

Angela Charles

From: Angela Charles on behalf of Records Clerk
Sent: Tuesday, December 08, 2015 2:26 PM
To: 'Glenn Finnan'
Cc: tohara@keysnews.com
Subject: RE: Comment about KW Resort Utilities Corp rate hike request

Good afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 150071-SU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Have a good day,

Angela Charles

From: Glenn Finnan [<mailto:glenn@glennfinnanscores.com>]
Sent: Tuesday, December 08, 2015 1:08 PM
To: Records Clerk
Cc: tohara@keysnews.com
Subject: Comment about KW Resort Utilities Corp rate hike request
Importance: High

To whom it may concern:

I would like to comment about the rate request from KW Resort Utilities Corp.. We received our notice a few weeks ago about the proposal, and I read Mr. O'Hara's article in the Citizen. When I saw that there would be a meeting and comments were invited, I wanted to be sure to add my voice. I will not be able to attend the meeting, but I definitely am opposed to the request.

My partner and I own 69 Golf Club Drive, so we will be affected significantly by such a rate increase (essentially doubling the rates). We live on a budget and this increase is both drastic and a hardship for us.

I have two specific objections to the reasons given for the rate hike. I feel these must be answered properly before any increase can be approved.

1. **NEW CONSTRUCTION:** One of the reasons given to justify the rate hike is the construction KWRUC is undertaking for new wells. However, this expense does not need to be passed on to the customers. Many utilities issue bonds to pay for contraction work and this should be examined before a rate hike is implemented.

2. **LEGAL FEES:** The other main reason given for the hike is to pay the legal fees for the challenge by Last Stand. While the case has not yet been settled, the legal fees should not need be passed on to the customers. If Last Stand loses, they should be ordered to pay the legal fees for KWRUC (I do not support Last Stand or its approach, so it is not reasonable that I should pay for their nuisance lawsuit). However, if KWRUC loses, they should have liability insurance to cover legal fees. All companies and utilities, both public and private, for-profit and non-profit, should have insurance for legal fees and similar expenses and liabilities. KWRUC needs to use such insurance for these legal fees. If they don't have such insurance, they need to explain why. I work for a non-profit, and we carry liability insurance that covers up to a million dollars a year, at the cost of only a few hundred dollars in annual premiums.

The KWRUC can also take out a loan to have the cash on hand.

Basically, neither of these justifications should be the responsibility of the customers. There are other ways for KWRUC to offset or recover the construction and legal fees, and definitely not by a 100% rate hike. The customer base is too small to be expected to shoulder the full burden of KWRUC's failure to explore all of their options.

Thank you,

Glenn Finnan
69 Golf Club Drive
305-434-5849