

**Alexus Austin**

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**From:** Angela Charles on behalf of Records Clerk  
**Sent:** Monday, September 28, 2015 8:09 AM  
**To:** 'Kathie Wiley'; dennis fabris  
**Subject:** RE: Docket Number 150102-SU

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 150102-SU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Have a good day,

Angela Charles  
Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee FL 32399-0850  
850-413-6026

**From:** Kathie Wiley [<mailto:vicepresident@fiddlersgreenph1.org>]  
**Sent:** Sunday, September 27, 2015 3:38 PM  
**To:** dennis fabris  
**Cc:** Records Clerk  
**Subject:** Re: Docket Number 150102-SU

Good letter Denny.

Pastor Brian spoke to the issue at the mtg Thursday evening on behalf of FG1 making several good points.. Buster and Eldon spoke for FG2. It felt like a futile effort, but hopefully there will be enough noise from the customer base to get the attention of the commissioners. We can only hope.

On Fri, Sep 25, 2015 at 1:27 PM, dennis fabris <[president@fiddlersgreenph1.org](mailto:president@fiddlersgreenph1.org)> wrote:  
I am writing to the commission reference Docket No. 1501 02-SU, Utilities, Inc. of Sandalhaven. The requested rate increase of Utilites Inc. of Sandalhaven is unnecessarily excessive. I say this because it wreaks of a profit-making scheme. The increase proposed amounts to an absurd 138%. This is absurd because any costs caused by the flaws, maintenance or use of the retention site mentioned below should not be passed on to the consumer. Our neighbors, The Fiddlers Green Condo Association, had to contact the Charlotte County Board of Health and have Utilites Inc. cited for percolating into the ground nearly double their permitted amount. They stated that, "This resulted in effluent from the plant on our streets and ditches. They have not been a good neighbor and in fact tried to mislead our board that they were in compliance. They were cited by the EPA for non-compliance. Giving this rate increase would be rewarding them for not adhering to their permit." Additionally, the base use amount is extremely unfair to owners who are seasonal and typically use the service for waste less than 50% of the year. Again the amount requested is absurd and out of line. Profit making is understandable and perhaps an increase to bump up performance and an increase commensurate with the U.S. cost of living would result in an acceptable rate hike, but 138% increase cannot and should not be granted.

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Dennis Fabris  
President, Fiddler's Green Condominium Association, Inc.

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The Fiddler's Green Condominium Association, Inc. Board of Directors*