

Alexus Austin

From: Randy Roland
Sent: Thursday, September 24, 2015 4:26 PM
To: Consumer Correspondence
Subject: FW: To CLK Docket 150102

Please add the consumer correspondence below to Docket 150102W.

-----Original Message-----

From: Consumer Contact
Sent: Thursday, September 24, 2015 4:23 PM
To: Randy Roland
Subject: To CLK Docket 150102

Copy on file, see 1192986C. Please cc me when forward this to the clerk's office. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Thursday, September 24, 2015 10:24 AM
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 59275

CUSTOMER INFORMATION

Name: Lawrence Schmidt
Telephone: 941-697-5116
Email: schmidtlg@aol.com
Address: 11220 Hacienda Del Mar Blvd. Unuit 402 Placida FL 33946

BUSINESS INFORMATION

Business Account Name: Hacienda Del Mar Assn Account Number: 0202510000
Address: 7800 Placida Rd Placida Florida 33946

Water County Selected: CHARLOTTE

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Sandalhaven
Details:

Two Complaints: 1) Sandalhaven was given a temporary rate increase of 17% by you and they billed us (Hacienda Del Mar Assn) 92%. 2) Sandalhaven made an initial request for a 139% increase to recover an investment that they made several years ago based on the growth plan that was of their doing and totally unreasonable. There was no growth and they could not recover their investment and now they come to you to approve an outlandish request for the increase the cause of which is their own doing. Several condos that were built along Placida Road during this time frame went bankrupt at least once due to their growth assumptions and they had no protection. Sandalhaven shouldnt have any protection either. It is their fault. In the recovery plan that they are proposing to justify the large increase is that they are going to quit processing waste water and just pump it over to Englewood for them to process. This is ridiculous. Get

Sandalhaven out of the picture and have us use Englewood or Charlotte County Utilities. Get the middle man out of the picture.

The increase that they have requested will have a major impact on each of the condo unit owners along Placida Road.

Thank you.