

Christopher Cooney

From: Ruth McHargue
Sent: Monday, August 24, 2015 11:08 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 150102

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Monday, August 24, 2015 9:32 AM
To: Ruth McHargue
Subject: To CLK Docket 150102

Copy on file, see 1189887C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Sunday, August 23, 2015 7:04 PM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 39066

CUSTOMER INFORMATION

Name: Henry Marrangoni
Telephone: 9412703111
Email: hjmarrangoni@aol.com
Address: 3355 GINSING LN ENGLEWOOD FL 34224

BUSINESS INFORMATION

Business Account Name: Henry Marrangoni
Account Number: 0124691971
Address: 3355 GINSING LN ENGLEWOOD Florida 34224

Water County Selected: CHARLOTTE

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Sandalhaven
Details:
Docket No. 150102-SU, Utilities of Sandalhaven:

I received the Customer Notice for the Application for Increase in wastewater rates and my comments follow: My research indicates that Utilities of Sandalwood applied for an rate increase in 2010. My review of that application resulted in my opinion that the rate increase requested in the 2010 application was essentially the same as the rate increase requested in the 2015 application. As the Company has been able to operate with the rate allowed by the Commission in 2010, it is recommended that the the 2015 application rate increase be limited to the interim rate

granted by the COmmision. As the Company has been able to operate for the last five years at the 2010 rate, it is also suggested that a physical plant audit be conducted to validate the financial information and Florida State Reports provided by the Company. I know of no Company that can continue to operate and remain solvent for 5 years at half of the stated required revenue.