

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
JULIE I. BROWN
JIMMY PATRONIS

STATE OF FLORIDA



DIVISION OF ECONOMICS
GREG SHAFER
DIRECTOR
(850) 413-6410

Public Service Commission

November 19, 2015

Ms. Mary Ahlrich-Knueven
9101 Southmont Cove, Unit #305
Ft. Myers, FL 33908

RECEIVED PSC
15 NOV 19 PM 4:08
COMMISSION
CLERK

Re: Docket No. 150102-SU - Application for an increase in wastewater rates in Charlotte County by Utilities, Inc. of Sandalhaven

Dear Ms. Ahlrich-Knueven:

Thank you for your letter in which you expressed concerns regarding Utilities, Inc. of Sandalhaven's (Sandalhaven) application for a rate increase. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding Sandalhaven's requested rate increase. With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory as dictated by Chapter 367, Florida Statutes. During a rate case, the Commission's accountants, engineers, and economists examine the Utility's financial and engineering information to make a recommendation to the Commissioners. Staff filed its recommendation on November 18, 2015, in Docket No. 150102-SU and is available on the Commission's website at www.floridapsc.com. The Commissioners are scheduled to vote on staff's recommendation on December 3, 2015.

Mrs. Ahlrich-Knueven
Page 2
November 19, 2015

Hopefully, this letter addresses your concerns. If you have any additional questions, or require assistance, please feel free to contact Sonica Bruce at (850) 413-6994 or by email at sbruce@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon J. Hudson". The signature is written in a cursive style with a large initial "S".

Shannon J. Hudson
Economic Supervisor
Division of Economics

cc: Office of Commission Clerk (Docket No. 150102-SU)
Office of Public Counsel