0	0.0	24.0
FL	Daytona Beach		FR	24.0	0.0	0.0	0.0	24.0
FL	DeBary		FR	24.0	0.0	0.0	0.0	24.0
FL	Dunnellon		FR	24.0	0.0	0.0	0.0	24.0
FL	Ft. Pierce		FR	24.0	0.0	0.0	0.0	24.0
FL	Gainesville		FR	24.0	0.0	0.0	0.0	24.0
FL	Jensen Beach		FR	24.0	0.0	0.0	0.0	24.0
FL	Keystone Hts.		FR	24.0	0.0	0.0	0.0	24.0
FL	Newberry		FR	24.0	0.0	0.0	0.0	24.0
FL	Sebastian		FR	24.0	0.0	0.0	0.0	24.0
FL	Stuart		FR	24.0	0.0	0.0	0.0	24.0
FL	Titusville		FR	24.0	0.0	0.0	0.0	24.0
FL	Eau Gallie		FR	24.0	0.0	0.0	0.0	24.0
FL	Gulf Breeze		FR	24.0	0.0	0.0	0.0	24.0
FL	Havana		FR	24.0	0.0	0.0	0.0	24.0
FL	Hobe Sound		FR	24.0	0.0	0.0	0.0	24.0
FL	Holley-Navarre		FR	24.0	0.0	0.0	0.0	24.0
FL	Jay		FR	24.0	0.0	0.0	0.0	24.0
FL	Melbourne		FR	24.0	0.0	0.0	0.0	24.0
FL	Milton		FR	24.0	0.0	0.0	0.0	24.0

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<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Munson		FR	24.0	0.0	0.0	0.0	24.0
FL	Pace		FR	24.0	0.0	0.0	0.0	24.0
FL	Pensacola		FR	24.0	0.0	0.0	0.0	24.0
FL	Port St. Lucie		FR	24.0	0.0	0.0	0.0	24.0
FL	Cocoa		FR	24.0	0.0	0.0	0.0	24.0
FL	Cocoa Beach		FR	24.0	0.0	0.0	0.0	24.0
FL	Baldwin		FR	24.0	0.0	0.0	0.0	24.0
FL	Delray Beach		FR	24.0	0.0	0.0	0.0	24.0
FL	Yulee		FR	24.0	0.0	0.0	0.0	24.0
FL	Boca Raton		FR	24.0	0.0	0.0	0.0	24.0
FL	Green Cove Spg.		FR	24.0	0.0	0.0	0.0	24.0
FL	Jacksonvl. Bch.		FR	24.0	0.0	0.0	0.0	24.0
FL	Jupiter		FR	24.0	0.0	0.0	0.0	24.0
FL	Maxville		FR	24.0	0.0	0.0	0.0	24.0
FL	Middleburg		FR	24.0	0.0	0.0	0.0	24.0
FL	Orange Park		FR	24.0	0.0	0.0	0.0	24.0
FL	Ponte Vedra		FR	24.0	0.0	0.0	0.0	24.0
FL	West Palm Beach		FR	24.0	0.0	0.0	0.0	24.0
FL	Boynton Beach		FR	24.0	0.0	0.0	0.0	24.0
FL	Jacksonville		FR	24.0	0.0	0.0	0.0	24.0
FL	St. Johns		FR	24.0	0.0	0.0	0.0	24.0

(800) Operating Companies**Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	a17161@att.com
<810>	Reporting Carrier	AT&T Florida
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	AT&T CORP	549004	AT&T Corp.
	AT&T MOBILITY PUERTO RICO, INC.	639005	AT&T Mobility
	AT&T MOBILITY, LLC	199009	AT&T Mobility (relinquished 12/31/14)
	AT&T MOBILITY, LLC	259908	AT&T Mobility
	AT&T MOBILITY, LLC	399015	AT&T Mobility
	AT&T MOBILITY, LLC	529910	AT&T Mobility
	AT&T MOBILITY, LLC	539010	AT&T Mobility
	BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
	BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
	BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
	BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
	BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
	BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
	BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
	CRICKET COMMUNICATIONS, INC.	409034	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	459009	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	549009	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	469012	Cricket Communications (relinquished 5/31/15)
	CRICKET COMMUNICATIONS, INC.	579006	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	229023	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	479014	Cricket Communications (relinquished 4/30/15)

(800) Operating Companies**Data Collection Form**

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<810>	Reporting Carrier	AT&T Florida
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	CRICKET COMMUNICATIONS, INC.	349028	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	329017	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	419025	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	269035	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	189008	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	429012	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	239027	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	379024	Cricket Communications (relinquished 3/31/15)
	CRICKET COMMUNICATIONS, INC.	499014	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	559014	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	159025	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	309011	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	439053	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	539009	Cricket Communications (relinquished 7/1/15)
	CRICKET COMMUNICATIONS, INC.	179017	Cricket Communications (relinquished 2/28/15)
	CRICKET COMMUNICATIONS, INC.	249001	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	299024	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	449065	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	509008	Cricket Communications
	CRICKET COMMUNICATIONS, INC.	199017	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	529017	Cricket Communications (relinquished 4/30/15)
	CRICKET COMMUNICATIONS, INC.	339035	Cricket Communications (relinquished 2/28/15)
	ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois

(800) Operating Companies**Data Collection Form**

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<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
	MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
	NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
	NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	339920	AT&T Mobility (relinquished 12/15/14)
	NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
	PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
	SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
	SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
	SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
	THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
	WISCONSIN BELL, INC.	335220	AT&T Wisconsin

Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

Following is a brief description of the process used to ascertain that AT&T ILEC/CLEC voice service rates are no more than two standard deviations above the applicable national average urban rate (i.e. \$47.48):

First, AT&T used its internal systems to collect fixed residential voice service rates in effect on January 1, 2015 – both Fixed Rate (1FR) and Measured Voice Services – by exchange for all 21 AT&T ILEC territories and one CLEC territory. These rates include any applicable mandatory EAS charges and any additional charges incurred for measured service.

Second, AT&T collected and/or developed applicable state regulated fees (e.g. State USF) in effect on January 1, 2015 from various state filings. AT&T added those fees to the fixed voice service rates, described above, to create composite fixed residential voice service rates.

Third, AT&T collected applicable federal Subscriber Line Charges (SLC) in effect on January 1, 2015 from appropriate AT&T ILEC/CLEC federal tariffs. Federal SLCs were then added to the composite fixed voice service rates – 1FR and Measured – to create two voice data matrices – one for 1FR and one for Measured. AT&T rank ordered those data matrices to find highest and lowest composite fixed voice service rates plus federal SLC. From that analysis AT&T found that the highest 1FR price (including state regulated fees and federal SLC) offered by AT&T ILEC and CLEC is \$39.51 which is well below the \$47.48 benchmark established by the FCC. AT&T also found that the highest Measured Voice service price offered by AT&T ILEC and CLEC (including state regulated fees, average additional usage charges, and federal SLCs) is \$40.76 which is also well below the \$47.48 benchmark.