

Application for increase in water rates in Sumter County by
Cedar Acres, Inc.

DOCKET NO. 140217-WU

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Name Donna M. Luty
Address 7592 County Road 109-E
Lady Lake, Florida 32159

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS July 29, 2015
Glad I waited until the water debacle occurred in Oakland Hills before I submitted my comments. Guess you've heard we lost water not just once, but twice last week. If that doesn't speak negatively to the Quality of Service issue, I don't know what does! Years ago, when I was still president of the homeowners' association, David Simons expressed the intention of creating a reverse 911 calling system to let us know if "boil water" was necessary. I have been putting phone numbers on my water bills ever since, but to no avail. We were not informed when the boil water went into effect, and neither were we notified when it was lifted. Quality of Service stinks!

Fold and tape -- see back for address

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