FILED FEB 08, 2016
DOCUMENT NO. 00742-16
<b>FPSC - COMMISSION CLERK</b>

	FPSC - COMMISSION		01
1		BEFORE THE	01
2	FLORIDA	PUBLIC SERVICE COMMISSION	
3	In the Matter of:		
4		DOCKET NO. 150260-WS	
5	REQUEST FOR APPROV	VAL OF LATE	
6	PAYMENT CHARGES AI CHECK (NSF) CHARGI		
7	FOR APPROVAL OF AN TARIFF SHEETS FOR		
8	MISCELLANEOUS SERVIN LAKE COUNTY BY		
9	WATERWORKS, INC., WATERWORKS, INC.,		
10	IDLEWILD WATERWORD RAINTREE WATERWORD		
11	IN HIGHLANDS COUN WALK UTILITIES, II		
12		/	
13			
14			
15	PROCEEDINGS:	COMMISSION CONFERENCE AGENDA ITEM NO. 12	
16	COMMISSIONERS	CUATOMAN THEFT DOOM	
17	PARTICIPATING:	CHAIRMAN JULIE I. BROWN COMMISSIONER LISA POLAK EDGAR COMMISSIONER ART GRAHAM	
18		COMMISSIONER RONALD A. BRISÉ COMMISSIONER JIMMY PATRONIS	
19	DATE:	Tuesday, February 2, 2016	
20	PLACE:	Betty Easley Conference Center	
21 22		Room 148 4075 Esplanade Way Tallahassee, Florida	
23	REPORTED BY:	LINDA BOLES, CRR, RPR	
24		Official FPSC Reporter (850) 413-6734	
25			
	FLORIDA	PUBLIC SERVICE COMMISSION	
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## PROCEEDINGS

CHAIRMAN BROWN: On to Item -- the last item is 12.

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MS. THOMPSON: Good morning, Commissioners. Kelly Thompson on behalf of Commission staff.

Item 12 is a request by U.S. Water on behalf of various utilities to add and/or modify the late payment charge and non-sufficient funds charge. U.S. Water is the management company for these utilities and would like to have consistent miscellaneous service charges for administrative efficiency. The total number of customers for these particular utilities is approximately 1,000. There have been no customer inquiries on this issue, and staff is recommending approval of this item. Staff is available for any questions.

CHAIRMAN BROWN: Thank you, Ms. Thompson. Commissioners, any questions or comments? Commissioner Brisé.

**COMMISSIONER BRISÉ:** Thank you. Just a quick question. If you could walk me through the cost basis for the labor associated with the charge.

MS. THOMPSON: For the late payment charge?COMMISSIONER BRISÉ: Yes, ma'am.MS. THOMPSON: They spend approximately

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000003 576 hours per billing cycle, which is approximately 1 7.23 minutes per account. The Commission in the past 2 3 has allowed 10 to 15 minutes per account, and so we divide that number of minutes by the number of 4 5 delinquent accounts on average and we come up with the labor charge of 4.21. 6 7 COMMISSIONER BRISÉ: So someone physically does this? 8 9 MS. THOMPSON: Yes. COMMISSIONER BRISÉ: Okay. Thank you. 10 CHAIRMAN BROWN: And just a follow-up. 11 Ιt would be Opus 1 (sic) that physically does that? 12 MS. THOMPSON: Correct. 13 CHAIRMAN BROWN: The outside vendor? 14 MS. THOMPSON: Correct. 15 CHAIRMAN BROWN: Do they -- does U.S. Water 16 utilize them for their other subsidiaries? 17 18 MS. THOMPSON: Yes. CHAIRMAN BROWN: Okay. All right. Any other 19 questions or comments? I'll entertain a motion. 20 COMMISSIONER BRISÉ: Move staff. 21 22 COMMISSIONER PATRONIS: Second. 23 CHAIRMAN BROWN: All those in favor. 24 (Vote taken.) 25 Thank you. Motion passes. And we will see FLORIDA PUBLIC SERVICE COMMISSION

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1	you later. Have a wonderful day everyone. This	00000
2	concludes the meeting.	
3	(Commission Conference adjourned.)	
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	FLORIDA PUBLIC SERVICE COMMISSION	

	000005				
1	STATE OF FLORIDA )				
2	COUNTY OF LEON ) CERTIFICATE OF REPORTER				
3					
4	I, LINDA BOLES, CRR, RPR, Official Commission				
5	Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein				
6	stated.				
7	IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the				
8	same has been transcribed under my direct supervision; and that this transcript constitutes a true				
9	transcription of my notes of said proceedings.				
10	I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor				
11	am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.				
12	DATED THIS 8th day of February, 2016.				
13	DATED THIS SET day OF FEDErdary, 2010.				
14					
15	Ginda Boles				
16	LINDA BOLES, CRR, RPR FPSC Official Hearings Reporter				
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