

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: December 16, 2015
TO: Carlotta Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Kelly J. Thompson, Public Utility Analyst II, Division of Economics
RE: Docket No. 150215-WU Request for approval of tariff amendment to include miscellaneous service charges for the Earlene and Ray Keen Subdivisions and the Ellison Park Subdivision in Polk County, by Keen Sales, Rentals and Utilities, Inc.

RECEIVED-FPSC
2015 DEC 16 PM 3:31
COMMISSION CLERK

Please change the docket title to include the Lake Region Paradise Island subdivision per the November 10, 2015 letter attached.

In addition, please place the attached cost justification documents in the docket file.

KEEN SALES, RENTALS AND UTILITIES, INC.
685 Dyson Road
Haines City, FL 33844
Phone #863-421-6827

December 4, 2015

Ms. Kelly Thompson
 Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399

Re: Docket No. 150215-WU – Revised

Keen Sales, Rentals and Utilities, Inc. respectfully requests consideration of the following costs detail to support the following charges for Lake Region Paradise Island and Keen Subdivisions.

Current and Proposed Miscellaneous Service Charges

Charge	Current		Proposed
	Paradise Island	Other Subdivisions	All
Initial Connection	\$15	\$0	\$25
Normal Connection	\$15	\$0	\$25
Violation Connection	\$15	\$25	\$25
Premises Visit	\$10	\$0	\$15

**Initial Connection, Normal Reconnection, and Violation Reconnection
 Cost Justification**

Activity	Normal Hours Cost
Labor (\$20/hr x .75hr)	\$15.00
Transportation (\$.575/mile x 20 miles)	\$11.50
Total	\$26.50

Premises Visit Cost Justification

Activity	Normal Hours Cost
Labor (\$20/hr x .15hr)	\$3.00
Transportation (\$.575/mile x 20 miles)	\$11.50
Total	\$14.50

Late Payment Charge

The utility requests consideration of the following cost detail to support a late payment charge of \$5.00 pursuant to Section 367.091, F.S. The utility currently processes approximately 80 delinquent payment notices each month for all systems. This reflects approximately 36% of 225 accounts.

Cost Justification

Labor (20hrs x \$20/hr)	\$5.00
Printing	\$0.20
Postcard/Postage	\$0.34
Total Cost Per Late Payment	\$5.54

NSF Charges

The utility respectfully requests to implement NSF charges currently set forth in Sections 68.065 and 832.08(5) F.S.

Respectfully submitted,



Melinda Keen
President

685 DYSON ROAD
HAINES CITY, FL 33844
883-421-8827 (phone)
883-421-8827 (fax)

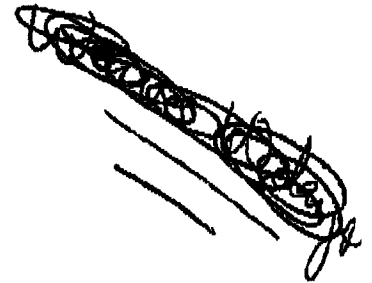
KEFN SALES, RENTALS &
UTILITIES, INC.

Fax

To: Kelly Thompson	From: Mindy Keen
Fax: 850-413-6987	Pages: 2 (includes coversheet)
Phone: 883-421-8827	Date: 10/27/15 11/10/15
Re: Docket # 150215-WU	cc: file

Please let me know if there is anything else you need for this.

Thank you,
Mindy



both subs

KEEN SALES, RENTALS AND UTILITIES, INC.

**685 Dyson Road
Haines City, FL 33844
Phone # 863-421-6827**

November 10, 2015

Ms. Kelly Thompson
Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399

RE: Docket no. 150215-WU

Keen Sales, Rentals and Utilities, Inc. respectfully requests consideration of the following costs detail to support the following charges for Lake Region Paradise Island and Keen Subdivisions late payment charge of \$5.00 pursuant to sections 367.091, F.S., Initial Connection of \$25.00, Normal Connection \$25.00, Premises visit \$10.00.

late notices justification

Currently we are processing approximately 40 delinquent payment notices each month for each subdivision. 32% of approximately 125 accounts.

Late notice postcard & postage	\$.34
Ink	\$.20
Monthly labor for research, compilation, Duplication and production of notice (10 hrs/month labor @ \$20.00/hour)	\$5.00
Total cost per notice (calculated)	\$ 5.54

Miscellaneous Service Charges and justification

<u>Charge</u>	<u>Current charges</u>	<u>Requested Charges</u>
Initial Connection	0.00	\$25.00
Normal Connection	0.00	\$25.00
Premises Visit	0.00	\$10.00

Initial & Normal connection

Labor \$20./hr x 7.5 hr	\$15.00
Transportation \$.875/mile x 20mi	\$11.50
	\$26.50

KEEN SALES, RENTALS AND UTILITIES, INC.

**685 Dyson Road
Haines City, FL 33844
Phone # 863-421-6827**

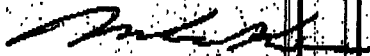
(cont. page 2 - justification) docket # 150215-WU

Premises Visit cost

Labor \$20/hr x 1.5	\$ 3.00
Transportation \$.75/mile x 20mi	\$11.50
	\$14.50

NSF charges of \$35.00 have been requested on separate letterhead to be in conjunction with docket number 150215-WU

Respectfully submitted,



Melinda Keen
President