

Application for increase in water rates in Sumter County by

**Cedar Acres, Inc.**

DOCKET NO. 140217-WU

Name BETH BOUKASSA  
Address 7991 CR 109  
LADY LAKE, FL 32159

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CONSUMER COMMENTS
<p>I just want to say that we are a small community with several retirees on a fixed income. Although we know a rate increase is due, we would hope that it will be a reasonable amount. For the most part Cedar Acres has given us decent service. We would like to be notified in a more timely fashion when the system is down and water should be boiled. We understood that Cedar Acres, who have asked for telephone numbers, were making a call-up list. Somehow that doesn't seem to happen.</p> <p>Beth Boukassa</p>

Fold and tape -- see back for address

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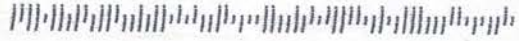
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Mrs. Beth J. Bourassa  
7991 County Road 109  
Lady Lake, FL 32159-8807

FORMAL COMPLAINT  
Cedar Acres  
Docket No  
140217-WU

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

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