

**REQUEST TO ESTABLISH DOCKET**

(Please type or print. File original with CLK.)

Date: 11/9/2015

1. From Division / Staff: Office Of Telecommunications/D. Flores *D.F.*2. OPR: *TEL - DM*

3. OCR:

4. Suggested Docket Title: Request for approval of Name Change on Certificates of Necessity No. 7955 from Hypercube Telecom, LLC to West Telecom Services, LLC

5. Program/Module/Submodule Assignment: B1d

## 6. Suggested Docket Mailing List

a. Provide NAMES/ACRONYMS, if registered company

 Provided as an AttachmentCompany Code,  
if applicable:Parties  
(include address, if different from MCD):

Representatives (name and address):

*.TX590 - CTC*

b. Provide COMPLETE NAME AND ADDRESS for all others (match representatives to companies)

Company Code,  
if applicable:Interested persons, if any,  
(include address, if different from MCD):

Representatives (name and address):

7. Check one:

 Supporting documentation attached To be provided with Recommendation

Comments:

RECEIVED  
15 NOV 10 AM 11:50  
COMMISSION  
CLERK



15 NOV 2015

15 -- AM 11:07 Via Overnight Delivery

OFFICE OF TELECOMMUNICATIONS

October 30, 2015

Ms. Beth Salak, Director, Regulatory Analysis  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Hypercube Telecom, LLC - Notification of Name Change - Utility Nos. TJ556 & TX-590  
Certificate No. 7955

Dear Ms. Salak:

Enclosed please find an original and (1) copy of this filing. Hypercube Telecom, LLC (the "Company") hereby notifies the Commission that it has changed its name to West Telecom Services, LLC. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "West Telecom Services, LLC." The Company is authorized to provide resold and facilities-based local exchange and resold interexchange services in Florida pursuant to authority granted in Docket No. 010826-TX, Order No. PSC-01-2127-PPA-TX & PSC-01-2301-CO-TX and Docket No. 080531-TP, Order No. PSC-08-0676-FOF-TP.

An updated Change of Information on Regulated Utility form is enclosed with this filing. A copy of the Company's name change filing with the Florida Secretary of State is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, West Corporation. The immediate parent company of the Company has also changed its name from Hypercube, LLC to West Telecom Services Holdings, LLC in connection with this brand marketing campaign by West Corporation. The Company's name change does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and it will not affect the services or rates provided to customers of the Company. Further, notice has been provided to each customer of the Company in a transmittal separate from the bill. The text of the customer notice is attached hereto as Exhibit B. Additionally, brief reminders will be placed as messages on the customer bills.

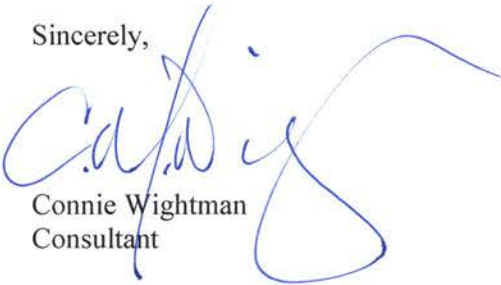
Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Ms. Beth Salak, Director, Regulatory Analysis  
Florida Public Service Commission  
October 30, 2015  
Page 2

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@tminc.com](mailto:cwrightman@tminc.com).

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman  
Consultant

cc: Karen Turner, West Telecom Services, LLC, [ksturner@west.com](mailto:ksturner@west.com)  
file: Hypercube - Florida - Other  
tms: FLx1501

Enclosures  
CW/lw

**Annual Reports**

<b>Report Year</b>	<b>Filed Date</b>
2013	04/24/2013
2014	04/22/2014
2015	04/20/2015

**Document Images**

<a href="#">09/11/2015 -- LC Name Change</a>	<a href="#">View image in PDF format</a>
<a href="#">04/20/2015 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/22/2014 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/24/2013 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">06/12/2012 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/22/2011 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">01/04/2010 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/17/2009 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">07/21/2008 -- LC Name Change</a>	<a href="#">View image in PDF format</a>
<a href="#">02/19/2008 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/19/2007 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/26/2006 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">03/29/2006 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">04/30/2005 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/04/2004 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/05/2003 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">05/06/2002 -- ANNUAL REPORT</a>	<a href="#">View image in PDF format</a>
<a href="#">02/06/2001 -- Foreign Limited</a>	<a href="#">View image in PDF format</a>

[Copyright](#) © and [Privacy Policies](#)

State of Florida, Department of State

\$ 1.00	103	\$ 103.00
\$ 5.00	10	\$ 50.00
\$ 10.00	6	\$ 60.00
\$ 20.00	7	\$ 140.00
		\$ 353.00

\$ 0.25	22	\$ 5.50
\$ 0.10	13	\$ 1.30
\$ 0.05	15	\$ 0.75
\$ 0.01	45	\$ 0.45
		\$ 8.00

\$ 361.00

MO1000000292

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

PICK-UP     WAIT     MAIL

(Business Entity Name)

(Document Number)

Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

Special Instructions to Filing Officer:

Office Use Only



200274799122

RECEIVED  
DEPARTMENT OF REVENUE  
15 SEP 11 AM 11:23  
TO AGENCY WILL DOE  
SUFFICIENT FOR FILING

FILED  
2015 SEP 11 A 10:00  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

SEP 14 2015  
S MASON

CORPORATION SERVICE COMPANY  
1201 Hays Street  
Tallahassee, FL 32301  
Phone: 850-558-1500

ACCOUNT NO. : I20000000195  
REFERENCE : 773976 7269114  
AUTHORIZATION : *[Signature]*  
COST LIMIT : \$ 25,000

---

ORDER DATE : September 3, 2015  
ORDER TIME : 10:32 AM  
ORDER NO. : 773976-060  
CUSTOMER NO: 7269114

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FOREIGN FILINGS

NAME: HYPERCUBE TELECOM, LLC

CORPORATE  
 LIMITED PARTNERSHIP  
 LIMITED LIABILITY COMPANY

XXXX AMENDMENT

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

CERTIFIED COPY  
 PLAIN STAMPED COPY  
 CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Courtney Williams -- EXT#

EXAMINER: \_\_\_\_\_

## COVER LETTER

TO: Registration Section  
Division of Corporations

SUBJECT: Hypercube Telecom, LLC  
Name of Foreign Limited Liability Company

Dear Sir or Madam:

The enclosed application, certificate and fee(s) are submitted for filing.

Please return all correspondence concerning this matter to the following:

Christy Iltzsch

Name of Person

West Corporation

Firm/Company

11808 Miracle Hills Drive

Address

Omaha/NE 68154

City/State and Zip Code

cliltzsch@west.com

E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Christy Iltzsch

Name of Person

at ( 402 ) 965-7170

Area Code & Daytime Telephone Number

**STREET/COURIER ADDRESS:**

Registration Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, Florida 32301

**MAILING ADDRESS:**

Registration Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, Florida 32314

Enclosed is a check for the following amount:

- \$25 Filing Fee       \$30 Filing Fee & Certificate of Status       \$55 Filing Fee & Certified Copy       \$60 Filing Fee, Certificate of Status & Certified Copy

CR2E055 (12/14)



APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY TO FILE  
AMENDMENT TO CERTIFICATE OF AUTHORITY TO TRANSACT  
BUSINESS IN FLORIDA

SECTION I (1-4 must be completed)

1. Name of limited liability Company as it appears on the records of the Florida Department of State: Hypercube Telecom, LLC
2. The Florida document number of this limited liability company is: M01000000292
3. Jurisdiction of its organization: Delaware
4. Date authorized to do business in Florida: 02/06/2001

SECTION II (5-9 complete only the applicable changes)

5. New name of the limited liability company: West Telecom Services, LLC  
(must contain "Limited Liability Company," "L.L.C.," or "LLC.")

(If name unavailable, enter alternate name adopted for the purpose of transacting business in Florida and attach a copy of the written consent of the managers or managing members adopting the alternate name. The alternate name must contain "Limited Liability Company," "L.L.C." or "LLC.")

6. If amending the registered agent and/or registered office address on our records, enter the name of the new registered agent and/or the new registered office address here:

Name of New Registered Agent: \_\_\_\_\_

New Registered Office Address: \_\_\_\_\_  
Enter Florida Street Address

\_\_\_\_\_, Florida \_\_\_\_\_  
City Zip Code

New Registered Agent's Signature, if changing Registered Agent:

*I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 605, F.S. Or, if this document is being filed to merely reflect a change in the registered office address, I hereby confirm that the limited liability company has been notified in writing of this change.*

\_\_\_\_\_  
If Changing Registered Agent, Signature of New Registered Agent

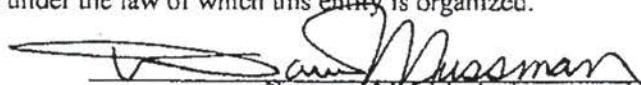
7. If the amendment changes the jurisdiction of organization, indicate new jurisdiction:  
\_\_\_\_\_

FILED  
2015 SEP 11 AM 10:00  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

8. If the amendment changes person, title or capacity in accordance with 605.0902 (1)(e), indicate that change:

<u>Title/ Capacity</u>	<u>Name</u>	<u>Address</u>	<u>Type of Action</u>
_____	_____	_____	<input type="checkbox"/> Add
_____	_____	_____	<input type="checkbox"/> Remove
_____	_____	_____	<input type="checkbox"/> Add
_____	_____	_____	<input type="checkbox"/> Remove
_____	_____	_____	<input type="checkbox"/> Add
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_____	_____	_____	<input type="checkbox"/> Remove
_____	_____	_____	<input type="checkbox"/> Add
_____	_____	_____	<input type="checkbox"/> Remove

9. Attached is a certificate, if required: no more than 90 days old, evidencing the aforementioned amendment(s), duly authenticated by the official having custody of records in the jurisdiction under the law of which this entity is organized.

  
Signature of the authorized representative

David C. Mussman

Typed or printed name of signee

Filing Fee: \$25.00

2015 SEP 11 A 10:00  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

**FILED**

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "HYPERCUBE TELECOM, LLC", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "WEST TELECOM SERVICES, LLC", THE THIRTY-FIRST DAY OF AUGUST, A.D. 2015, AT 5:57 O'CLOCK P.M.

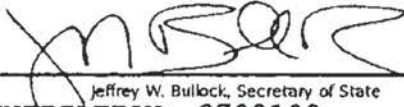
AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID LIMITED LIABILITY COMPANY IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.

3344825 8320

151254858



You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2702108

DATE: 09-03-15

**TO:** FLORIDA PUBLIC SERVICE COMMISSION  
OFFICE OF COMMISSION CLERK  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0850  
FAX: (850) 717-0114  
clerc@psc.state.fl.us

**RE:** CHANGE OF INFORMATION ON REGULATED UTILITY

<b>Official Company Name:</b> (As appears on certificate) West Telecom Services, LLC (f/k/a Hypercube Telecom, LLC)	<b>Mailing Name:</b> (Must be part of official company name; 58 characters or less) West Telecom Services, LLC
<b>Certificate No.:</b> (A separate form must be used for each certificate number) 7955	<b>Physical Location:</b>  3200 West Pleasant Run Road, Suite 300 Lancaster, TX. 75146
<b>Attention Line:</b> (Person to whom all official FPSC correspondence is addressed) Connie Wightman, Consultant	<b>Mailing Address:</b> Technologies Management, Inc. 2600 Maitland Center Parkway Suite 300 Maitland, FL 32751
<b>Liaison Officer No. 1:</b> <b>Name:</b> Ronald R. Beaumont <b>Title:</b> President <b>Telephone:</b> 469-727-1515 <b>Fax:</b> 866-639-6967 <b>E-Mail:</b> rrbeaumont@west.com	<b>Liaison Officer No. 2:</b> <b>Name:</b> Robert W. McCausland <b>Title:</b> VP of Regulatory & Government Affairs <b>Telephone:</b> 469-727-1640 <b>Fax:</b> 866-432-3936 <b>E-Mail:</b> rwmccausland@west.com
<b>Company Website Address:</b> www.westtelecomservices.com	

**SUBMITTED BY COMPANY REPRESENTATIVE:**

**Name:**

Connie Wightman

**Title:**

Consultant

**Telephone No:**

407-740-3002

**E-Mail:**

cwightman@tminc.com

**Date:** October 30, 2015

Exhibit A

Amended Secretary of State Certificate



FLORIDA DEPARTMENT OF STATE  
Division of Corporations

September 14, 2015

CORPORATION SERVICE COMPANY  
COURTNEY WILLIAMS

Re: Document Number M01000000292

The Amendment to the Application of a Foreign Limited Liability Company for HYPERCUBE TELECOM, LLC which changed its name to WEST TELECOM SERVICES, LLC, a Delaware limited liability company authorized to transact business in Florida, was filed on September 11, 2015.

Should you have any questions regarding this matter, please telephone (850) 245-6051, the Registration Section.

Stacey M Mason  
Regulatory Specialist II  
Division of Corporation

Letter Number: 515A00019292

Account number: I20000000195

Amount charged: 25.00

[www.sunbiz.org](http://www.sunbiz.org)

Division of Corporations - P.O. BOX 6327 -Tallahassee, Florida 32314

**COVER LETTER**

TO: Registration Section  
Division of Corporations

SUBJECT: Hypercube Telecom, LLC  
Name of Foreign Limited Liability Company

Dear Sir or Madam:

The enclosed application, certificate and fee(s) are submitted for filing.

Please return all correspondence concerning this matter to the following:

Christy Iltzsch  
Name of Person

West Corporation  
Firm/Company

11808 Miracle Hills Drive  
Address

Omaha/NE 68154  
City/State and Zip Code

cliltzsch@west.com  
E-mail address: (to be used for future annual report notification)

For further information concerning this matter, please call:

Christy Iltzsch at ( 402 ) 965-7170  
Name of Person Area Code & Daytime Telephone Number

**STREET/COURIER ADDRESS:**  
Registration Section  
Division of Corporations  
Clifton Building  
2661 Executive Center Circle  
Tallahassee, Florida 32301

**MAILING ADDRESS:**  
Registration Section  
Division of Corporations  
P.O. Box 6327  
Tallahassee, Florida 32314

Enclosed is a check for the following amount:

- \$25 Filing Fee
- \$30 Filing Fee & Certificate of Status
- \$55 Filing Fee & Certified Copy
- \$60 Filing Fee, Certificate of Status & Certified Copy

APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY TO FILE  
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SECTION II (5-9 complete only the applicable changes)

5. New name of the limited liability company: West Telecom Services, LLC  
(must contain "Limited Liability Company," "L.L.C.," or "LLC.")

(If name unavailable, enter alternate name adopted for the purpose of transacting business in Florida and attach a copy of the written consent of the managers or managing members adopting the alternate name. The alternate name must contain "Limited Liability Company," "L.L.C." or "LLC.")

6. If amending the registered agent and/or registered office address on our records, enter the name of the new registered agent and/or the new registered office address here:

Name of New Registered Agent: \_\_\_\_\_

New Registered Office Address: \_\_\_\_\_

Enter Florida Street Address

\_\_\_\_\_, Florida \_\_\_\_\_  
City Zip Code

New Registered Agent's Signature, if changing Registered Agent:

*I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 605, F.S. Or, if this document is being filed to merely reflect a change in the registered office address, I hereby confirm that the limited liability company has been notified in writing of this change.*

\_\_\_\_\_  
If Changing Registered Agent, Signature of New Registered Agent

7. If the amendment changes the jurisdiction of organization, indicate new jurisdiction

2015 SEP 11 A 10: 01  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

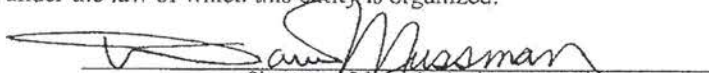
FILED



8. If the amendment changes person, title or capacity in accordance with 605.0902 (1)(e), indicate that change:

<u>Title/ Capacity</u>	<u>Name</u>	<u>Address</u>	<u>Type of Action</u>
_____	_____	_____	<input type="checkbox"/> Add
		_____	<input type="checkbox"/> Remove
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		_____	<input type="checkbox"/> Remove
_____	_____	_____	<input type="checkbox"/> Add
		_____	<input type="checkbox"/> Remove

9. Attached is a certificate, if required: no more than 90 days old, evidencing the aforementioned amendment(s), duly authenticated by the official having custody of records in the jurisdiction under the law of which this entity is organized.

  
Signature of the authorized representative

David C. Mussman

Typed or printed name of signee

Filing Fee: \$25.00

FILED  
2015 SEP 11 A 10:01  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "HYPERCUBE TELECOM, LLC", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "WEST TELECOM SERVICES, LLC", THE THIRTY-FIRST DAY OF AUGUST, A.D. 2015, AT 5:57 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID LIMITED LIABILITY COMPANY IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.


FILED  
2015 SEP 11 A 10:01  
SECRETARY OF STATE  
DALLAHASSEE, FLORIDA



3344825 8320

151254858

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2702108

DATE: 09-03-15

# Delaware

PAGE 1

*The First State*

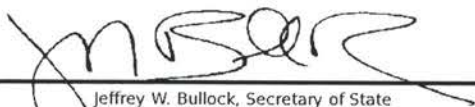
I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "HYPERCUBE TELECOM, LLC", CHANGING ITS NAME FROM "HYPERCUBE TELECOM, LLC" TO "WEST TELECOM SERVICES, LLC", FILED IN THIS OFFICE ON THE THIRTY-FIRST DAY OF AUGUST, A.D. 2015, AT 5:57 O'CLOCK P.M.

3344825 8100

151239005

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2691442

DATE: 08-31-15

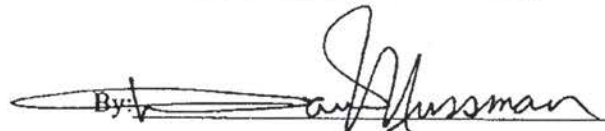
**STATE OF DELAWARE  
CERTIFICATE OF AMENDMENT**

1. Name of Limited Liability Company: Hypercube Telecom, LLC

2. The Certificate of Formation of the limited liability company is hereby amended as follows:

I. The name of the LLC is being amended to West Telecom Services, LLC.

IN WITNESS WHEREOF, the undersigned have executed this Certificate on the 31st day of August, A.D. 2015.


By:   
Authorized Person(s)

Name: David C. Mussman

Print or Type

Exhibit B  
Customer Notice

# HyperCube

 Hypercube, LLC is a subsidiary  
of West Corporation

3200 W. Pleasant Run Rd.  
Suite 300  
Lancaster, TX 75146

September 7, 2015

RE: Important Notice from Hypercube Telecom, LLC ("HyperCube")

Dear Valued Customer:

Hypercube Telecom, LLC will soon be changing its name to *West Telecom Services*, LLC to better align with our parent company West Corporation under a unified brand. Our e-mail address will change to [telecom-billing@west.com](mailto:telecom-billing@west.com). All other aspects of your service and account remain the same. This is a name change only; no assignment or transfer of authority is taking place.

We will notify you at a later date when the name change becomes official. For your convenience, the payment address will remain the same:

PO Box 561429  
Denver CO 80256-1429

ACH payment and banking information also remains the same:

Routing Number:   
Account Number: 

If you have any questions, please contact our team by phone at (469)727-1593 or by email at [telecom-billing@west.com](mailto:telecom-billing@west.com). Thank you for your continued business. We look forward to serving you.

Sincerely,

Bob Vidakovic  
Director of Billing