

7/29/2015

Artesian Water Treatment
Po Box 1074 Tavares, FL 32778

Attn: :Kelly Thompson
Florida Public Service Commission
Re: Cedar Water Utility Docket#140217-WU
Cost justification for Premise Visit

Regarding our requesting a \$10.00 fee for your review for premise visit fee. I am requesting this rate based upon the additional time necessary to meet and interact with the customer. I have based this allowing 12 additional minutes (\$50/hr X .2) necessary to review an account and payment processing to avoid a disconnect/reconnect fee . Also, to possibly explain any charge or answer any questions they may have to on their account and to promote customer satisfaction as best as possible.

Thank you for your review and please contact me if I can answer any further questions.

Dave Welch
President
Artesian Water Treatment