

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** February 10, 2016

**TO:** Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

**FROM:** Penelope D. Buys, Engineering Specialist III, Division of Engineering *PDB RFL*

**RE:** Docket No. 150181-WU – Application for staff-assisted rate case in Duval County by Neighborhood Utilities, Inc.

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Please place the following document in the docket file. This document is an e-mail from Florida Department of Environmental Protection.

## Penny Buys

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**From:** Lawson, Jeffrey <Jeffrey.Lawson@dep.state.fl.us>  
**Sent:** Wednesday, February 10, 2016 8:43 AM  
**To:** Penny Buys  
**Cc:** Robert Graves  
**Subject:** RE: Neighborhood Utilities, Inc. (DEP PWS # 2164279)

Our records indicates we have received no complaints during the time period in question. We are currently checking to see if this system has any outstanding compliance issues.



**Jeffrey Lawson**  
Program Administrator  
Florida Department of Environmental Protection  
Drinking Water and Aquifer Protection  
[jeffrey.lawson@dep.state.fl.us](mailto:jeffrey.lawson@dep.state.fl.us)  
Office: 850.245.8599

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**From:** Penny Buys [<mailto:PBuys@PSC.STATE.FL.US>]  
**Sent:** Thursday, February 04, 2016 1:44 PM  
**To:** Lawson, Jeffrey <Jeffrey.Lawson@dep.state.fl.us>  
**Cc:** Robert Graves <[RGRAVES@PSC.STATE.FL.US](mailto:RGRAVES@PSC.STATE.FL.US)>  
**Subject:** RE: Neighborhood Utilities, Inc. (DEP PWS # 2164279)

Thank you for the update.

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**From:** Lawson, Jeffrey [<mailto:Jeffrey.Lawson@dep.state.fl.us>]  
**Sent:** Thursday, February 04, 2016 1:41 PM  
**To:** Penny Buys  
**Cc:** Robert Graves  
**Subject:** RE: Neighborhood Utilities, Inc. (DEP PWS # 2164279)

I forwarded your request to our local office, and I am still waiting on their response.



**Jeffrey Lawson**  
Program Administrator  
Florida Department of Environmental Protection  
Drinking Water and Aquifer Protection  
[jeffrey.lawson@dep.state.fl.us](mailto:jeffrey.lawson@dep.state.fl.us)  
Office: 850.245.8599

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**From:** Penny Buys [<mailto:PBuys@PSC.STATE.FL.US>]  
**Sent:** Thursday, February 04, 2016 11:35 AM  
**To:** Lawson, Jeffrey <Jeffrey.Lawson@dep.state.fl.us>  
**Cc:** Robert Graves <[RGRAVES@PSC.STATE.FL.US](mailto:RGRAVES@PSC.STATE.FL.US)>  
**Subject:** Neighborhood Utilities, Inc. (DEP PWS # 2164279)

Mr. Lawson,

On December 10, 2015, I sent a letter (see attached) to you requesting any complaints against Neighborhood Utilities, Inc. for the period of July 1, 2010 through June 30, 2015. As of today, I have not received a response. Please respond no later than February 11, 2016. If you have any questions, please contact me.

Thank you,

*Penelope Buys*  
*Engineering Specialist*  
*Division of Engineering*  
*Florida Public Service Commission*  
*(850) 413-6518*  
*Fax – (850) 413-6519*  
*[pbuys@psc.state.fl.us](mailto:pbuys@psc.state.fl.us)*

