

STATE OF FLORIDA



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CHARLIE BECK  
(850) 413-6199

# Public Service Commission

October 12, 2015

Mr. Leslie Szabo  
SUNRISE UTILITIES, L.L.C.  
P. O. Box 2608  
Eaton Park, FL 33840-2608  
Email: [l.szabo@rogers.com](mailto:l.szabo@rogers.com)

## STAFF'S FIFTH DATA REQUEST

RE: **Docket No. 140220-WU** – Application for staff-assisted rate case in Polk County by Sunrise Utilities, L.L.C.

Dear Mr. Szabo:

By this letter, the Commission staff requests that Sunrise Utilities, L.L.C (Sunrise or Utility) provide responses to the following data requests.

### **Utility Billing:**

Sunrise still has not responded to Staff's previous request for billing record samples. As Staff has explained to the Utility, Staff must review several consecutive months of the Utility's billing records in order to verify that Sunrise is correctly assessing late fees and miscellaneous service charges. Therefore, please provide the following documents by **Monday, October 19, 2015**:

1. In correspondence with Staff dated August 10, 2015, Sunrise provided a Detail Report (dated June 9, 2015) that included billing information on all of Sunrise's customers. Please provide a copy of the Detail Reports for May 2015 and July 2015.
2. In correspondence with Staff dated August 10, 2015, Sunrise provided a Receipts History (dated July 14, 2015) that showed the payments that Sunrise received from customers between June 1, 2015 and July 13, 2015. Please provide a copy of the Receipts History for April, May, the rest of July, August, and September 2015.

3. Staff selected a random sample of customers from the Detail Report to review for late payment fees and miscellaneous service charges. The list of customers is shown on Attachment A.

Please provide a copy of the following documents for each of the customers shown on Attachment A:

- a. A copy of the Customer History Report for each of the customers that shows the history of all invoices issued by the Utility and all payments received from the customer. If the Customer History covers multiple past years, you may limit the report to the most recent 2 years. Please make sure the Customer History includes the months of April, May, June, July, and August 2015.
- b. A copy of each customer's monthly Utility Bill issued in April, May, June, July, and August 2015.
- c. A copy of any Final Notices that were issued to each of these customers in April, May, June, July, and August 2015.
- d. A copy of any Cutoff Notices that were issued to each of these customers in April, May, June, July, and August 2015.

Please file all responses electronically no later than **Monday, October 19, 2015**, from the Commission's website at [www.floridapsc.com](http://www.floridapsc.com), by selecting the Clerk's Office tab and Electronic Filing Web Form.

Should you have any questions, please do not hesitate to contact me at (850) 413-6234 or [KCorbari@psc.state.fl.us](mailto:KCorbari@psc.state.fl.us).

Sincerely,

*s/ Kelley F. Corbari*

Kelley F. Corbari  
Senior Attorney

KFC/dml

cc: Office of Commission Clerk

**ATTACHMENT A**

**Customer List**

Ashley Roberts  
Mindy & Daniel Cooley  
Ethel Gardner  
Ivel Cantwell  
Caroline & Heladio Gomez  
Kevin Armstrong  
Concepcion Benitez  
Melodie Smith (Account # 2376P)  
Alejandro Jasso  
Ida Jones  
Nancy Grantham  
Randy Duncan  
Rene Ruiz  
Charles Duncan  
Merrell LeFan