

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 26, 2015
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Kelley F. Corbari, Senior Attorney, Office of the General Counsel *KFC*
RE: **Docket No. 140220-WU** – Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Attached please find Sunrise Utilities, LLC's responses to Staff's Sixth Data Requests (Sections A & B) in the above-referenced dockets. Please file the attached documents in the documents tab of the above-referenced docket file.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

KFC

RECEIVED FPSC
15 OCT 26 AM 11:11
COMMISSION
CLERK

Kelley Corbari

From: Kelley Corbari
Sent: Monday, October 26, 2015 10:18 AM
To: 'L SZABO'
Subject: RE: Staff Sixth part one

Mr. Szabo,

Thank you for your responses. I will forward this information to Staff for review as quickly as possible.

Just to confirm, your response included 2 emails containing a total of 6 attachments. If I am missing something, please let me know as soon as possible.

Thank you,
Kelley

Kelley F. Corbari,
Senior Attorney – Regulatory Analysis Section Office of the General Counsel FLORIDA
PUBLIC SERVICE COMMISSION
Email: KCorbari@psc.state.fl.us
Direct Phone: (850) 413-6234
Direct Fax: (850) 413-6235

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: L SZABO [<mailto:l.szabo@rogers.com>]
Sent: Monday, October 26, 2015 6:38 AM
To: Kelley Corbari
Cc: l.szabo@rogers.com
Subject: Staff Sixth part one

October 23, 2015

Kelley Corbari

140220-WU

From: L SZABO <l.szabo@rogers.com>
Sent: Monday, October 26, 2015 6:38 AM
To: Kelley Corbari
Cc: l.szabo@rogers.com
Subject: Staff Sixth part one
Attachments: Cover letter for Stuff sixth.docx; Introduction related to customer account reserch.docx; List A.docx; LETTER TO PSC[1].pdf

October 23, 2015

Hello Ms. Corbari,

We are sending our responds for the STAFF'S SIXTH DATA REQUEST Section A & B

They are provided separately within the date requested.

We have gone through very meticulously on our records prior to submitting them.

You will find in the form of attachments a cover letter referring to our general position, and also separate added explanation for the better understanding of our findings.

Within our various attachments we have also expressed our appreciation and thanks' for the very detailed accounting and helpful guidance of the PSC rules to follow.

Yours truly,

Leslie Szabo

October 23, 2015

Docket No 140220- WU

First of all I would like to compliment and thank all the people involved for their very detailed work and commitment preparing Stuff's Sixth Data Request.

We really appreciated your guidance and effort bringing to our attention the PSC rules.

We have also highly benefited of all our interest payment records being updated, and all remains us to follow the results. Without your help it would be an enormous job for us to do, and with a questionable correctness

A special thanks' for that.

Our previous record shows we have always co-operated in a timely manner with all the previous issues we had to comply with, and brought to our attention.

This time will be the same, - and regardless the very limited time frame we are given to examine all the individual account history to establish their existence if they are still Sunrise Utilities customers or the actual deposit received, and their credit history.

All the answer will be provided within the time frame requested, and action will be taken to comply with the Stuff Sixth Data Request.

We were able to make a positive turn around related customer billing or customer satisfaction within the last month with our new team, and with all your helpful input received, - we will also be able to correct the area related to customer deposits and the interest payments.

We have gone through 3 management changes since 2012 and many records were lost in the transition. In addition to that, - Melissa Owens by mistake erased the entire Sunrise records from August 2014 – June 2015 in our software program.

We have based all our answers for this period on the monthly reports of customer billings, gallon usages and customer payment records deposited to the Bank as they were and saved printed in our end.

Some of the findings received in the Staff's Sixth Date Request are fractional as they are based on the limited information we were able to provide.

In reality they reflect our shortcomings related of customer deposit or interest records.

We are submitting in details of our resolution to comply with the PSC rules realistically.

We are barely managing to pay for the 2015 test year additional expenses.

In our trust to the PSC, and based on our rate case application for plant maintenance or administrative expenses we have already implemented in good faith the expenses related to customer billing and accounting and customer satisfaction.

Our rate case applications were submitted in May 2014 and the original hearing of August 27 was delayed to December 3, 2015 based on the latest information received.

We hope to have your understanding and good will to not to cause any additional hardship to the already existing difficulties to Sunrise Utilities.

Section A information provided

Section B Interest Payment will be made by November 4, 2015
Confirmation Letter from Accounting Firm enclosed.

Section F and E Information will be provided by October 30, 2015
and excess portion of deposit held will be refunded by November 30, 2015

Section C Information will be provided by November 6, 2015
and to make the Deposit Refunds with additional interest payment within
the months of January 2016 and February 2016 March 2016

Section D Information will be provided by November 13, 2015
and payment to be made by December 31 2015

Yours truly,

Leslie Szabo

For your better understanding and for a more detailed explanation we have researched each customer history and each account history

All individual (CUSTOMER) account is related to their perspective Route No and Physical Address.

Through the years the same address has many occupants being a rental house, and mostly owed by an individual also being a customer for Sunrise Utilities and residing in their own house.

Sometimes ownership has changed due to direct sale, or Bank repossession and it was purchased by another individual also reside at Sunrise or by an outside corporation.

Based on those facts, the houses most of the time are rented or sometime became vacant for a while.

Some of the past or even current customer for Sunrise Utilities using one of their relative or assumed name to not to pay for their accumulated past due bills still exist and your Staff Sixth Data Request shed light to this situation.

Sometime they move to another address changing one or two letter of their own name or using a relative or a friend name, - and start fresh with or without deposit to the account.

We assume the owner of the house is aware to those circumstances, but their only interest is to rent the house and having water service provided.

Sunrise Utilities had to write off many of those losses due to previous management indifferences to the situation.

Sunrise also has much credit worthy customer and sometime they move to another address and the original deposit is transferred to the new address.

We would like to reassure the PSC we are diligently following their instruction and are providing our answer within the information available to us.

Albert Brown (Account # 2349)

Customer and Account History

Route No 130 2349 Peach Av ALBERT BROWN

11/07/ 2012

Meter standing 1240600 – 1243270 usage 2,670 gallon

Period Total \$ 12.66

Prev Bal (0.00)

New Bal 12.66

1/07/ 2013

Meter standing 10404740 – 1042180 usage 1,140 gallon

Period Total \$ 14.05

Prev Bal (0.00)

New Bal 14.05

11/7/ 2014

Meter standing 1056113 – 1057240 usage 1,127 gallon

Period Total \$ 13.08

Prev Bal (33.52)

New Bal (20.44)

2/ 10 /2015

Meter Standing 1092240 – 1122140 usage 29,900 gallon

Period Total \$ 176.06

Prev Bal (8.83)

New Bal 167.21)

**We are in accordance with your findings regarding
deposit amount of \$ 57.00 owed to the customer
will be refunded.**

Amanda Reschke (Account # 2329)

Customer History

Route No 77 2329 King Ave AMANDA RESCHKE

11/07/ 2012 Meter standing 746420 – 751450 usage 5,360 gallon
 Period Total \$ 27.21
 Prev Bal (7.00)
 New Bal \$ 20.21

Memo ; 1/1/ 2013 Transfer Deposit to Account.

**\$ 52.00 Deposit with interest payment will be refunded,
 based on attachment received from Accounting Firm**

Account History

Route No 77 2329 King Ave CATALINA BENITEZ

1/07/ 2013
 Meter standing 811920 – 822050 usage 10,130 gallon
 Period Total \$ 49.74
 Prev Bal 39,10
 New Bal \$ 88,84

11/07 2014
 Meter standing 1035603 – 1038290 usage 2,687 gallon
 Period Total \$ 17.88
 Prev Bal (0.00)
 New Bal \$ 17. 88

2/ 10/ 2015
 Meter standing 162150 – 1173880 usage 11,730 gallon
 Period Total \$ 53.52
 Prev Bal 77.05 plus late fee
 New Bal \$ 137.57

Amy Fink (Account # 2344

Customer History

Route No 139 2344 Peach Ave AMY FINK

11/07 / 2012

Meter standing 1757310- 1759210 usage 1,190 gallon

Period Total \$ 21,54

Prev Bal 93,72

New Bal \$ 115.26

Memo ; 1/1/ 2012 \$ 104.00 Transfer Deposit to Account

No longer Sunrise Utilities customer

Account History

Route No 139 2344 Peach Ave TD Bank National Assc.

1/07/ 2013 Meter standing 125160 - zero usages

Period Total \$ 9.36

Prev Bal 33.26 late fee 7.00

New Ball \$ 49,62

Route No 139 2344 Peach Ave ELIZABETH CRUZ GOMEZ

8/8 / 2014 Meter standing 142470 – 144980 usage 2,510 gallon

Period Total \$ 17,33

Prev Bal (6.50)

New Bal \$ 10.83

02/10/ 2015 Meter standing 201320 – 205720 usages 4,400 gallon

Period Total \$ 23,13

Prev Bal (0.45)

New Bal \$ 22.6

Clarence Rice (Account # 2561 E)

Route No 353 CLARENCE RICE 2561 Edmond Circle

Customer History

11/07/2012 Meter Standing 625810 – 628220 usage 2,410 gallon
Period Total \$ 15,46
Prev Bal (0.00)
New Bal. \$ 15,46

1/ 05 / 2013 Meter Standing 647400 – 651120 usages 3,720 gallon
Period Total \$ 21,04
Prev Bal (0.00)
New Bal \$ \$ 21,04

8/08/ 2014 Meter standing 727507 – 728 650 usages 1,143 gallon
Period Total \$13,92
Prev Bal (0.00)
New Bal (\$ 8,53)

Memo ; 1/ 1 2013 \$ 105.00 Transfer Deposit to Account

No longer Sunrise Utilities customer

Account History

Route No 353 2561 Edmond Circle Vacant House

6/03 / 2015 Meter standing 728850 – zero usage

Jeffrey Monday (Account 2347)

Customer History

Route No 166 2347 Cherry St Jeffrey Monday

11/07/ 2012 Meter standing 614900 – 618740 usage 3,840 gallon
 Period Total \$ 25.04
 Prev Bal 19,05 plus late fee
 New Bal \$ 51.09

Memo ; 10/31/ 2010 \$ 52.00 Deposit Entry

Memo ; 3/5/ 2013 \$ (52.00) Transfer Deposit to Account

No longer Sunrise Utilities customer

Account History

Route No 166 2347 Cherry St Cherrie DuFour

1/05/2013 Meter standing 350 – 12,230 usage 11,880 gallon
 Period Total \$ 54,33
 Prev Bal. (0.05)
 New Bal \$ 54,38

8/08 2014 Meter Standing 122707 – 137750 usage 14,980 gallon
 Period Total \$ 75.44
 Prev Bal (0.00)
 New Bal \$ 75,44

2/09/2015 Meter Standing 215540 – 217100 usage 1,560 gallon
 Period Total \$ 14,41
 Prev Bal (0.46)
 New Bal \$ 13,95

John Norton (No Account # shown)

Customer History

Route No 89 2353 King St John Norton

Memo ; 3/24/ 2009 \$ 83.17 Original Deposit Refunded
2/28 / 2011 \$ 52.00 New Deposit received
3/5/ 2013 \$ 31,17 Transfer Deposit to Account

No record of water consumption after that date.

No longer Sunrise Utilities customer

Account History

Route No 89 2353 King St _Owner: Donald Leatherwood

Meter Standing 929930 – zero usages

5/10/2014 Vacant house

Meter standing 929930 - zero usage

Route No 89 2353 King St _Alfredo Ramirez

3/04/ 2015 Meter standing 934420 – 936070 usage 650 gallon

Period Total \$ 18,62

Prev Bal 27,91

New Bal \$ 46.53

Russel Dunn Jr (No Account # shown)

Account History

Route No 250 2411 Garden St Russel Dunn Jr

2012 No evidence of the account

1/05/ 2013

Joseph Gray (Account # 2426SS-JG)

Customer History

Route No 241 2426 Stenton St JOSEPH GRAY

1/07/ 2012 Meter Standing 590650 - 597680 usage 7,030 gallon

Period Total \$ 32,62

Prev Bal (0.77)

New Bal \$ 33,39

Memo ; 4/ 23 / 2012 Deposit Received \$ 52.00

Prior to new tenant occupancy Deposit was refunded

No longer Sunrise Utilities customer

Account History

Route No 241 2426 Stenton St Ochoa Gonzalo/ Pulido

1/ /07 2013 Outstanding Bal \$ 45.00

8/08/ 2014 Vacant House

2015 Vacant House

Michael Blackburn (No Account # shown)

Customer History

Route No 29 2437 Thompson St Michael Blackburn

Memo; 3 /5 / 2013 \$ 35,81 Transfer Deposit to Account

No longer Sunrise Utilities customer

Account History

Route No 29 2437 Thompson St Owner ;Donald Leatherwwod

2/08/ 2013 Vacant House

Route No 29 2437 Thompson St Paula Barger

8/08/ 2014 Meter Standing 1020210 – 1023470 usage 3,260 gallon

Period Total \$ 19,64

Prev Bal 26,26

New Bal \$ 45,90

Route No 29 2437 Thompson St Ashley Johnson

2/09/ 2015 Meter Standing 1049290 – 1051030 usages 1,740 gallon

Period Total \$14,96

Prev Bal 40,76

New Bal \$ 62,47

Ron Rubino (Account # 2484 T)

Customer History

Route No 3 2484 Thompson St RON RUBINO

3/1/2012 Meter Standing 2196230 – zero usage
Period Total \$ 18,11
Prev Bal 824, 09
New Bal **\$ 842,20**

Memo; Decrease by \$ 104.00

Account History

Route No 3 2484 Thompson St Ronie Hubart

11/07/ 2012 Meter Standing 2226890 – 2231310 usage 4,420 gallon
Period Total \$ 19,09
Prev Bal (0.62)
New Total \$ 18.47

Route No 3 2484 Thompson St Amber Gatlin

1/05/ 2013 Meter Standing 570 – 5080 usages 4,510 gallon
Period Total \$ 30,46
Prev Bal 81,85
New Bal \$ 112, 31

Route No 3 2484 Thompson St Alvina C. Van Gordner

8/08 2014 Meter Standing 90160 – 91580 usages 1,420 gallon
Period Total \$ 30.98
Prev Bal (10.00)
New Bal \$ 20.98

2/10/ 2015 Meter Standing 148000 -150210 Usage 2,210 gallon
Period Total \$ 16,41
Prev Bal 47,35 plus late fee
New Bal \$ 70,76.

Russel Dunn Jr (No Account # shown)

Customer History

Route No 250 2411 Garden St Russel Dunn Jr

2012 No evidence of the account

Account History

Route No 250 2411 Garden St Jennylyn Faulkner

1/05/2013 Meter standing 1340250 – 1342170 usage 1,920 gallon

Period Total \$ 30.52

Prev Bal (15.00)

NewBal \$ 15.52

Route No 250 2411 Garden St Julia Cordero

3/09 2013 Meter standing 1345292 – 1350562 usage 5,270 gallon

Period Total \$ 28,88

Prev Bal (10,37)

New Bal \$ 15,51

11/07/ 2014 Meter standing 1426630 - 1432560 usages 7,670 gallon

Period Total \$ 28,12

Prev Bal (0.00)

New Bal \$ 28,12

2/10/ 2015 Meter Standing 1489200 – 1501110 usages 11,910 gallon

Period Total \$ 54,74

Prev Bal (0.00)

New Bal \$ 54,74

Shield Holding (Account # 2427 T)

Account History

Route No 165 2427 Terry St Annamaria Clark

11/07/ 2012 Meter Standing 1052620 - 1056990 usages 4,370 gallon
Period Total \$ 26.00
Prev Bal 24,87
New Bal \$ 50,87

1/05/ 2013 Meter Standing 480 – 5,640 usage 5,180 gallon
Period Total \$ 25,58
Prev Bal (0.00)
New Bal \$ 25,58

Route No 165 2427 Terry St Carol Philip

5/10/2014 Meter Standing 78370 – 85680 usage 7,310 gallon
Period Total \$ 39.77
Prev Bal 47,90
New Total \$ 87,67

10/2 /1015 Meter Standing 215500 – 222640 usage 8,140 gallon
Period Total \$ 35,57
Prev Bal (0.00)
New Bal \$ 35,57

Based on customer credit history no deposit should be refunded.

Homer Wilson (Account # 2361 K)

Customer History

Route No 102 2361 King St Homer Wilson

Memo \$ 52.00 Transfer Deposit to Account

No longer Sunrise Utilities customer

Account History

Route No 102 2361 King St Glenn Hicks

11/07/ 2012 Meter standing 1071030 – zero usages
Period Total. \$ 18,11
Prev Bal 70,80
New Bal \$ 88,91

Route No 102 2361 King St Amanda Fongeallaz

1/05/ 2013 Meter Standing 1100360 – 1106450 usage 6,090 gallon
Period Total \$ 35,55
Prev Bal 24,56
New Bal \$ 60, 22

Route No 102 2361 King St Caroline Heladio Gomez

5/10/ 2014 Meter Standing 1138970 - 1140250 usages 1,280 gallon
Period Total \$ 21,32
Prev Bal (0.00)
New Bal \$ 21,32

2/10 /2015 Meter Standing 1192700 – 1199810 usage 7,110 gallon
Period Total \$ 32.00
Prev Bal 68,68
New Bal \$ 107 78

Lee Wilson (no account listed)

Customer History

Rote No 19 2438 Thompson St Lee Wilson

11/07/ 2012 Meter Standing 878770 – 879910 usage 1,140 gallon
Period Total \$ 20,17
Prev Bal 338,39
New Bal \$ **358,56**

No longer Sunrise Utilities customer

Account History

Rote No 19 2438 Thompson St Steven Shiner & Irma Comeaux

01/05/2013 Meter Standing 3240 - 12,850 usage 9,610 gallon
Period Total \$ 40,54
Prev Bal (0.00)
New Bal \$ 40,54

5/10/2014 Meter Standing 143060 – 148690 usages 5,630 gallon
Period Total \$ 34, 09
PRev Bal (0.00)
New Bal \$ 34,09

2/10/2015 Meter Standing 221710 - 227770 usage 6,060 gallon
Period Total \$ 28,55
Prev Bal (0.00)
New Bal \$ 28,55

Lighthouse Ministry (no account listed)

Account History

RouteNo163 2363 Cherry Ave Kallie Graham

2/16/ 2012 Meter Standing 1408890 – 1416490 usage 7,600 gallon

Period Total \$ 24,17

Prev Bal (0.00)

New Bal \$ 24,17

1/05/ 2013 Meter Standing1486390 – 1493820 usage 7,430 gallon

Period Total \$ 33,18

Prev Bal (0.00)

New Bal \$ 33,18

Route No163 2363 Cherry Ave Mardonio Ramalez

5/10/2014 Meter Standing 1677700 – 1684850 usage 7,150 gallon

Period Total \$ 32,23

Prev Bal (0.00)

New Bal \$ 32 ,23

2/10/ 2015 Meter Standing 1799700 – 1810700 usage 11,000 gallon

Period Total \$ 48,60

Prev Bal 14,00

New Bal \$ 62,60

Information will be submitted after customer confirmations received as they are already been contacted by Accounting Firm.

(memo enclosed)

for

Alfred Ramirez

Raymond Perdue

Tonya Raffety



CATHY E. PARKER, E.A.

BOOKKEEPING & TAX SERVICE

250 OLD BARTOW EAGLE LAKE ROAD
BARTOW, FL 33830

E-MAIL: CATHY@PARKERTAXTEAM.COM

TELEPHONE
(863)533-4141

FAX
(863)533-4142

October 21, 2015

Kelley F. Corbari, Senior Attorney
Regulatory Analysis Section Office of the
General Counsel
Florida Public Service Commission

RE: Staff's Sixth Data Requests
Docket No. 140220-WU

Dear Mrs. Corbari:

In regards to the above referenced Docket No. 140220-WU, we have received Mr. Szabo's request to issue a credit to all the customers listed in Attachment B in our next monthly billing which will be on or about November 3, 2015.

We are also verifying that all the customers listed are still residing within Sunrise Utilities boundaries or if they have moved.

Based on the information provided and complying with the PSC rules, we will review the customer deposit records on a monthly basis and will pay interest on a yearly basis in August of each year.

The next meter reading is scheduled at the end of this month and the customers will have their credit given within their new bills which will be going out about November 3, 2015.

Please let me know if you have any questions or concerns.

Sincerely,

Cathy E. Parker

140220-WU

Kelley Corbari

From: L SZABO <l.szabo@rogers.com>
Sent: Monday, October 26, 2015 6:42 AM
To: Kelley Corbari
Cc: l.szabo@rogers.com
Subject: Stuff Sixth part two
Attachments: RESCHKE DETAIL[1].pdf; Ramirez - Perdu e- Raffety account.docx

Customer History

Amanda Reschke
 2369 King Av
 Auburndale, FL 33823

Meter ID / Account Nbr: 2369KA
 Service Adr: 2369 King Av
 Service Type: Residential

Type	Date	Memo	Start	End	Usage	Est	Amount	Other Charges	Amount	Taxes	Late Fee	Period Total	Balance
P	8/9/2013	transf to deposit				<input type="checkbox"/>	\$52.00		\$0.00	\$0.00	\$0.00	\$52.00	\$52.00
P	8/14/2013	WU14-660649539				<input type="checkbox"/>	(\$67.00)		\$0.00	\$0.00	\$0.00	(\$67.00)	(\$15.00)
I	8/19/2013	transferred from old acct				<input type="checkbox"/>	(\$2.70)		\$0.00	\$0.00	\$0.00	(\$2.70)	(\$17.70)
I	9/3/2013	UtilBill	134060	142240	8180	<input type="checkbox"/>	\$32.46	Connection Fee	\$15.00	\$0.00	\$0.00	\$50.71	\$33.01
P	9/16/2013	WU14-660649599				<input type="checkbox"/>	(\$32.01)		\$0.00	\$0.00	\$0.00	(\$32.01)	\$1.00
I	10/2/2013	UtilBill	142240	145410	3170	<input type="checkbox"/>	\$17.59		\$0.00	\$0.00	\$7.00	\$26.35	\$27.35
P	10/28/2013	WU14-773835680				<input type="checkbox"/>	(\$27.35)		\$0.00	\$0.00	\$0.00	(\$27.35)	\$0.00
I	11/4/2013	UtilBill	145410	149650	4240	<input type="checkbox"/>	\$20.58		\$0.00	\$0.00	\$7.00	\$29.64	\$29.64

Amanda Reschke
 2369 King Av
 Auburndale, FL 33823

Meter ID / Account Nbr: 2369KA
 Service Adr: 2369 King Av
 Service Type: Residential

Type	Date	Memo	Start	End	Usage	Est	Amount	Other Charges	Amount	Taxes	Late Fee Period Total	Balance
P	12/1/2013					<input type="checkbox"/>	(\$30.00)			\$0.00	\$0.00	
		WU14-773835732							\$0.00	\$0.00		(\$0.36)
I	12/2/2013		149650	153370	3720	<input type="checkbox"/>	\$19.13		\$0.00	\$0.00	\$7.00	
		UtilBill							\$0.00	\$1.91		\$27.68
									\$0.00	\$0.00	\$28.04	
P	12/26/2013					<input type="checkbox"/>	(\$30.00)			\$0.00	\$0.00	
		WU14-773835786							\$0.00	\$0.00		(\$2.32)
I	1/2/2014		153370	156320	2950	<input type="checkbox"/>	\$16.98		\$0.00	\$0.00	\$7.00	
		UtilBill							\$0.00	\$1.70		\$23.36
									\$0.00	\$0.00	\$25.68	
I	1/29/2014					<input type="checkbox"/>	\$0.00		\$0.00	\$0.00	\$0.00	
		disc/reconnect							\$0.00	\$0.00		\$48.36
								Sewer	\$25.00	\$0.00	\$25.00	
P	1/31/2014					<input type="checkbox"/>	(\$60.36)			\$0.00	\$0.00	
		WU14-773835849							\$0.00	\$0.00		(\$12.00)
I	2/4/2014		156320	161940	5620	<input type="checkbox"/>	\$24.60		\$0.00	\$0.00	\$7.00	
		UtilBill							\$0.00	\$2.46		\$22.06
									\$0.00	\$0.00	\$34.06	
P	2/20/2014					<input type="checkbox"/>	(\$23.00)			\$0.00	\$0.00	
		WU14-773835874							\$0.00	\$0.00		(\$0.94)
I	3/3/2014		161940	165410	3470	<input type="checkbox"/>	\$18.43		\$0.00	\$0.00	\$0.00	
		UtilBill							\$0.00	\$1.84		\$19.33
									\$0.00	\$0.00	\$20.27	

Amanda Reschke
 2369 King Av
 Auburndale, FL 33823

Meter ID / Account Nbr: 2369KA
 Service Adr: 2369 King Av
 Service Type: Residential

Type	Date	Memo	Start	End	Usage	Est	Amount	Other Charges	Amount	Taxes	Late Fee	Period Total	Balance
P	3/21/2014						<input type="checkbox"/> (\$20.00)			\$0.00	\$0.00		
		WU14-773835947							\$0.00	\$0.00		(\$20.00)	(\$0.67)
I	4/2/2014		165410	168930	3520	<input type="checkbox"/>	\$18.57		\$0.00	\$0.00	\$0.00		
		UtilBill							\$0.00	\$1.86		\$20.43	\$19.76
									\$0.00	\$0.00			
P	5/1/2014						<input type="checkbox"/> (\$27.50)			\$0.00	\$0.00		
		WU17-002424821							\$0.00	\$0.00		(\$27.50)	(\$7.74)
I	5/2/2014		168930	176630	7700	<input type="checkbox"/>	\$30.99		\$0.00	\$0.00	\$7.00		
		UtilBill							\$0.00	\$3.10		\$41.09	\$33.35
									\$0.00	\$0.00			
P	5/22/2014						<input type="checkbox"/> (\$25.00)			\$0.00	\$0.00		
		WU17-002424853							\$0.00	\$0.00		(\$25.00)	\$8.35
P	5/30/2014						<input type="checkbox"/> (\$8.35)			\$0.00	\$0.00		
		MO & change							\$0.00	\$0.00		(\$8.35)	\$0.00
I	6/2/2014		176630	180380	3750	<input type="checkbox"/>	\$19.21		\$0.00	\$0.00	\$7.00		
		UtilBill							\$0.00	\$1.92		\$28.13	\$28.13
									\$0.00	\$0.00			
I	6/10/2015						<input type="checkbox"/> \$22.59			\$0.00	\$0.00		
		fix data repair							\$0.00	\$0.00		\$22.59	\$50.72
									\$0.00	\$0.00			
I	7/13/2015		223470	0	-223470	<input type="checkbox"/>	\$8.75		\$0.00	\$0.00	\$0.00		
		UtilBill							\$0.00	\$0.88		\$9.63	\$60.35
									\$0.00	\$0.00			

Amanda Reschke
 2369 King Av
 Auburndale, FL 33823

Meter ID / Account Nbr: 2369KA
 Service Adr: 2369 King Av
 Service Type: Residential

Type	Date	Memo	Start	End	Usage	Est	Amount	Other Charges	Amount	Taxes	Late Fee Period Total	Balance
1	8/5/2015	interest on dep.				<input type="checkbox"/>	(\$2.08)		\$0.00	\$0.00	\$0.00	
									\$0.00	\$0.00		\$58.27
									\$0.00	\$0.00	(\$2.08)	\$58.27
											<i>Customer Balance</i>	\$58.27

RE:

Friday, October 23, 2015 11:44 AM

Submit

"Cathy Parker" <cathy@parkertaxteam.com>

"L SZABO" <l.szabo@rogers.com>

From:

To:

[Full Headers Printable View](#)

Update

#89 Alfred Ramirez.....I spoke to him, he said Melissa gave him a receipt and he'll look for it and get me a copy

#451 Perdue.....Paid by check and will look through their records over the weekend and get back to me on Monday

#417 Raffety.....Haven't got a hold of her yet so sent email. Waiting to hear back.

Cathy E. Parker