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GENERAL COUNSEL
CHARLIE BECK
(850) 413-6199

Public Service Commission

October 13, 2015

Mr. Leslie Szabo
ALTURAS UTILITIES, L.L.C.
P. O. Box 2608
Eaton Park, FL 33840-2608
Email: l.szabo@rogers.com

STAFF'S FIFTH DATA REQUEST

RE: **Docket No. 140219-WU** – Application for staff-assisted rate case in Polk County by Alturas Utilities, L.L.C.

Dear Mr. Szabo:

By this letter, the Commission staff requests that Alturas Utilities, L.L.C (Alturas or Utility) provide responses to the following data requests.

Utility Billing:

Alturas still has not responded to Staff's previous request for billing record samples. As Staff has explained to the Utility, Staff must review several consecutive months of the Utility's billing records in order to verify that Alturas is correctly assessing late fees and miscellaneous service charges. Therefore, please provide the following documents by **Tuesday, October 20, 2015**:

1. Please provide a copy of Alturas' Detail Reports that include detailed billing information on all of Alturas' customers for June 2015, July 2015, and August 2015.
2. In correspondence with Staff dated August 10, 2015, Alturas provided a Receipts History (dated August 3, 2015) that showed the payments that Alturas received from customers between July 1, 2015 and August 3, 2015. Please provide a copy of the Receipts History for May, June, August, and September 2015.

3. Staff selected a random sample of customers from the Receipts History to review for late payment fees and miscellaneous service charges. The list of customers is shown on Attachment A.

Please provide a copy of the following documents for each of the customers shown on Attachment A:

- a. A copy of the Customer History Report for each of the customers that shows the history of all invoices issued by the Utility and all payments received from the customer. If the Customer History covers multiple past years, you may limit the report to the most recent 2 years. Please make sure the Customer History includes the months of May, June, July, August, and September 2015.
- b. A copy of each customer's monthly Utility Bill issued in May, June, July, August and September 2015.
- c. A copy of any Final Notices that were issued to each of these customers in May, June, July, August, and September 2015.
- d. A copy of any Cutoff Notices that were issued to each of these customers in May, June, July, August, and September 2015.

Please file all responses electronically no later than **Tuesday, October 20, 2015**, from the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form.

Should you have any questions, please do not hesitate to contact me at (850) 413-6234 or KCorbari@psc.state.fl.us.

Sincerely,

s/ Kelley F. Corbari

Kelley F. Corbari
Senior Attorney

KFC/dml

cc: Office of Commission Clerk

ATTACHMENT A

Customer List

J. T. King
Anthony Powell
Dick Murphy
Angela Workman
Dorothy Taylor
Leah Sisco
Silvia Ramirez
Douglas & Annette Hastings