



Tracy W. Hatch
General Attorney

AT&T Florida
150 South Monroe Street
Suite 400

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T: (850) 577-5508
th9467@att.com

October 13, 2015

Carlotta S. Stauffer, Commission Clerk
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Re: AT&T Florida IP Trial – Quarterly Report

CONFIDENTIAL INFORMATION

Dear Ms. Stauffer:

BellSouth Telecommunications LLC d/b/a AT&T Florida, pursuant to Section 364.183(3), Florida Statutes and Rule 25-22.006(5), Florida Administrative Code, hereby makes a claim of confidentiality for the attached document – AT&T Florida IP Trial Quarterly Report. The Report contains confidential and proprietary business information that should be held exempt from public disclosure. The Report is deemed confidential in its entirety; therefore, no redacted copies are being filed. The Report is being provided pursuant to the request of the Staff.

Sincerely,

Tracy W. Hatch

cc: Elise R. Bannister



David L. Talbott
Assistant Vice President
Federal Regulatory

AT&T Services Inc. T: 202.457.3039
1120 20th Street, NW F: 832.213.0282
Suite 1000
Washington, DC 20036

October 2, 2015

HIGHLY CONFIDENTIAL INFORMATION-SUBJECT TO THE SECOND PROTECTIVE
ORDER IN GN DOCKET NOS. 13-5 & 12-353 BEFORE THE FEDERAL
COMMUNICATIONS COMMISSION

Via Electronic Submission

Ex parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Portals II, Room TW-A325
Washington, DC 20554

Re: *Technology Transitions, GN Docket No. 13-5; AT&T Petition to Launch a
Proceeding Concerning the TDM-to-IP Transition, GN Docket No. 12-353*

Dear Ms. Dortch:

On September 30, 2015, Frank Simone, Christopher Heimann, Terri Hoskins, Melissa Waksman and the undersigned of AT&T met with Dan Kahn, Jay Schwarz, Michele Berlove, Heather Hendrickson, Madeleine Findley, Randy Clarke of the Wireline Competition Bureau, and Ed Balkovich of RAND Corp. concerning the above-captioned matters. The purpose of the meeting was to discuss the attachment, which is AT&T's report to the Commission on the AT&T Wire Center Trials in Carbon Hill, AL and West Del Ray Beach, FL¹ (the Report). This Report covers the second quarter, 2015 and provides the Commission information about the number of technology migrations, customer contacts and issues, network performance and various outreach efforts to people living in the trial communities.

From the start of the trial² through May 31, 2015 the transition of targeted TDM-based customers in the trial wire centers can be summarized as follows:

- in Carbon Hill, AL, consumer legacy accounts declined by 22% and IP accounts increased by 42%,
- in West Del Ray Beach, FL consumer legacy accounts declined by 20% and IP accounts increased by 20%,
- in Carbon Hill, AL simple business legacy³ accounts declined by 11% and IP accounts increased by 22%,

¹ See AT&T Wire Center Trial Proposal, Wire Center Operating Plan at 53-55, Technology Transitions, GN Docket No. 13-5: *AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition*, GN Docket No. 12-353, (Feb. 27, 2014)

² The baseline date is May 31, 2014 for consumer accounts and September 30, 2014 for simple business accounts.

- in West Del Ray Beach, FL simple business legacy accounts declined by 9% and IP accounts increased by 25%.

In the near future, AT&T will begin to offer an enhanced U-verse service that will increase the number of addressable small business accounts in the trial wire centers that can migrate to an AT&T IP voice service.

The Network Performance Reports show customers using AT&T's VoIP network, mobile network, and legacy TDM network all experienced robust performance.

AT&T continued its outreach to Carbon Hill and the West Delray Beach communities, hosting senior tech training events, convening information sessions with homeowner associations and having a presence at various community events. Through the American Association of People with Disabilities (AAPD), AT&T has engaged local disability organizations in Carbon Hill and the West Delray Beach area to provide information about the trials and respond to questions and concerns. AAPD has participated in community events alongside AT&T to provide information about how the IP trials will impact people with disabilities.

AT&T facilitated site visits by RAND Corp. to Carbon Hill and West Delray Beach to assist RAND in its role of evaluating the technology trials. AT&T provided RAND representatives tours of telephone central office buildings and mobile cell sites, and AT&T's state regulatory executives answered questions about issues they are facing in the trials.

The Report contains highly confidential information entitled to protection pursuant to the terms of the Protective Order and Second Protective Order in these dockets. *Technology Transitions, AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition*, GN Docket Nos. 13-5, 12-353, Protective Order, DA 14-272 (rel. Feb. 27, 2014); *Technology Transitions, AT&T Petition to Launch a Proceeding Concerning the TDM-to-IP Transition*, GN Docket Nos. 13-5, 12-353, Second Protective Order, DA 14-273 (rel. Feb. 27, 2014). All highly confidential information in the attached document has been clearly marked as such.

Please do not hesitate to contact me with any questions regarding this matter.

Sincerely,

/s/ David L. Talbott

ATTACHMENT

cc: R. Clarke
D. Kahn
J. Schwarz
M. Berlove
H. Hendrickson
M. Findley

³ Simple business accounts are those with seven or less legacy TDM-based lines.