

STATE OF FLORIDA



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DIVISION OF ECONOMICS
GREG SHAFER
DIRECTOR
(850) 413-6410

Public Service Commission

November 23, 2015

Mr. and Mrs. Jack Clark
9050 Pinehaven Way
Englewood, FL 34224

Re: Re: Docket No. 150102-SU - Application for an increase in wastewater rates in Charlotte County by Utilities, Inc. of Sandalhaven

Mr. and Mrs. Clark:

Thank you for your letter in which you expressed concerns regarding the requested rate increase filed by Utilities, Inc. of Sandalhaven (Sandalhaven). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

We understand your concerns regarding Sandalhaven's requested rate increase. With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory as dictated by Chapter 367, Florida Statutes. During a rate case, the Commission's accountants, engineers, and economists examine the utility's financial and engineering information to make a recommendation to the Commissioners.

In your letter you inquired about the customer meeting being held during a time most customers are not in residence. The time and place for a customer meeting is determined by a number of factors. First, Florida Statutes contain deadlines by which the Commission is required to make a decision on a utility's request to increase its rates. The Commission cannot dictate when a utility files for a rate case, so the timing of the customer meeting is dependent on when the utility file its application.

Staff filed its recommendation on November 18, 2015, in Docket No. 150102-SU and is available on the Commission's website at www.floridapsc.com. The Commissioners are scheduled to vote on staff's recommendation on December 3, 2015.

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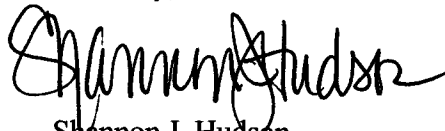
Mr. and Mrs. Jack Clark

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Hopefully, this letter addresses your concerns. If you have any additional questions, or require assistance, please feel free to contact Sonica Bruce at (850) 413-6994 or by email at sbruce@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Shannon J. Hudson". The signature is fluid and cursive, with the first name being the most prominent.

Shannon J. Hudson
Economic Supervisor
Division of Economics

cc: Office of Commission Clerk (Docket No. 150102-SU)
Office of Public Counsel