

Alexus Austin

From: Angela Charles on behalf of Records Clerk
Sent: Monday, September 21, 2015 8:24 AM
To: 'mactrade@sympatico.ca'
Subject: RE: DOCKET # 150102

Good morning.

We will be placing your comments below in consumer correspondence in Docket No. 150102-SU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Have a good day,

Angela Charles
Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0850
850-413-6826

From: mactrade@sympatico.ca [<mailto:mactrade@sympatico.ca>]
Sent: Monday, September 21, 2015 7:51 AM
Subject: DOCKET # 150102

Office of Commission Clerk,

With regard to Sandalhaven Utilities request for increase of rates in Charlotte county, Cape Haze area, our comments are expressed to you in the following paragraphs.

Again, it is with fear and deep concern, that we again are faced with the ridiculous rate increase request by Sandalhaven. How any utility could request such an increase, is beyond comprehension. This utility, within the last 3 years requested a ridiculous increase and was granted a portion of that request. Which in the opinions of their customers, was extremely excessive. They are now at it again.

This is a private utility and they built out the grid, predicting into the future, the needs of this area. As a private company, they do have to accept the consequences which is likely, less profit. The name of the game of course is profit, well it may take some years before their goal is fully reached. Overbuilding the grid, is their problem, not the customers of Charlotte County, Cape Haze etc.

We do not see inflation, high home prices, wage increases etc, so what is up with Sandalhaven. Greed can be the only answer.

Our condo units at Cape Haze Resort, go unoccupied for a great part of the year, since being a resort, our winter season, is when we see full occupancy. So to suggest and even ask for another increase like this, is just like previously stated, beyond comprehension.

Please use the wisdom and understanding of the COMMISSION when voting, to turn down completely, this

GREEDY Sandalhaven Utility, request for an increase in rates. Florida owners cannot put up with these kind of requests. (you commissioners know the game well, ask high, high and settle for something) This time let them be told, no way, will you be allowed an increase.

Sincerely,

Wallace and Sandra Phair

8411 Placida Road, Unit 208, Cape Haze Florida 33946